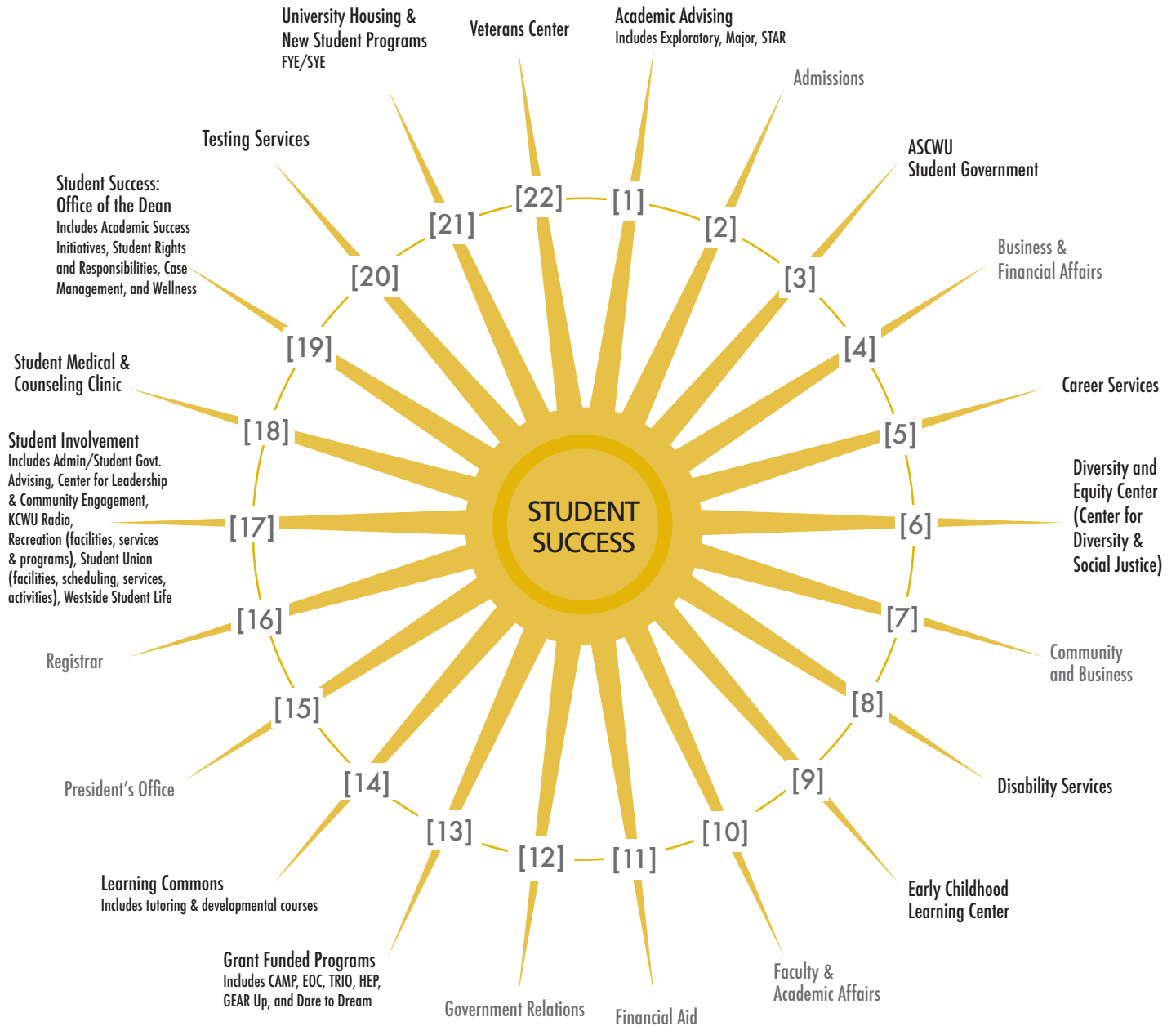


# MAPPING COLLABORATIONS





**The Office of the Dean of Student Success**

provides students educationally-purposeful programs, events, services and activities that promote academic, personal, and professional growth within and beyond the classroom.

As such, Student Success is committed to:

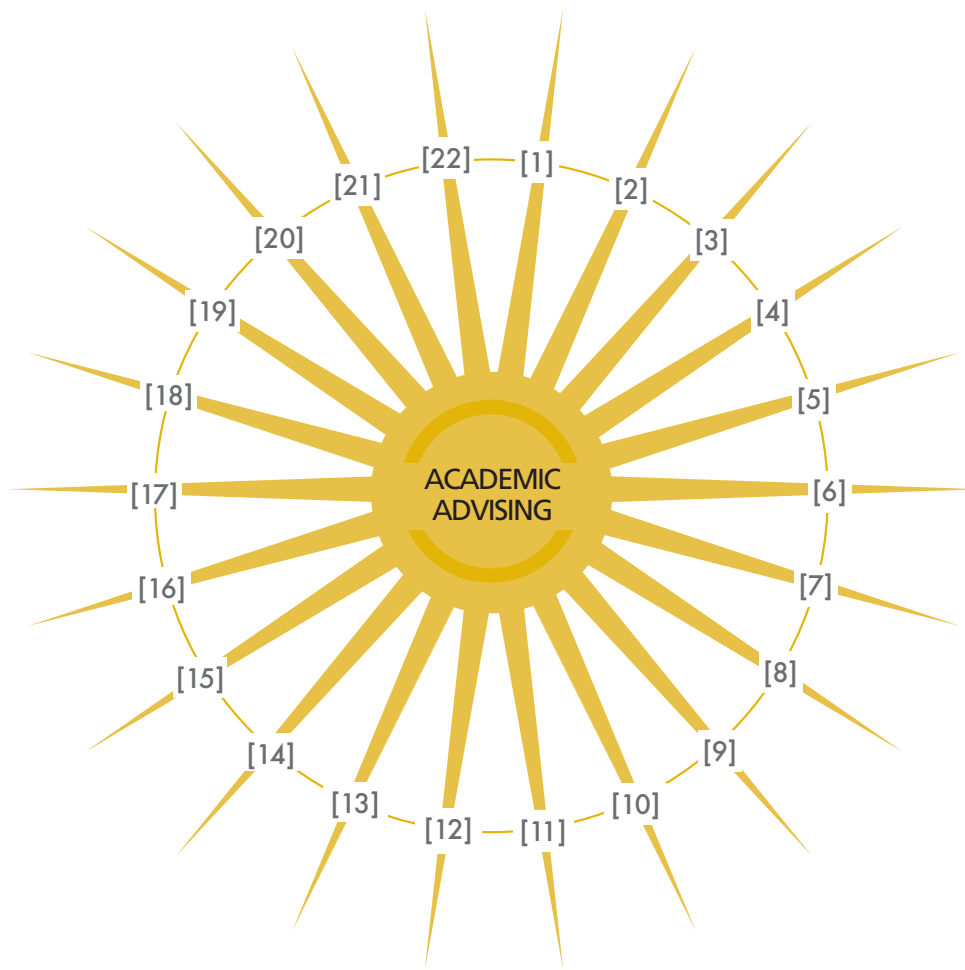
- Developing and enhancing the University's commitment to diversity and inclusivity
- Creating connections between in and out-of-classroom experiences to promote student success and achievement
- Facilitating scholarly, creative, and professional development opportunities
- Engaging students throughout the University community
- Providing resources and services for students to better navigate the CWU Community
- Promoting student rights and responsibilities

**Dr. William Schafer**  
Interim Dean, Student Success

**Dr. Aaron Brown**  
Associate Dean, Student Development  
& Achievement

**Dr. Jenna Hyatt**  
Associate Dean, Student Living  
& Achievement

This document is intended to provide a snapshot of the areas within the department of Student Success, and collaborations across campus and into the community.  
Information is current as of 12/31/2017.



### MISSION STATEMENT

Our mission is to provide a student-centered advising program empowering students to make effective decisions regarding their personal, academic, and professional goals.

### WHO WE SERVE

- All CWU students including online, center, main campus, and athletes.
- Incoming First Year and transfer students
- Prospective students

### HOW WE ENGAGE STUDENTS

- Advising at new student orientations
- One on one meetings with students
- Through email and phone calls
- Teaching UNIV 101 and 102 courses
- Proactive advising through reaching out to students on academic warning and probation and to students who have not registered for classes

### TOP STRATEGIC GOALS

- Provide effective, proactive advising that guides students in the development of meaningful educational plans that are compatible with their life goals.
- Engage in campus-wide networking with faculty and staff in order to facilitate the healthy, holistic educational experience for students.
- Foster and maintain collaborative academic relationships with all CWU Colleges, Schools, and Departments.
- Advance our professional development by attending events and training, and engaging in the scholarly practice of academic advising.

### ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS

- Retention rates, degree completion rates, student survey results, and advisor contact tracking sheet.
- Advisor contact tracking sheet documenting meetings with faculty or staff, trainings (required and optional), events, and debrief meetings with other professional advisors.
- Advisor contact tracking sheet documenting meetings, trainings, or presentations with faculty or staff in academic departments.
- Advisor contact tracking sheet documenting events, trainings, or presentations given to further professional development.

# ACADEMIC ADVISING

## [1] ACADEMIC ADVISING

### [2] ADMISSIONS

Referrals; collaborate on outreach to prospects at central Washington CC's; Wildcat Transition Program-collaborate on criteria and services, support students in program

### [3] ASCWU STUDENT GOVERNMENT

Present and encourage clubs/orgs opportunities through UNIV 101

### [4] BUSINESS & FINANCIAL AFFAIRS

Travel and budget assistance/support

### [5] CAREER SERVICES

Referrals of undecided students; collaborate on UNIV 103 development for student-athletes, career counselors hours in WASC; partner on programs, co-teach UNIV 103 for exploratory students; collaborate on Majors Fair

### [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

Staff development/advisor training; develop UNIV 101 learner outcomes relating to power and privilege

### [7] COMMUNITY AND BUSINESS

Guest speaker for middle school leadership course on high school prep for college; STAR program fundraising; community volunteer for weekly study hall

### [8] DISABILITY SERVICES

Student referrals; new student orientations; staff development/advisor training

### [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

Student referrals

### [10] FACULTY & ACADEMIC AFFAIRS

Coordinate advising efforts with Deans offices; work with department chairs in supporting major students; provide advising support to faculty, center and online students

### [11] FINANCIAL AID

Assist students with SAP forms; staff development/advisor

### [12] GOVERNMENT RELATIONS

### [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Collaborate on advising students, outreach and service; event participation

### [14] LEARNING SUPPORT SERVICES

(Includes tutoring and developmental courses)  
Resource/tutor referrals; collaborate on developmental course needs

### [15] PRESIDENT'S OFFICE

Advising and study time requirement support for student athletes

### [16] REGISTRAR

Student referrals for questions about transfer credit articulation, general education petitions, graduation concerns; staff development/advisor training

### [17] STUDENT INVOLVEMENT (Includes

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life)  
Westside Student Life event collaborations; publicity and scheduling services

### [18] STUDENT MEDICAL &

COUNSELING CLINIC  
Student referrals

### [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

Participate in the suspension appeal process; student referrals to case managers; collaborate on intervention strategies for specific students: staff development/advisor training

### [20] TESTING SERVICES

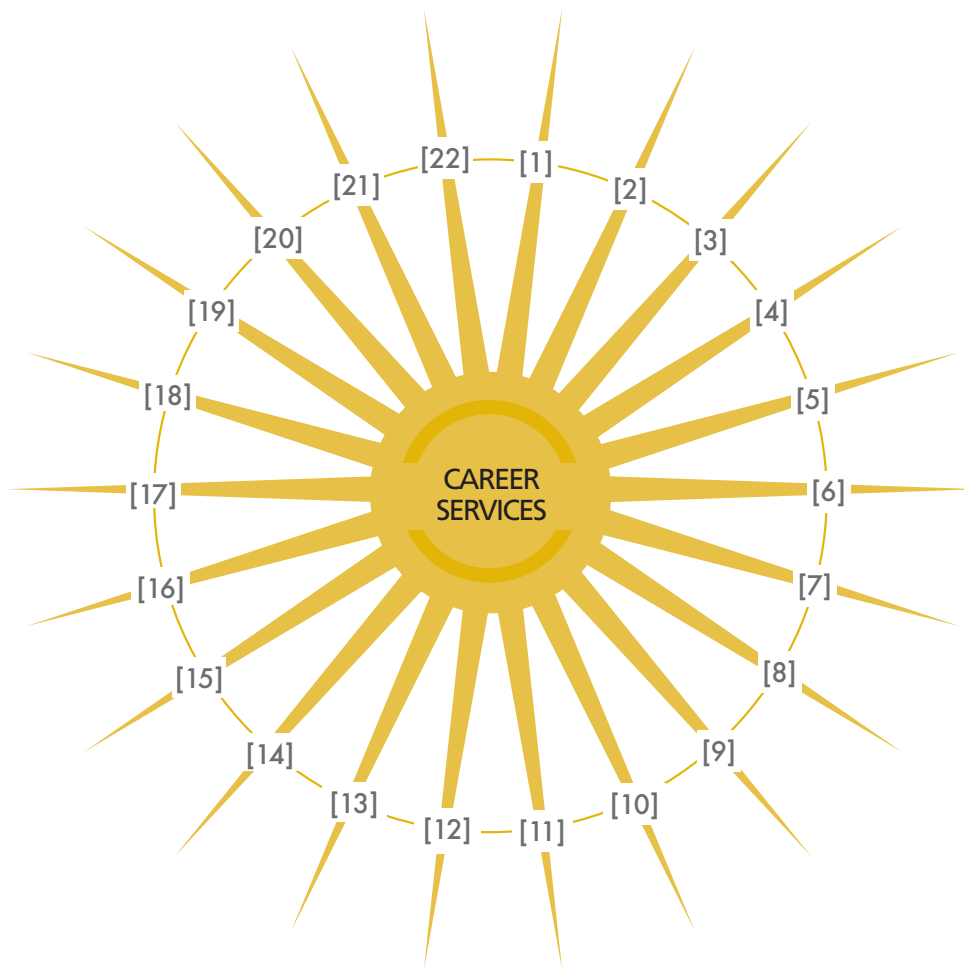
Student referrals; enter milestones for students who pass Math 100C eligibility test

### [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)

Support all phases of new student orientations; student referrals; staff development/advisor training

### [22] VETERANS CENTER

Student referrals; advisement on course selection to meet graduation requirements; staff development/advisor training



**MISSION STATEMENT**

- Facilitating self-assessment and career exploration to develop a clear career objective
- Promoting avenues for experiential learning
- Providing assistance in job search and transition to professional life
- Cultivating and maintaining partnerships with employers
- Serving as a resource to staff, faculty and community
- Advising students preparing for post graduate study

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

We serve students, alumni, faculty, staff and community through career counseling, career education, and employment support.

**TOP STRATEGIC GOALS**

- Continue to collaborate and develop partnerships with academic advisors and faculty to increase engagement with students in the colleges
- Engage with students to make them "interview ready" (colleges, clubs, targeted groups)
- Increase employer engagement in all aspects, especially colleges

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Student/alumni/employer surveys and evaluations
- Focus groups
- External review 2016
- National Association of Colleges and Employers guidelines
- CASC standards

## CAREER SERVICES

### [1] ACADEMIC ADVISING

Co-facilitate Majors Fair; co-teach UNIV 103

### [2] ADMISSIONS

Presentation to tour guide staff re: our services

### [3] ASCWU STUDENT GOVERNMENT

Staff attends Club Senate meetings

### [4] BUSINESS & FINANCIAL AFFAIRS

Work with Contracts office on internship process

### [5] CAREER SERVICES

### [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

Staff training on prominent issues

### [7] COMMUNITY AND BUSINESS

Provide career counseling for community members. Interact with hundreds of employers per year through events

### [8] DISABILITY SERVICES

Worked with Disability Services on teaching UNIV 103 and workshop

### [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

### [10] FACULTY & ACADEMIC AFFAIRS

Presented to ADCO on new model

### [11] FINANCIAL AID

Event collaboration

### [12] GOVERNMENT RELATIONS

### [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Presentations for CAMP, TRIO; table for Dare to Dream

### [14] LEARNING SUPPORT SERVICES

(Includes tutoring and developmental courses)  
Office in ARC; joint Discover Orientation presentation

### [15] PRESIDENT'S OFFICE

Provided class and counseling to student Athletes; host Alumni Relations mentoring project in our database; attend all president's receptions for Discover Orientation

### [16] REGISTRAR

Work closely on academic internships

### [17] STUDENT INVOLVEMENT (Includes

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life) Publicity, scheduling, building & event services; PSAs for services and events; collaborate on Westside Student Life events

### [18] STUDENT MEDICAL & COUNSELING CLINIC

Career counselors train on diversity education

### [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

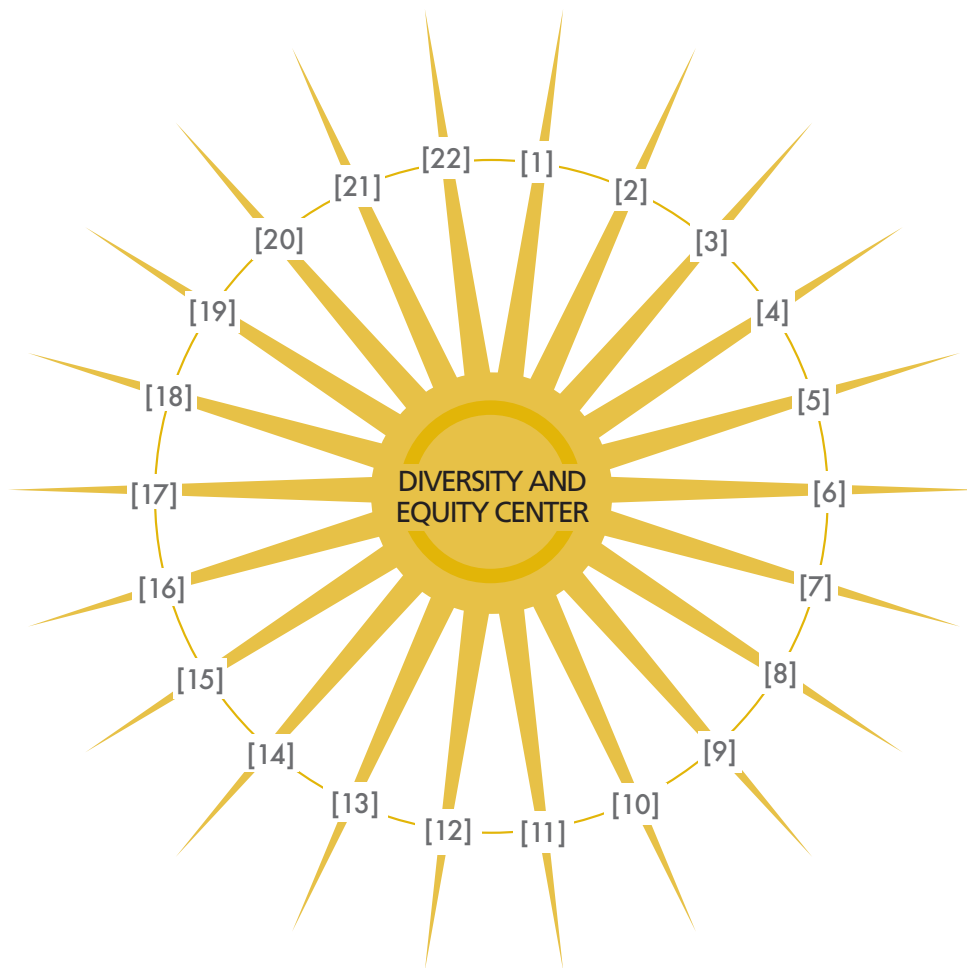
Member Academic Success Committee; work with case management on student issues

### [20] TESTING SERVICES

### [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)

Programming for SYE and Quest LLC; programs for FYE and First Six Weeks

### [22] VETERANS CENTER



**MISSION STATEMENT**

We support progressive systematic change through innovative initiatives and programming centered on inclusivity and social justice at Central Washington University.

**WHO WE SERVE**

The Diversity & Equity Center is committed to being student-centered, pursuing justice and equity through fostering relationships on campus and throughout the community at large. We believe that embracing your unique qualities - which may include age, disability status, physical appearance, gender identity and expression, race, sexual orientation, language, ethnicity, nationality, religion and socioeconomic status - will enrich and enhance your experience here at Central Washington University and in life.

**HOW WE ENGAGE STUDENTS**

- Develop programs to leverage diversity supporting student’s academic, personal and professional success
- Empower students through personal and professional growth and their voices as agents of change, we ignite their successes as innovators and leaders in a global society.
- Connect and foster relationships through enhancing sustainable bonds to create systematic change for minoritized student populations while cultivating threads of allyship.

**TOP STRATEGIC GOALS**

- Develop programs to leverage diversity supporting student’s academic, personal, and professional success.
- Empower students through personal and professional growth and their voices as agents of change, we ignite their successes as innovators and leaders in a global society.
- Connect and foster relationships through enhancing sustainable bonds to create systematic change for minoritized student populations while cultivating threads of allyship.

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Qualtrics (survey tool)
- 25Live (facility/services reports and tracking)
- Drupal (web content management, forms)
- People counters (facility entrance/exits)
- Program Evaluation Cards (identifying learning outcomes and action strategies)



## **DIVERSITY AND EQUITY CENTER** (Center for Diversity and Social Justice)

### **[1] ACADEMIC ADVISING**

Referral of students

### **[2] ADMISSIONS**

Recruitment and retention efforts of underrepresented student populations

### **[3] ASCWU STUDENT GOVERNMENT**

Advise Equity and Services Council

### **[4] BUSINESS & FINANCIAL AFFAIRS**

Contracted agreements for speakers and performers; support ESC contracts

### **[5] CAREER SERVICES**

Internship opportunities

### **[6] DIVERSITY AND EQUITY CENTER (CENTER FOR DIVERSITY AND SOCIAL JUSTICE)**

### **[7] COMMUNITY AND BUSINESS**

Advocacy for underrepresented populations

### **[8] DISABILITY SERVICES**

Program collaborations; support of ABLE student organization

### **[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

Referrals of nontrad students

### **[10] FACULTY & ACADEMIC AFFAIRS**

Speaker collaborations; presentation to classes/UNIV 101; workshops

### **[11] FINANCIAL AID**

Referrals of underrepresented students; assistance in navigating university processes

### **[12] GOVERNMENT RELATIONS**

### **[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Speaker and services collaborations

### **[14] LEARNING SUPPORT SERVICES**

(Includes tutoring and developmental courses)  
Referrals of students

### **[15] PRESIDENT'S OFFICE**

Speaker collaborations; workshops

### **[16] REGISTRAR**

### **[17] STUDENT INVOLVEMENT (Includes**

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life) Publicity, scheduling, building & event services; PSAs for services and events; collaborate on programs; ticketing

### **[18] STUDENT MEDICAL & COUNSELING CLINIC**

Training and workshops

### **[19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)**

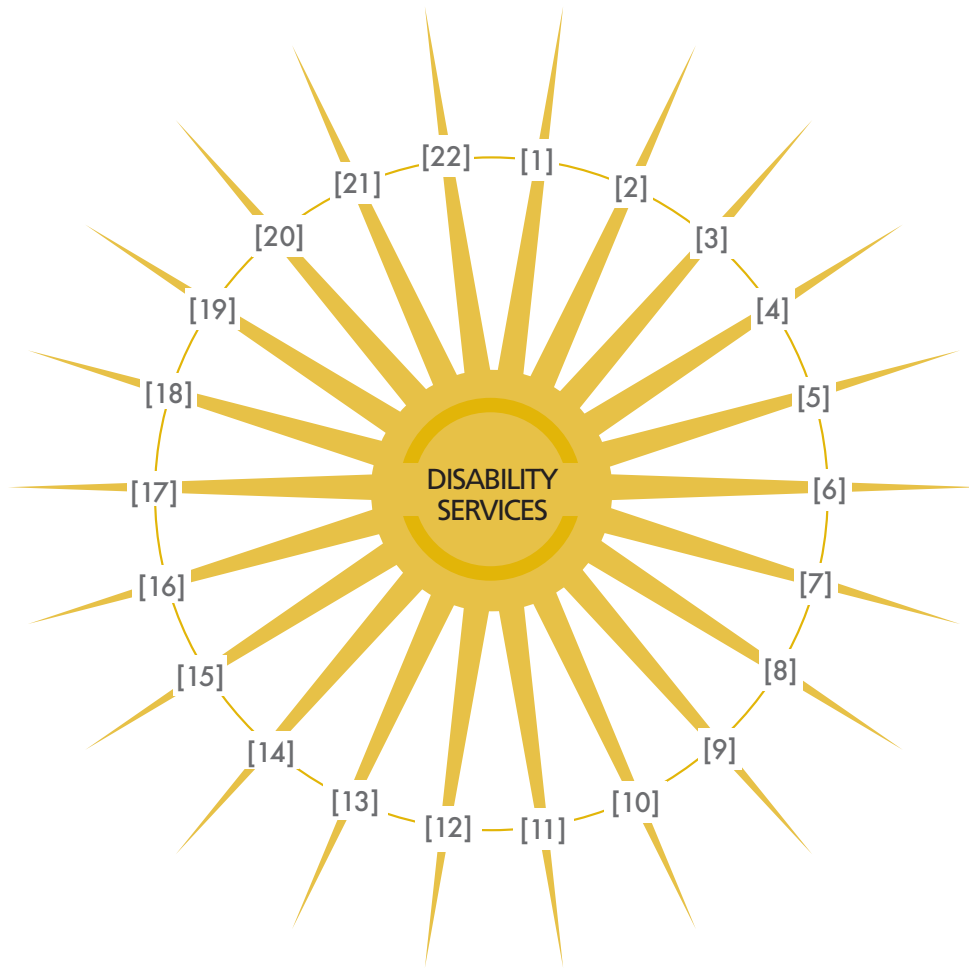
Bias Response; training and workshops

### **[20] TESTING SERVICES**

### **[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)**

Welcome Weekend and Orientation presentations; LLC support; trainings and workshops

### **[22] VETERANS CENTER**



**DISABILITY SERVICES  
MISSION STATEMENT**

Disability Services is committed to supporting and sustaining an inclusive campus that recognizes disability as diversity. We are dedicated to ensuring individuals with disabilities have an equal opportunity to fully participate in the educational process and university experience.

**WHO WE SERVE AND HOW WE  
ENGAGE STUDENTS**

DS serves students with disabilities and serves as a resource for the entire campus community.

**TOP STRATEGIC GOALS**

- Identify and Implement Best Practices for the DS department and staff development.
- Identify and implement Best Practices for serving students with disabilities.
- Develop a campus outreach and education plan

**ASSESSMENT TOOLS WE USE TO  
MEASURE OUR PROGRAMS**

- Track the number of students who request accommodations
- We will be implementing surveys before and after our access planning meetings to assess effectiveness of these meetings.

# DISABILITY SERVICES

## [1] ACADEMIC ADVISING

Consultations on specific students; training for advisors

## [2] ADMISSIONS

Receive referrals for prospective families; provides training for staff/recruiters

## [3] ASCWU STUDENT GOVERNMENT

## [4] BUSINESS & FINANCIAL AFFAIRS

Works with Wildcat Shop to insure timely textbook orders from faculty

## [5] CAREER SERVICES

Collaboration on trainings for students with disabilities; prepared class offering for Spring 2017

## [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

Member CDSJ Advisory Board; event collaborations

## [7] COMMUNITY AND BUSINESS

Works with community agencies such as DVR, CWDR and DSB

## [8] DISABILITY SERVICES

## [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

## [10] FACULTY & ACADEMIC AFFAIRS

Ongoing training and support for faculty

## [11] FINANCIAL AID

## [12] GOVERNMENT RELATIONS

Provides information on legislation as requested

## [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Staff training as requested; presents to CAMP and TRiO UNIV 101 classes

## [14] LEARNING SUPPORT SERVICES

(Includes tutoring and developmental courses)  
Student referrals; identify appropriate tutors for specific students with disabilities; training for tutors

## [15] PRESIDENT'S OFFICE

Provides interpreters for Commencement, Convocation, and other special presentations as requested

## [16] REGISTRAR

Provides recommendations for course substitutions; consults on requests for Hardship Withdrawals

## [17] STUDENT INVOLVEMENT (Includes

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life)  
Provide training and information as requested, typically regarding ESA, Service Animals and accessibility; On-air interviews regarding mental health and disability issues

## [18] STUDENT MEDICAL & COUNSELING CLINIC

Student referrals for mental or physical health concerns; consults with staff

## [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic

Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)  
Provide training as requested; consultation with staff

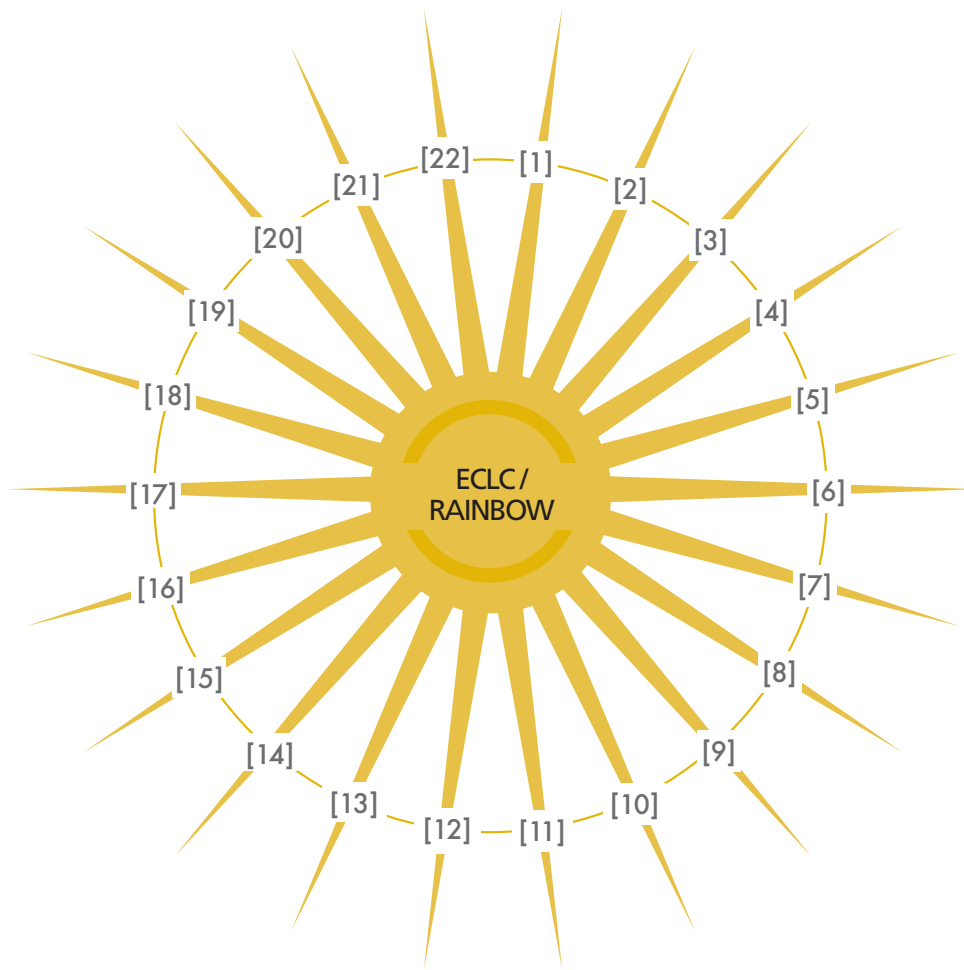
## [20] TESTING SERVICES

Testing accommodations

## [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE

and SYE Programs)  
Share information about housing accommodation needs and ESA; participate in Orientations and First Six Weeks

## [22] VETERANS CENTER



**MISSION STATEMENT**

The Early Childhood Learning Center and Rainbow Centers provide quality childcare services and an educational curriculum to serve the needs of young children ranging in age from one month to eight years old. We serve Student, Faculty and Staff members at Central Washington University. The goal is to sustain and encourage curiosity and eagerness to learn in all young children enrolled, provide a theme-based learning curriculum where classes are “student-driven” rather than teacher-directed. “Children are Central.”

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

- We serve Central Washington University's student, faculty and staff by providing the highest quality learning environment for their children.
- We engage students by providing a place in which they can learn and grow in the field of Early Childhood Education.

**TOP STRATEGIC GOALS**

- Operate a premier nurturing, learning and supportive environment for children and their families.
- Evaluate ECLC and Rainbow centers effectiveness within programs and services.
- Develop, implement and evaluate curriculum that is age appropriate.
- Maintain 40% of ECLC and Rainbow Center's clientele each year.

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Surveys are provided to families quarterly to inform us on their likes, dislikes and overall experience within our program
- Staff are provided surveys after every event to ensure that we are always working towards meeting the needs of our families in the best possible way

# EARLY CHILDHOOD LEARNING CENTER / RAINBOW CENTER

**[1] ACADEMIC ADVISING**

Student referrals

**[2] ADMISSIONS**

**[3] ASCWU STUDENT GOVERNMENT**

S&A Committee

**[4] BUSINESS & FINANCIAL AFFAIRS**

**[5] CAREER SERVICES**

Student referrals to career fairs, resume writing, mock interviews

**[6] CENTER FOR DIVERSITY & SOCIAL JUSTICE**

**[7] COMMUNITY AND BUSINESS**

**[8] DISABILITY SERVICES; TESTING SERVICES**

Student referrals

**[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

**[10] FACULTY & ACADEMIC AFFAIRS**

**[11] FINANCIAL AID**

Student referrals

**[12] GOVERNMENT RELATIONS**

**[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)

**[14] LEARNING SUPPORT SERVICES**

(Includes tutoring and developmental courses)

**[15] PRESIDENT'S OFFICE**

**[16] REGISTRAR**

**[17] STUDENT INVOLVEMENT** (Includes

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life)

**[18] STUDENT MEDICAL & COUNSELING CLINIC**

Student referrals for TB tests and DTap shots, required to work with infants and toddlers

**[19] STUDENT SUCCESS, OFFICE**

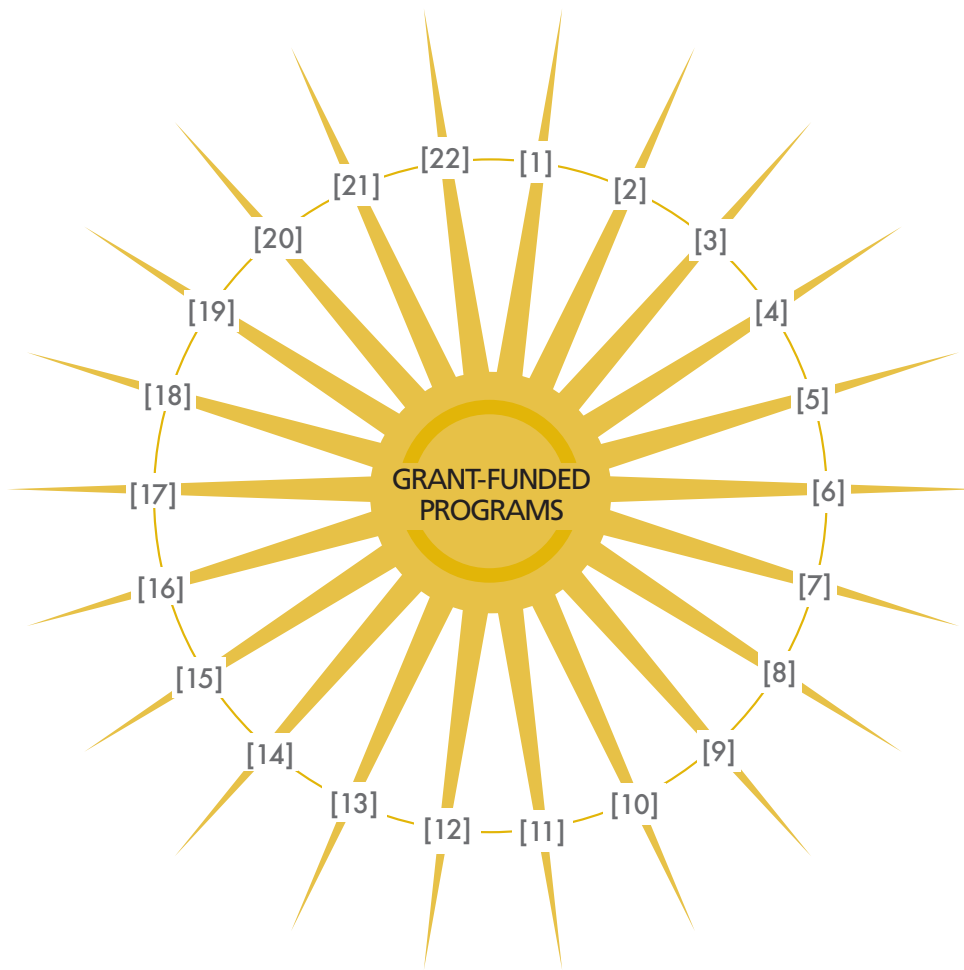
**OF THE DEAN** (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

**[20] TESTING SERVICES**

**[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS** (Includes FYE and SYE Programs)

Student referrals for housing assistance, as needed

**[22] VETERANS CENTER**



**MISSION STATEMENT**

To provide support services that engage underrepresented eligible participants to succeed in postsecondary education.

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

We serve underrepresented students from the following populations: low income, first generation, migrant, students with disabilities, and students from foster care. We serve them in a variety of ways, consisting of but not limited to the following: Academic advising, tutoring, mentoring, academic monitoring, priority registration, financial support, cohort models, peer to peer connections, leadership development and workshops, career and academic advising and high school academic preparation and faculty interaction.

**TOP STRATEGIC GOALS**

- Implement and align values with the of Wildcat Way
- Increase number of served students that successfully complete postsecondary programs
- Work toward achieving goals and objectives of programs, while complying with program regulations to ensure continued funding.

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Annual performance report (APR)
- Qualtrics surveys
- External program reviews
- Database management

# GRANT-FUNDED PROGRAMS

## CAMP, EOC, TRiO, HEP, GEAR Up, Dare to Dream

### [1] ACADEMIC ADVISING

Student referrals upon major selection; assist with transition and application process

### [2] ADMISSIONS

Determine program eligibility; conduct admissions requirements workshops; partner on high school visits

### [3] ASCWU STUDENT GOVERNMENT

Club sponsorship

### [4] BUSINESS & FINANCIAL AFFAIRS

Post award oversight, payroll, internal financial transactions

### [5] CAREER SERVICES

Job search skills, interest inventory workshops, in-class presentations

### [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

Staff professional development, event collaboration

### [7] COMMUNITY AND BUSINESS

Information sessions as requested

### [8] DISABILITY SERVICES; TESTING SERVICES

Student referrals for accommodations

### [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

Childcare during family events

### [10] FACULTY & ACADEMIC AFFAIRS

Early warning system; outreach activities; program development

### [11] FINANCIAL AID

FAFSA completion; financial literacy

### [12] GOVERNMENT RELATIONS

Public announcements and lawmaker contact approvals

### [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRiO, HEP, GEAR Up, Dare to Dream)

### [14] LEARNING SUPPORT SERVICES

(Includes tutoring and developmental courses)

Student referrals for tutoring as needed

### [15] PRESIDENT'S OFFICE

Advocacy

### [16] REGISTRAR

Degree completion audit; dual credit registration

### [17] STUDENT INVOLVEMENT (Includes

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life)

Summer programming; publications; event collaboration

### [18] STUDENT MEDICAL & COUNSELING CLINIC

Crisis intervention; health referrals

### [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

Behaviors of concern

### [20] TESTING SERVICES

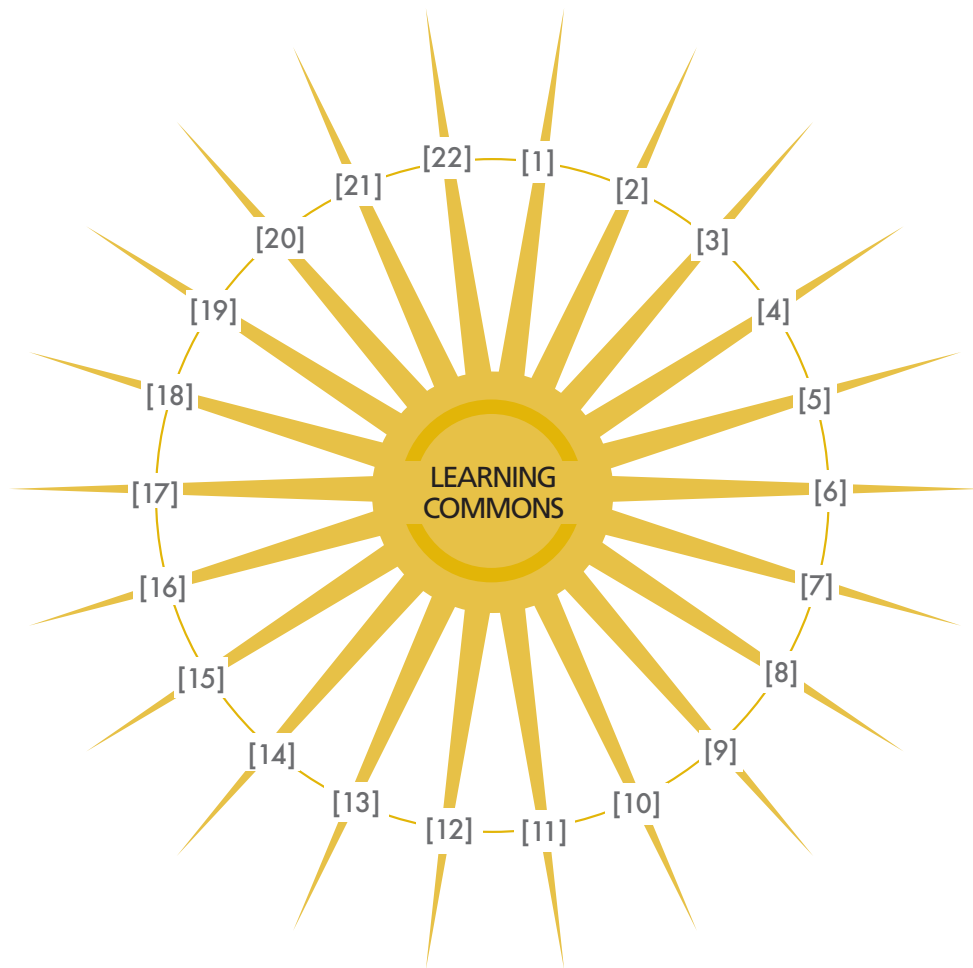
Placement testing

### [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)

Student orientations; community building

### [22] VETERANS CENTER

Provide postsecondary military option information



**MISSION STATEMENT**

Learning Commons, through its resources and opportunities, empowers students to pursue academic excellence. By improving learning strategies, by engaging a diverse body of students, and by collaborating with academic and student life, LSS promotes student development and achievement.

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

We offer academic support to all students through the University Math and Writing Centers, PALs, online tutoring, and developmental education courses

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

TutorTrac software, student surveys, faculty feedback, queries, data from IE

**TOP STRATEGIC GOALS**

- Actively engage students in developing the skills and knowledge necessary to enhance academic success
- Implement technology to assess usage and impact of services, and LSS will share results with faculty and administrators
- Increase awareness of the CWU Tutoring Center's programs and service
- Maintain continual improvement of tutor training



# LEARNING COMMONS

## Tutoring, Developmental Courses

**[1] ACADEMIC ADVISING**

Referrals for tutoring; placement for dev. courses

**[2] ADMISSIONS**

**[3] ASCWU STUDENT GOVERNMENT**

**[4] BUSINESS & FINANCIAL AFFAIRS**

Budgeting

**[5] CAREER SERVICES**

Academic Success Skills Workshops; partner in ARC

**[6] CENTER FOR DIVERSITY & SOCIAL JUSTICE**

Diversity training for tutors

**[7] COMMUNITY AND BUSINESS**

**[8] DISABILITY SERVICES**

Referrals for tutoring

**[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

**[10] FACULTY & ACADEMIC AFFAIRS**

Course and learning outcome support; developmental courses

**[11] FINANCIAL AID**

**[12] GOVERNMENT RELATIONS**

**[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)

Tutoring and presentations; GEAR Up 102

**[14] LEARNING SUPPORT SERVICES**

**[15] PRESIDENT'S OFFICE**

**[16] REGISTRAR**

Enrollment management; academic scheduling

**[17] STUDENT INVOLVEMENT (Includes**

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life) CLCE presentations; publicity materials; scheduling services; PSAs for services

**[18] STUDENT MEDICAL & COUNSELING CLINIC**

Behaviors of Concern training for tutors

**[19] STUDENT SUCCESS, OFFICE**

**OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)**

Academic Integrity - Canvas course

**[20] TESTING SERVICES**

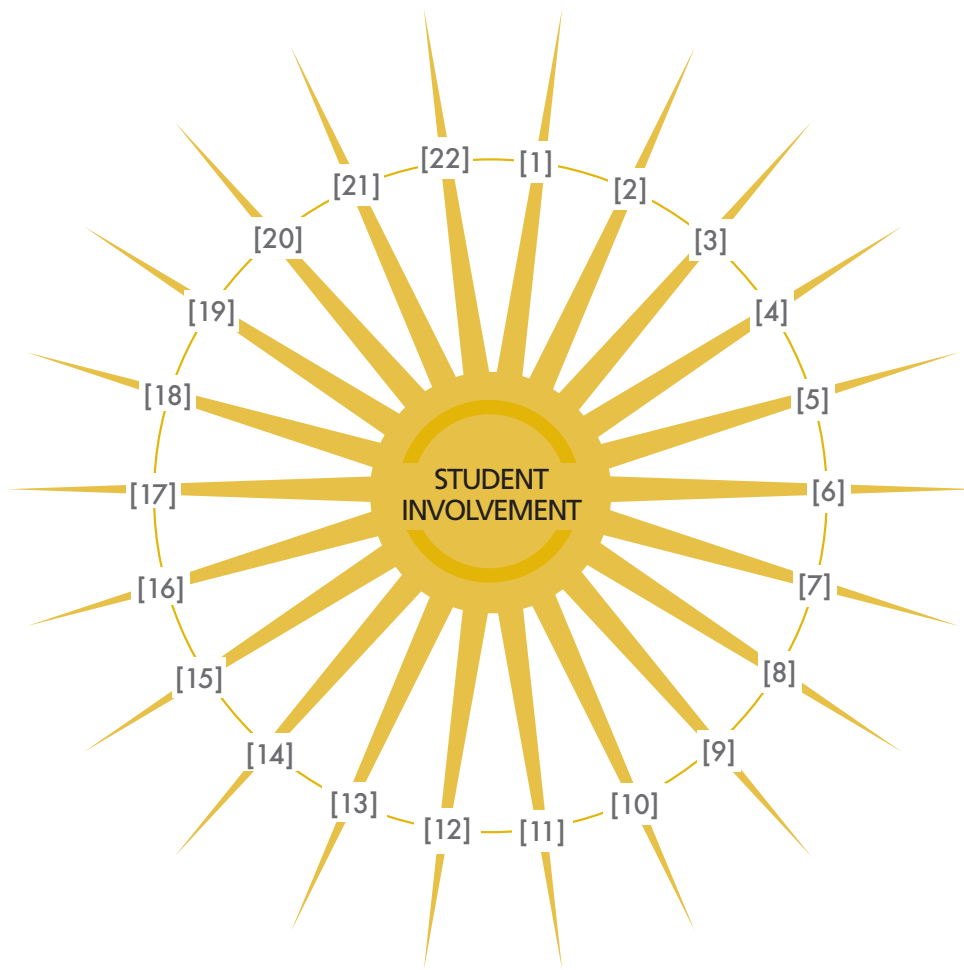
Developmental placement testing

**[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)**

WWW/First Six Weeks; SYE Advisory Board

**[22] VETERANS CENTER**

Tutoring services



**CENTER FOR LEADERSHIP AND COMMUNITY ENGAGEMENT MISSION STATEMENT**

The Center for Leadership & Community Engagement connects students and other community stakeholders for educational service and leadership development programs promoting positive social change

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

The CLCE serves all students at CWU, including those at the University Centers. At the Ellensburg campus, our center hosts annual events such as the Leadership Conference, Evening of Recognition, and Experience Leadership Project. Also, the CLCE offers student leadership trainings, community service opportunities, and service learning projects to support the development of all CWU students.

**TOP STRATEGIC GOALS**

- Implement and maintain a series of student leadership development trainings for Central Washington University clubs, organizations, and the campus departments to provide opportunities for students to gain the knowledge and skill sets necessary to successfully navigate the collegiate and professional environment.
- Foster an environment where diversity and inclusion is championed and respected by our professional and student staff through campus and community engagement programming.
- Provide workshops promoting campus resources, as well as extra-curricular and co-curricular programs specifically to support transfer students in their transition to Central Washington University.
- Strengthen existing relationships with the Ellensburg and Central Washington community partners, such as the Kittitas County Chamber of Commerce, Ellensburg City Council,

- Downtown Ellensburg Association, Rotary of Kittitas County, etc. to increase the service learning opportunities available for students.
- Maintain data collecting processes and qualitative assessment tools to best evaluate who the students are participating in programming that are sponsored by our center, with the intention of assessing the purpose of such programs, as well as identifying the learning and development outcomes of each program.

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

The CLCE administers pre- and post-assessments for observable behaviors in five domains of student development: social responsibility, leadership skills, professional competencies, academic application, and self-actualization. The aggregate results are utilized to make strategic changes in training modules and to document student development through public service.

## **STUDENT INVOLVEMENT: CLCE**

**Administration & Student Government Advising, Center for Leadership & Community Engagement, KCWU Radio, Recreation (Operations, challenge Course & Climbing Wall, Competitive Sports & Campus, Fitness & Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals), Student Union (Operations, Campus activities, Publicity Center SURC Maintenance/Custodial), and Westside Student Life**

### **[1] ACADEMIC ADVISING**

Univ. 101 presentations; Service learning projects for selected courses; Evening of Recognition Awards.

### **[2] ADMISSIONS**

Support of recruitment events; Transfer student peer mentoring programs.

### **[3] ASCWU STUDENT GOVERNMENT**

Student Government Officers Training; Club and Organization Leadership Training; Student Government ELP participation; Support for various year-round programming; Coordinating and supporting student voting campaigns; Assisting with election ballot collections

### **[4] BUSINESS & FINANCIAL AFFAIRS**

Collaborative efforts with securing MOU's with community organizations and local businesses; Contract and invoice review support.

### **[5] CAREER SERVICES**

Internships; Community service opportunities; Leadership Transcript

### **[6] CENTER FOR DIVERSITY & SOCIAL JUSTICE**

Cross Cultural Leadership Program; Social Justice and Human Rights programming

### **[7] COMMUNITY AND BUSINESS**

Kittitas County Youth Mentoring Services; Ellensburg Downtown Association; Kittitas County Chamber of Commerce

### **[8] DISABILITY SERVICES**

Accommodations for student staff and cohort participants; Community services opportunities

### **[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

Student employment; Community services opportunities

### **[10] FACULTY & ACADEMIC AFFAIRS**

Guest speaker and program collaborations; Community services opportunities

### **[11] FINANCIAL AID**

Student employment; Scholarships; Chavez-King Leadership Institute participant tuition waivers

### **[12] GOVERNMENT RELATIONS**

### **[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Cross Cultural Leadership, Leadership LLC, and Chavez-King participants; Service learning projects; Community service opportunities

### **[14] LEARNING SUPPORT SERVICES**

(Includes tutoring and developmental courses)  
Promotion of resources offered to student employees

### **[15] PRESIDENT'S OFFICE**

Public Affairs marketing support

### **[16] REGISTRAR**

Leadership Transcript; Identifying eligibility for Chavez-King Institute, Cross Cultural Leadership Program, and student employment

### **[17] STUDENT INVOLVEMENT (Includes**

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life) ELP; Student Leadership Training; Event coordination and facility rentals; Evening of Recognition; Event and program collaborations; publicity; Community service opportunities

### **[18] STUDENT MEDICAL & COUNSELING CLINIC**

American Red Cross Blood Drives; Event and program collaboration

### **[19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)**

Reporting behaviors of concern; Event and program collaboration; Community service opportunities

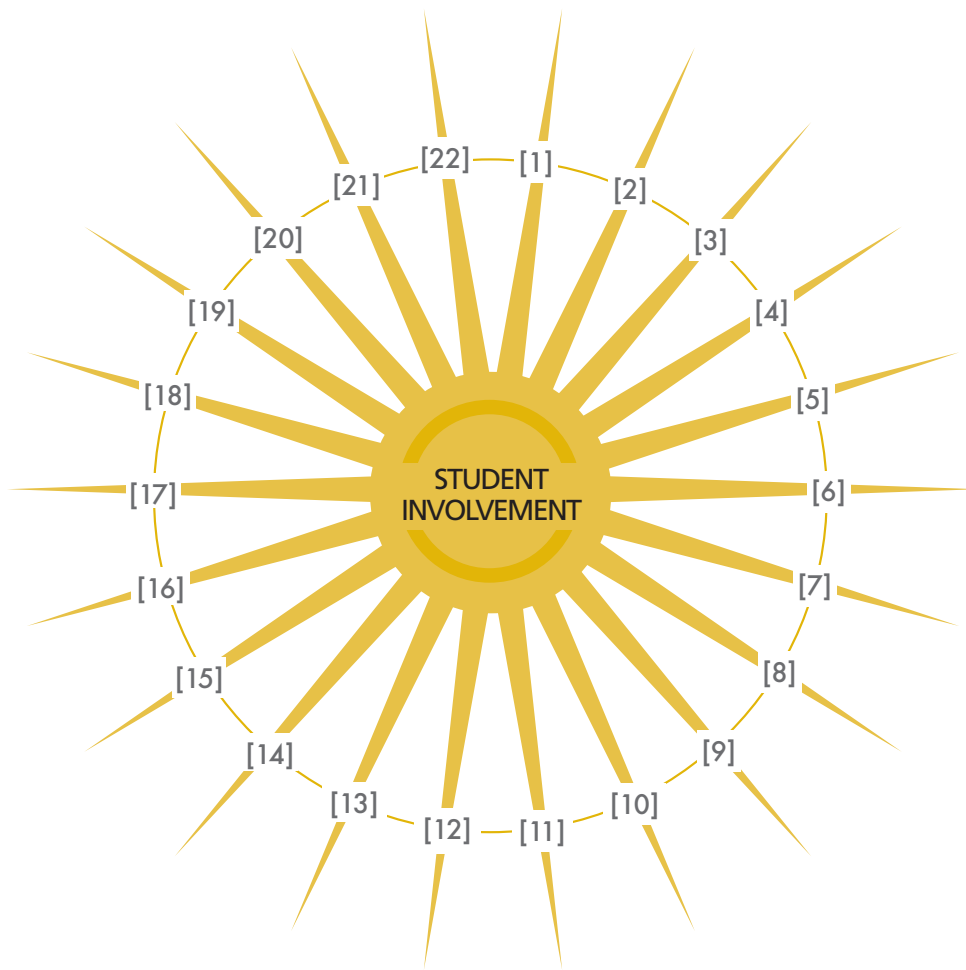
### **[20] TESTING SERVICES**

### **[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)**

New student orientations; ELP; First Six-Weeks programming; Student Leadership Trainings; Community service opportunities

### **[22] VETERANS CENTER**

Event and program collaboration; Community Service opportunities



**KCWU MISSION STATEMENT**

KCWU-FM is an out-of-classroom learning laboratory utilizing a real-world broadcast environment to foster lifelong communication, public speaking, workplace accountability, teamwork, and leadership skills important for successful citizenship and success in any chosen career.

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

KCWU-FM serves the students of CWU, the community in which our signal is broadcast, CWU alumni, and the University as a whole.

**TOP STRATEGIC GOALS**

- Increase collaboration with CWU Athletics
- Create a stronger in-person presence in our community
- Engage with more students on campus
- Refine opportunities for students involved with KCWU

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Listener satisfaction surveys
- Listener markers on app, social media and streams
- Total students involved in KCWU

# STUDENT INVOLVEMENT: KCWU RADIO

Administration & Student Government Advising, Center for Leadership & Community Engagement, KCWU Radio, Recreation (Operations, challenge Course & Climbing Wall, Competitive Sports & Campus, Fitness & Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals), Student Union (Operations, Campus activities, Publicity Center SURC Maintenance/Custodial), and Westside Student Life

## [1] ACADEMIC ADVISING

## [2] ADMISSIONS

Orientation support: music, station tours, events

## [3] ASCWU STUDENT GOVERNMENT

Events; election coverage; PSAs; Clubs & Orgs events

## [4] BUSINESS & FINANCIAL AFFAIRS

Contracts and purchasing

## [5] CAREER SERVICES

Job fair event entertainment and PSAs; internships

## [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

Event support; EQuAl, Pride Week; Social Justice on-air shows; PSAs

## [7] COMMUNITY AND BUSINESS

Fred Meyer Night; Bite of the Burg; EHS Prom and Homecoming; Kittitas HS Prom; local business sponsorship support

## [8] DISABILITY SERVICES; TESTING SERVICES

PSAs; event support; learning opportunities

## [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

## [10] FACULTY & ACADEMIC AFFAIRS

Sound and equipment for faculty appreciation event

## [11] FINANCIAL AID

Work study, PSAs

## [12] GOVERNMENT RELATIONS

Accountability to Federal Communications Commission; interviews and live broadcasts; College Radio Day

## [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream) CAMP FM, GEAR Up

## [14] KCWU

## [15] LEARNING SUPPORT SERVICES

(Includes tutoring and developmental courses) Event support: equipment and PSAs

## [16] PRESIDENT'S OFFICE

Monthly interview with the President, promotions

## [17] REGISTRAR

Continuing Education promotion; PSAs

## [18] STUDENT INVOLVEMENT (Includes

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life) Events, PSAs, Wildcat Fitness Frequency; celebrations with HYPE; Westside Student Life events

## [19] STUDENT MEDICAL & COUNSELING CLINIC

PSAs; informational segments on-air

## [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

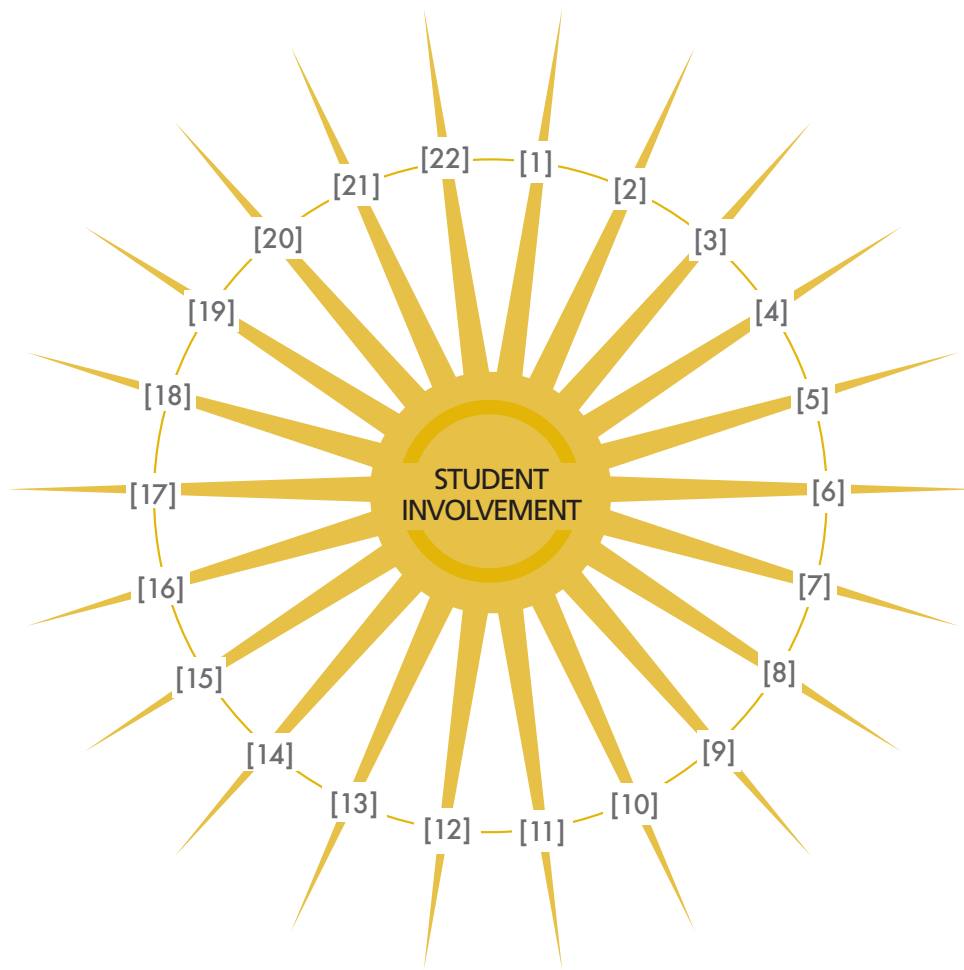
Wellness Center events; PSAs; promotions

## [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)

Events; PSAs; Wildcat Cup

## [22] VETERANS CENTER

PSAs



**RECREATION  
MISSION STATEMENT**

Recreation inspires positive, healthy lives through educational and recreational programs, facilities, and services for the Central Washington University community.

**WHO WE SERVE AND HOW WE  
ENGAGE STUDENTS**

Recreation will be recognized as a cornerstone of the student experience for innovative practices and services, contributing to the holistic development of students, and enhancing the university community.

**TOP STRATEGIC GOALS**

- Enhance leadership, campus involvement and social responsibility of Central Washington University students.
- Improve the health and wellness of the campus community.
- Develop and improve Recreation facilities.
- Improve knowledge and professional development of University Recreation staff.
- Manage fiscal resources diligently.

**ASSESSMENT TOOLS WE USE TO  
MEASURE OUR PROGRAMS**

- Surveys to staff and participants
- Ongoing feedback from participants and staff
- Advisory boards consisting of participants to provide feedback
- Employee recognition program
- Suggestion boxes

## **STUDENT INVOLVEMENT: RECREATION**

**Administration & Student Government Advising, Center for Leadership & Community Engagement, KCWU Radio, Recreation (Operations, challenge Course & Climbing Wall, Competitive Sports & Campus, Fitness & Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals), Student Union (Operations, Campus activities, Publicity Center SURC Maintenance/Custodial), and Westside Student Life**

### **[1] ACADEMIC ADVISING**

Student referrals from Competitive Sports

### **[2] ADMISSIONS**

Collaborate on recruiting for sport clubs/other programs

### **[3] ASCWU STUDENT GOVERNMENT**

Wellington's Wildfire collaboration; club recognition and leader training; Recreation Center Advisory Board

### **[4] BUSINESS & FINANCIAL AFFAIRS**

Guided trips and gear; purchasing, contracts, permits and insurance

### **[5] CAREER SERVICES**

Utilize training and resources for Recreation staff

### **[6] CENTER FOR DIVERSITY & SOCIAL JUSTICE**

Worked on Recreation department diversity statement

### **[7] COMMUNITY AND BUSINESS**

Competitive Sports works with Kittitas County Fairgrounds facilities and services for archery, equestrian and rodeo club events; co-promotes events; provides staffing support; works with City of Ellensburg on indoor soccer and tennis facility access; and works with AAU Basketball opportunities, including official development and student experience; Ellensburg hotels for event staff and visiting teams; KVJSA on indoor soccer facility; OPR collaborates with Kittitas County Search & Rescue, Ellensburg Police, Gallery One, and Washington Climbers Association; Recreation: Winegars, Shirtworks

### **[8] DISABILITY SERVICES**

### **[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

Camp C-Woo collaboration and assisted with modified staff hiring process

### **[10] FACULTY & ACADEMIC AFFAIRS**

University 101, officiate soccer, Physical Education classes in climbing and Challenge Course Leadership, gear for Recreation & Tourism classes and programming, AUAP leader facilitation training, Graduate Studies/graduate assistants to support programs, internship and practicum opportunities, Education Department for Camp C-Woo staff recruiting lesson support for working with kids

### **[11] FINANCIAL AID**

Tuition waivers for sport club athletes; work with recruits, scholarships and financial aid challenges

### **[12] GOVERNMENT RELATIONS**

OPR collaborates with Bureau of Land Management

### **[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
OPR gear for activities; special event programming by Competitive Sports for Dare to Dream

### **[14] LEARNING SUPPORT SERVICES**

(Includes tutoring and developmental courses)  
Student referrals for Competitive Sports staff and participants under 2.0 GPA

### **[15] PRESIDENT'S OFFICE**

Marketing of programs

### **[16] REGISTRAR**

Determine academic eligibility for most sport clubs

### **[17] STUDENT INVOLVEMENT (Includes**

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life)  
Program collaborations: Experience Leadership Project, Yakima River Cleanup, Homecoming, Family Weekend, etc; leadership training and community engagement opportunities; space scheduling; event ticketing; facility hours; emergency training for staff; publicity services; music programming and PSAs

### **[18] STUDENT MEDICAL & COUNSELING CLINIC**

Working on revising concussion management protocol and treating injured participants; Exercise is Medicine program; student referrals

### **[19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)**

Navigating challenges with students, policies and procedures; program/event collaborations

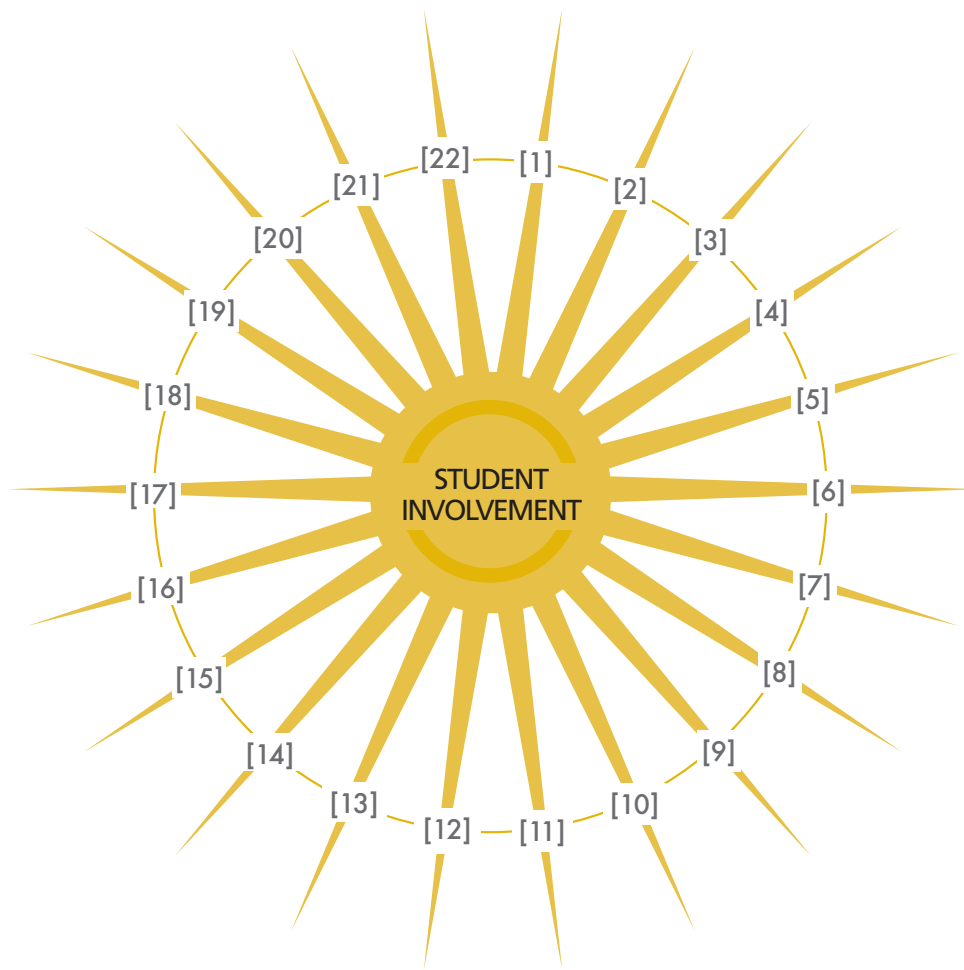
### **[20] TESTING SERVICES**

Online certifications for personal trainers; assist with testing requirements/admissions process for sport club recruits

### **[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)**

Orientations, Welcome Weekend and the First Six Weeks program services and programs like guided raft trips, RHA, fireside chats, kayak pool sessions, outdoor trips, tabling sessions, intramural sports, sport club activities, Movers & Shakers, etc; Recreation programs in some facility spaces like the North Campus Multipurpose Room

### **[22] VETERANS CENTER**



**STUDENT UNION  
MISSION STATEMENT**

The Student Union at Central Washington University offers a state of the art facility that provides an environment which is designed to encourage interaction among the campus groups, increase a sense of campus community, and expand the avenues through which the University educates its students. We are committed to providing high quality, convenient services and facilities that enhance the quality of daily life for our students, staff and community.

**WHO WE SERVE AND HOW WE  
ENGAGE STUDENTS**

From support of recruitment and orientation efforts to Homecoming, Family Weekend and Student Appreciation events, the Student Union provides a broad base of programs, events, services, facilities and

employment opportunities that promote student development and engagement while enhancing campus climate and our surrounding communities.

- Advise, support and train students as they engage in leadership roles
- Provide student employees, interns and graduate assistants real world experience, professional development and training
- Create, develop, manage and partner on programs, services and facilities that enhance CWU students' co- and extracurricular experiences, and contribute to positive campus and community relationships

**TOP STRATEGIC GOALS**

- Increase students' sense of belonging, safety and connectedness by continuing assessment and improvement of physical space, diversifying programs, and targeting outreach and service (Diversity and inclusivity)

- Provide intentional opportunities for learning and development through student employment, policy and guidelines development, programs/ services/facilities (Resilience)
- Develop, partner and implement outreach to transfer and off-campus students to keep them connected and engaged (Transfer student support)
- Increase and improve storytelling across all available platforms, in partnership with Student Success office (Student Success branding)

**ASSESSMENT TOOLS WE USE TO  
MEASURE OUR PROGRAMS**

- Qualtrics (survey tool)
- 25Live (facility/services reports and tracking)
- Drupal (web content management, forms)
- People counters (facility entrance/exits)
- Trello, Teamwork (project management software)



## **STUDENT INVOLVEMENT: STUDENT UNION**

**Administration & Student Government Advising, Center for Leadership & Community Engagement, KCWU Radio, Recreation (Operations, challenge Course & Climbing Wall, Competitive Sports & Campus, Fitness & Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals), Student Union (Operations, Campus activities, Publicity Center SURC Maintenance/Custodial), and Westside Student Life**

### **[1] ACADEMIC ADVISING**

Scheduling, space/equipment resources, publicity services

### **[2] ADMISSIONS**

Scheduling, space/equipment resources, Visitation Program tours partnership

### **[3] ASCWU STUDENT GOVERNMENT**

Scheduling, space/equipment resources, publicity services/support, Student Union Advisory Board, programs/events collaborations, consultation and training, office space support

### **[4] BUSINESS & FINANCIAL AFFAIRS**

Contracts, graphics approval designee, consultation, insurance

### **[5] CAREER SERVICES**

Scheduling, space/equipment resources, publicity services

### **[6] CENTER FOR DIVERSITY & SOCIAL JUSTICE**

Scheduling, space/equipment resources, publicity services, programs/events collaborations, office space support

### **[7] COMMUNITY AND BUSINESS**

Scheduling, space/equipment resources for meetings, major community events, state agencies; digital advertising

### **[8] DISABILITY SERVICES**

ADA compliance; scheduling, space/equipment resources, publicity services

### **[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

Scheduling, space/equipment resources

### **[10] FACULTY & ACADEMIC AFFAIRS**

Scheduling, space/equipment resources, publicity services, internship/practicum/grad assistant opportunities, Convocation, Commencement

### **[11] FINANCIAL AID**

Scheduling, space/equipment resources, publicity services, work study positions

### **[12] GOVERNMENT RELATIONS**

Facility tours and information, press conference and VIP support

### **[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Scheduling, space/equipment resources, publicity services

### **[14] LEARNING SUPPORT SERVICES**

(Includes tutoring and developmental courses)  
Publicity services

### **[15] PRESIDENT'S OFFICE**

University policies/procedures, emergencies, press conference and VIP support, scheduling, space/equipment resources, publicity services/collaboration, university event calendar, Commencement

### **[16] REGISTRAR**

Commencement, Convocation, 25Live scheduling software partnership

### **[17] STUDENT INVOLVEMENT (Includes**

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life)  
Scheduling, space/equipment resources, publicity services, programs/events collaborations, office space support

### **[18] STUDENT MEDICAL & COUNSELING CLINIC**

Scheduling, space/equipment resources, publicity services, emergencies and vaccinations support

### **[19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)**

Scheduling, space/equipment resources, publicity services, emergencies and vaccinations support

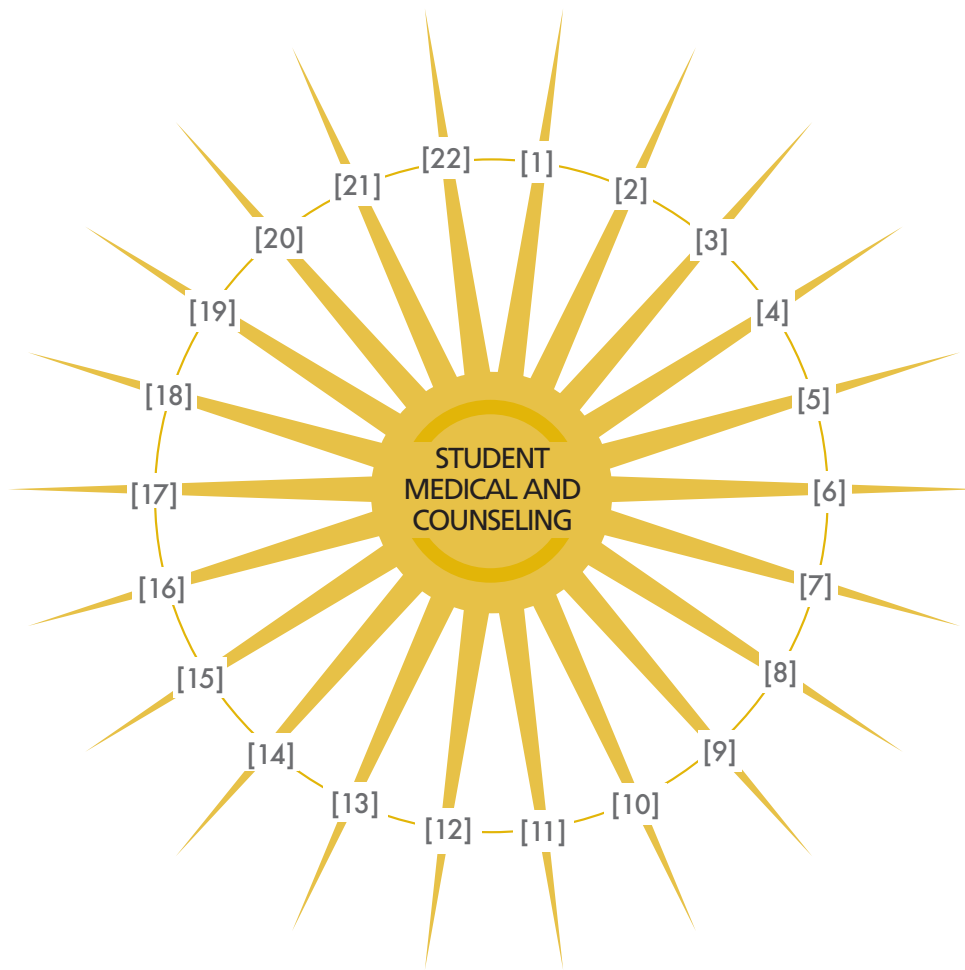
### **[20] TESTING SERVICES**

### **[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)**

Scheduling, space/equipment resources, publicity services, programs/events collaborations, new student orientations and convocation

### **[22] VETERANS CENTER**

Scheduling, space/equipment resources, publicity services, programs/events collaborations



**MISSION STATEMENT**

Our mission is to meet or exceed the community standards of our medical and mental health professions in providing high quality, compassionate, and culturally-sensitive care within an affordable, accessible, responsive, and efficient organization

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

We primarily serve students, with ancillary support services for faculty, staff, and administration; parents; and concerned members of the community.

- Provide primary medical and mental health treatment for enrolled students on the Ellensburg campus.
- Provide psychoeducation to students, both within and outside the clinic, to facilitate their ability to proactively care for their physical and mental health, navigate medical systems, and become self-advocates.

- Provide expert consultation to faculty, staff, and administration regarding medical and psychological concerns to facilitate effective support, accommodation, retention, and health/safety decision-making for individual students and the campus as a whole.

**TOP STRATEGIC GOALS**

- To provide medical, counseling, and consultative services in a respectful, considerate, and quality manner that is responsive to the individual and cultural differences of those we serve.
- To be thoughtful and measured in our approach to income generation and resource management to ensure financial viability of the clinic, the availability of resources to serve students, and appropriate support of staff without placing undue financial burden on students.

- To evaluate our physical space and modify, as financial planning allows, the space to ensure adequate, comfortable, and confidential service delivery spaces.
- To foster within the clinic clear lines of communication, both top-down and bottom-up, to increase clinic morale, participatory decision-making, and team cohesion.

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Twice yearly patient/client satisfaction survey
- Medical Quality Assurance programs as required by accrediting AAAHC
- Period Reaccreditation review of Training Program for Doctoral Internship

# STUDENT MEDICAL AND COUNSELING CLINIC

## [1] ACADEMIC ADVISING

Student referrals; provide crisis services

## [2] ADMISSIONS

Provide Immunization Recommendation Information for admissions packet

## [3] ASCWU STUDENT GOVERNMENT

Student referrals to clubs

## [4] BUSINESS & FINANCIAL AFFAIRS

Collaborate to develop and review budgets

## [5] CAREER SERVICES

Cross referral of students with dual counseling and career concerns; diversity training for career counselors; medical clearance/immunization for internship students

## [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

Student referrals for community, support and involvement; recognized Safe Space; consultation/collaboration for students needing specialized medical/counseling care

## [7] COMMUNITY AND BUSINESS

Funding partner in sexual assault nurse examiner program at KVH; transfer-of-care agreement with KVH; coordinate medical and counseling care with community providers

## [8] DISABILITY SERVICES

Provide: ADHD assessment, psychodiagnostic testing for psychological disorders, medication management for diagnosed disabilities, documentation for clients seeking academic accommodations; cross-referrals for students with disabilities

## [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

Nurse consultation monthly visits for meeting licensing requirements

## [10] FACULTY & ACADEMIC AFFAIRS

Consultation services to faculty concerned about students or dealing with distressing/distressed students; annual flu clinics; Masters internships for Mental Health Counseling program; Occupational Health services to Biology Department for grant compliance; travel medicine program to support Study Abroad; Paramedic Program physicals; PrEP program collaboration with Sociology and Public Health departments, including internships

## [11] FINANCIAL AID

Letters used to evaluate students appealing financial aid suspensions; student referrals

## [12] GOVERNMENT RELATIONS

## [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream) CAMP-Wellness Series presenter and career panelist; TRIO-psychoeducational presentations as requested

## [14] LEARNING SUPPORT SERVICES

(Includes tutoring and developmental courses)  
Student referrals for those struggling academically

## [15] PRESIDENT'S OFFICE

## [16] REGISTRAR

Letters used to evaluate students appealing academic suspension; support retention through medical and psychological treatment

## [17] STUDENT INVOLVEMENT (Includes

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life) Student referrals to activities, publicity, created series of mindfulness recordings for station; PSAs for health issues and influenza clinics

## [18] STUDENT MEDICAL & COUNSELING CLINIC

## [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

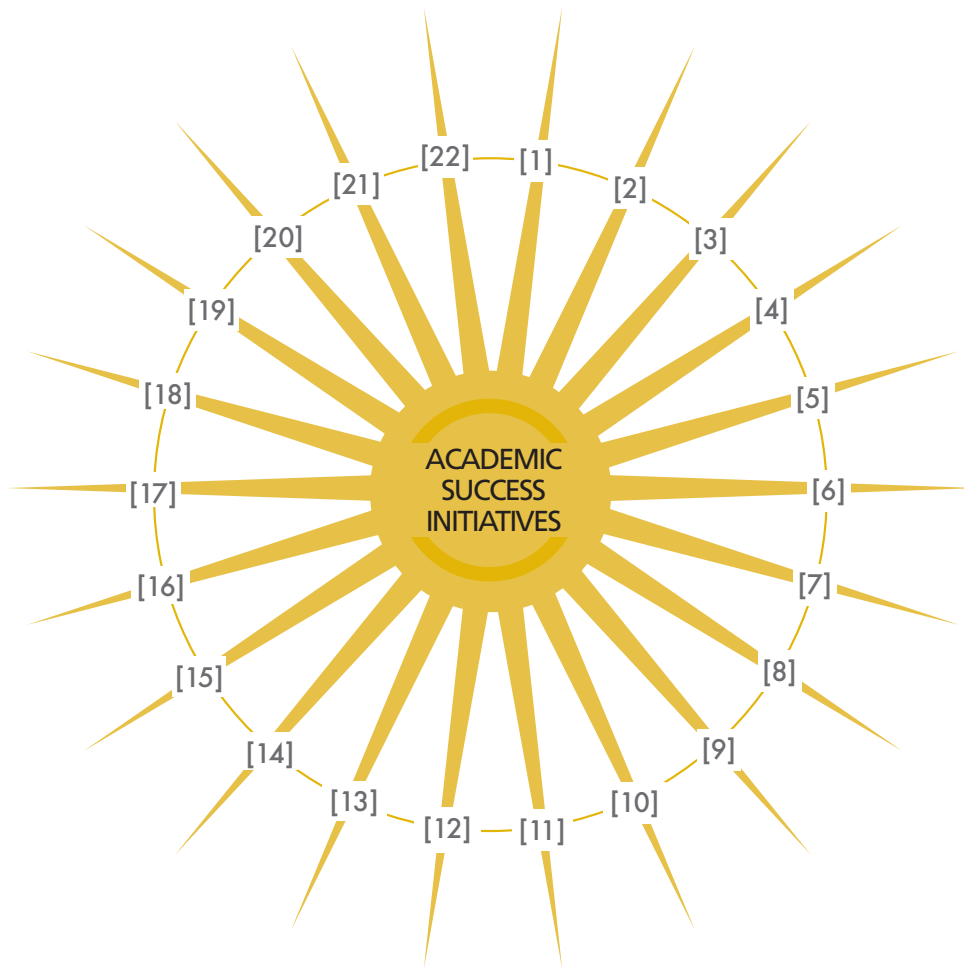
## [20] TESTING SERVICES

## [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)

Orientation presentations (Parents in Transition, Services Panel, SMaCC Overview); Wildcat Welcome (Healthy Minds, Good Times); First Six Weeks (Self-Care 101); management of vaccine recommendations for incoming students; RA trainings as requested

## [22] VETERANS CENTER

Veterans support group planning and facilitation; medical and counseling services to veterans/dependents



**MISSION STATEMENT**

The office of Academic Success Initiatives exists to assist students with academic problems, conflicts, or concerns, to provide a safe, confidential resource for questions or concerns about University rules, policies, or procedures and for faculty and staff wishing to refer students for academic assistance, and to serve as a non-legal “Ombuds office” to hear complaints, coach aggrieved students in effective conflict resolution communication, and, when necessary, mediate to help students and faculty arrive at fair and sustainable solutions.

The office of Academic Success Initiatives is committed to:

- Providing quality service and response to student needs
- Supporting diversity, tolerance, and cultural competency
- Encouraging students’ growth and development in the areas of academic recovery, progress, and success, conflict resolution, effective communication, personal integrity, and responsible citizenship

- Providing a fair and equitable process for student grievances, concerns, and academic issues

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

- Provide direct support to students, staff, and faculty with academic problems, conflicts, and concerns
- Facilitate the academic appeal process
- Facilitate the academic early alert system
- Serve as Dean of Student Success liaison to Faculty Senate
- Serve as advisor to Student Academic Senate
- Provide training to improve and promote effective conflict resolution for students, faculty, and staff
- Provide students, faculty, and staff comprehensive campus resource information, and advice about academic rules, policies, practices, and procedures

**TOP STRATEGIC GOALS**

- Develop and implement an Academic Recovery Program to support and assist students on academic warning and probation
- Initiate, promote, and support campus-wide Central Resilience programming
- Develop and implement an Academic Success Coaching program to support students on warning and probation

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Quantitative data
  - Quarterly and annual Academic Early Alert data
  - Quarterly and annual academic standing data
- Qualitative data:
  - Training and facilitation feedback, surveys, and evaluation forms

# **STUDENT SUCCESS: OFFICE OF THE DEAN**

## **Academic Success Initiatives, Student Rights and Responsibilities, Case Management, Wellness Center**

### **[1] ACADEMIC ADVISING**

Academic Early Alert; training, student support (referrals, consultations), academic appeals and grievances; member of workgroup to implement CAS Standards for advising

### **[2] ADMISSIONS**

Admissions Application Review Committee

### **[3] ASCWU STUDENT GOVERNMENT**

Advising Student Academic Senate, training on student academic rights, responsibilities, and services; student committee appointments

### **[4] BUSINESS & FINANCIAL AFFAIRS**

Collaboration on Academic Early Alert System and Academic Standing data, MyCWU queries

### **[5] CAREER SERVICES**

Student support (referrals, consultations)

### **[6] CENTER FOR DIVERSITY & SOCIAL JUSTICE**

Student support (referrals, consultations)

### **[7] COMMUNITY AND BUSINESS**

### **[8] DISABILITY SERVICES**

Student support (referrals, consultations)

### **[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

### **[10] FACULTY & ACADEMIC AFFAIRS**

Training on academic hearing procedures, referrals for student support, academic appeals and grievances, syllabus and policy assistance, Law and Justice adjunct faculty, member of School of Education Candidate Admission, Recruitment, and Retention Committee

### **[11] FINANCIAL AID**

Student support (financial assistance, scholarships) and student referrals

### **[12] GOVERNMENT RELATIONS**

### **[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)

### **[14] LEARNING SUPPORT SERVICES**

(Includes tutoring and developmental courses)

Student support (referrals, consultations)

### **[15] PRESIDENT'S OFFICE**

Collaborative partnership to provide conflict resolution training to faculty, staff, and students

### **[16] REGISTRAR**

Student support (referrals and consultations), appeals, withdrawals, tuition reimbursement

### **[17] STUDENT INVOLVEMENT (Includes**

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life) Campus-wide Resilience programming, marketing/publicity; student support (referrals, consultations)

### **[18] STUDENT MEDICAL & COUNSELING CLINIC**

Student support (referrals and consultations), Student Consultation Team

### **[19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)**

Facilitation of Academic Grievance and Appeals Processes, Student Success Council, Retention Leadership Committee, Student Success Accreditation Team

### **[20] TESTING SERVICES**

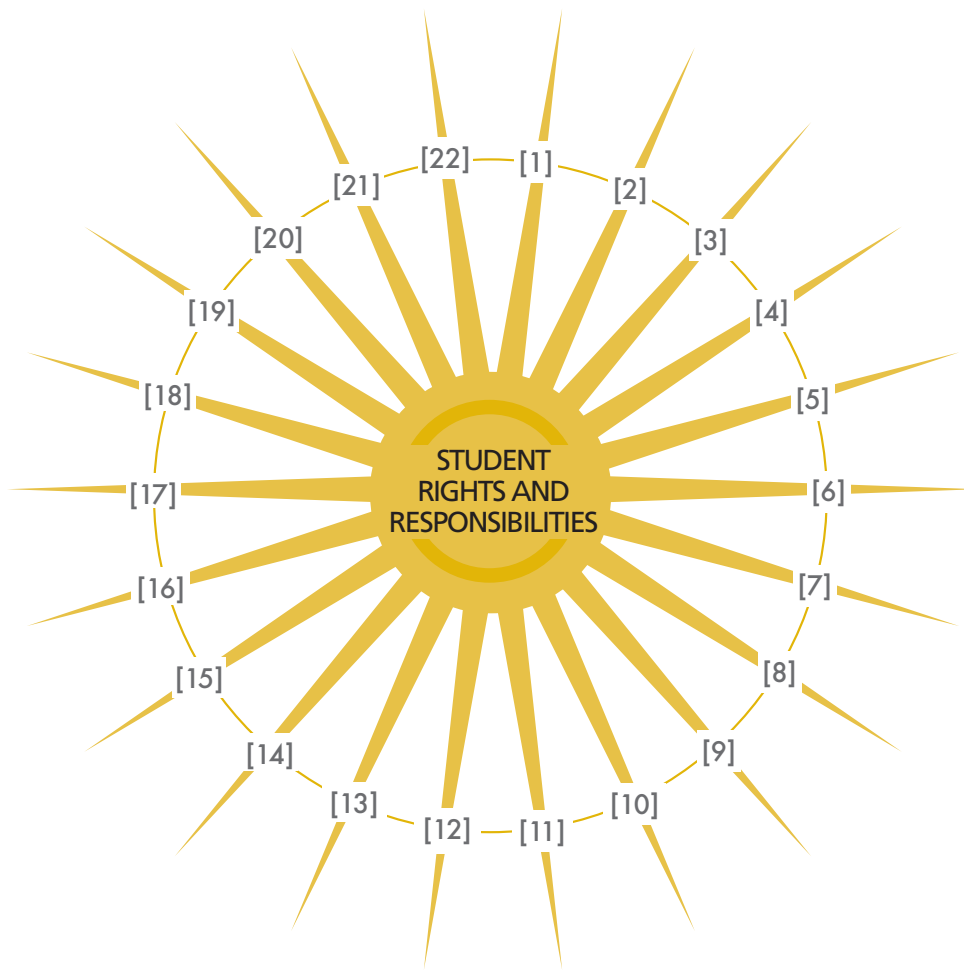
Student support (referrals, consultations)

### **[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)**

Student support (referrals, consultations) and intervention; staff training

### **[22] VETERANS CENTER**

Student support (referrals, consultations)



**MISSION STATEMENT**

The Office of Student Rights & Responsibilities aims to facilitate student learning and development by creating a campus environment of integrity, civility and safety. This environment is created by providing educational opportunities and resources that foster individual growth, ethical development and personal accountability.

The office works to create an academically conducive community that encourages and supports the emotional, personal, and professional growth and safety of students. Through intentional learning opportunities and interactions the university helps to prepare students to be responsible and productive in a globally diverse society.

We are committed to:

- Providing quality service and response to student needs
- Supporting diversity, tolerance, and cultural competency
- Encouraging students’ growth and development in the areas of the personal wellness, integrity, and responsible citizenship
- Promoting students’ rights and responsibilities

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

- Provide support services and assistance directly to students in need. Facilitate training to students, faculty, and staff.
- Direct outreach to students identified through campus-wide reporting. Self-referral for services.

**TOP STRATEGIC GOALS**

- Develop and initiate Academic Recovery Program to support and assist students on academic warning and probation.
- Increase educational and preventative programming/workshops across campus to address trends and behaviors proactively.
- Develop and initiate a campus-wide marketing campaign highlighting campus reporting and support services.

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Quantitative data:
  - Conduct/behavioral numbers (Patterns; Recidivism)
  - Early alert reporting – GPA impacts
- Individual program assessment/surveys
- Case Management Services user feedback survey
- Qualitative feedback interviews with hearing officers

# **STUDENT SUCCESS: OFFICE OF THE DEAN**

## **Academic Success Initiatives, Student Rights and Responsibilities, Case Management, Wellness Center**

### **[1] ACADEMIC ADVISING**

Academic Early Alert; training on reporting, student support (referrals, consultations), academic appeals and grievances; S&A fee allocation

### **[2] ADMISSIONS**

### **[3] ASCWU STUDENT GOVERNMENT**

Advising Student Academic Senate, S&A Fee Committee, S&A fee allocation; training on reporting and services; student committee appointments

### **[4] BUSINESS & FINANCIAL AFFAIRS**

S&A fee budget allocations; public records requests; contracts; staff travel

### **[5] CAREER SERVICES**

Educational sanctions, student referrals, S&A fee allocation, internships, training on reporting and services

### **[6] CENTER FOR DIVERSITY & SOCIAL JUSTICE**

Educational sanctions; campus-wide programming; S&A fee allocation; student support (referrals, consultations), bias motivated incident response

### **[7] COMMUNITY AND BUSINESS**

Youth Services of Kittitas County, KCCN, Behavioral Health & Recovery Advisory Board, ESD volunteer

### **[8] DISABILITY SERVICES; TESTING SERVICES**

Student support (referrals, consultations), advising ABL student group, Student Consultation Team

### **[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

Classroom event volunteer, S&A fee allocation

### **[10] FACULTY & ACADEMIC AFFAIRS**

Training on reporting, referrals for student support, academic appeals and grievances, syllabus and policy assistance, Law and Justice adjunct faculty

### **[11] FINANCIAL AID**

Student support (financial assistance, scholarships) and student referrals

### **[12] GOVERNMENT RELATIONS**

Policy development and recommendations (RCW, WAC, APA, Title IX, S&A fee)

### **[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Training on reporting, student referrals and support

### **[14] LEARNING SUPPORT SERVICES**

(Includes tutoring and developmental courses)  
Educational sanctioning (Academic Integrity workshop); training on reporting; student referrals

### **[15] PRESIDENT'S OFFICE**

University policy development and review; Threat Assessment notice; death of a student notice

### **[16] REGISTRAR**

Student support (referrals and consultations), appeals, withdrawals, tuition reimbursement

### **[17] STUDENT INVOLVEMENT (Includes**

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; Westside Student Life)  
Educational sanctions, campus-wide programming, marketing/publicity; S&A fee allocation; student referrals and support; student conduct and case management (Westside)

### **[18] STUDENT MEDICAL & COUNSELING CLINIC**

Student support (referrals and consultations), Threat Assessment Team, Student Consultation Team, Suicide Concern report and procedure

### **[19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)**

### **[20] TESTING SERVICES**

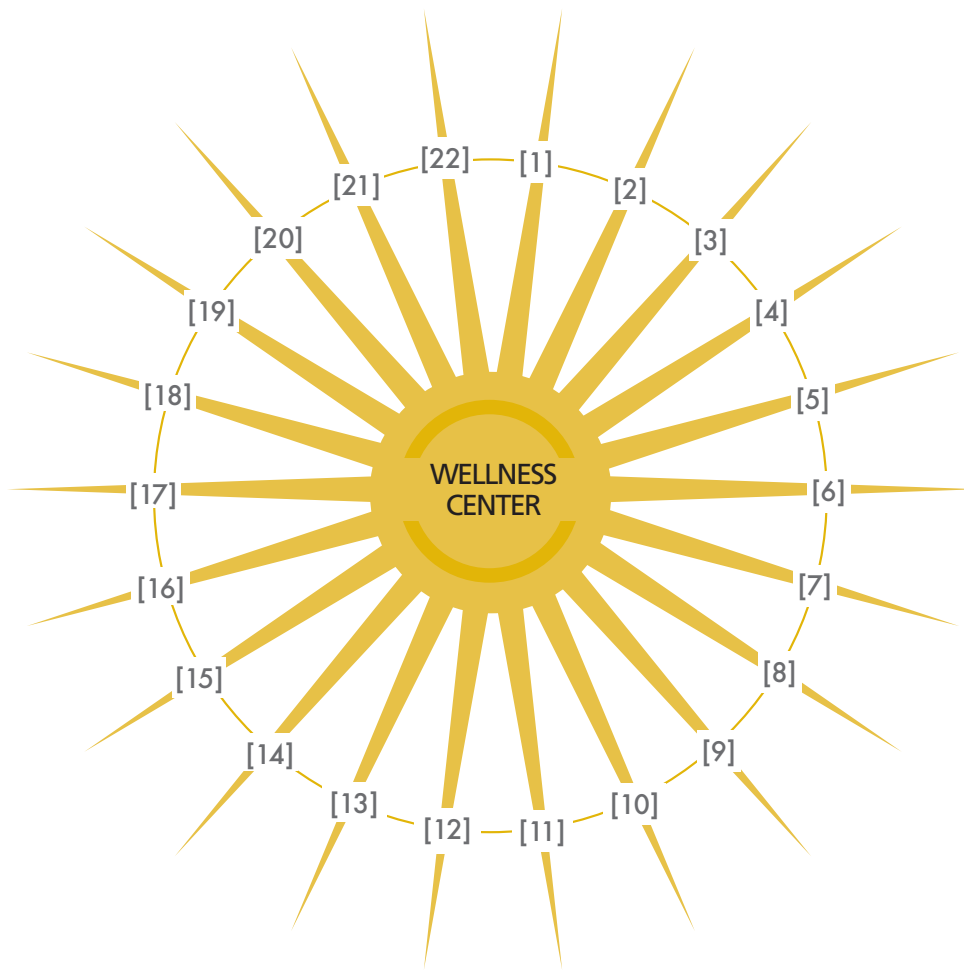
Student support (referrals and consultations); S&A

### **[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)**

Policy review and development; incident/emergency response and processing; conduct/behavioral intervention; staff training

### **[22] VETERANS CENTER**

Student support (referrals and consultations); S&A allocation



**MISSION STATEMENT**

The CWU Wellness Center supports well-being by promoting positive health behaviors, providing comprehensive advocacy and response, and collaborating to create a healthy campus community.

**VISION**

CWU is a healthy, engaged campus community where the people, programs, practices, policies and environment support well-being.

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

We serve undergraduate and graduate students on the CWU Ellensburg campus and at CWU centers. We engage students through direct education and advocacy work, in the classroom presentations, connecting at programs in residence halls and with volunteer/activism work.

**TOP STRATEGIC GOALS**

- Align with mission of CWU: support strategic plan for health promotion that supports mission and values of CWU
- Collaborative practice: advocate for shared vision of health as responsibility for entire campus and cultivate interdisciplinary campus and community partnerships to advance health
- Cultural competency: Design health promotion initiatives that are guided by values of cultural inclusion, respect, equality and equity
- Evidence informed practice: Do things that work based on theories, evidence, unique campus health needs and availability of resources
- Professional development: Participate regularly in education and professional development to advance our staff which in turn enhances programmatic and individual response

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Campus-wide assessments: NCHA, Healthy Minds, Campus Climate Survey
- Individual and program assessments: MapWorks, Qualtrics, Turning Point (clickers), goals and objectives/SWOT analysis



# **STUDENT SUCCESS: OFFICE OF THE DEAN**

## **Academic Success Initiatives, Student Rights and Responsibilities, Case Management, Wellness Center**

### **[1] ACADEMIC ADVISING**

Refer students with general wellness concerns to discuss classes; online course about alcohol/sexual assault used for grading in UNIV 101

### **[2] ADMISSIONS**

provide education/training to staff about wellness resources/support to use in recruitment efforts

### **[3] ASCWU STUDENT GOVERNMENT**

provide training regarding sexual assault response and general function of Wellness Center; S&A funding for dedicated VPRC position; non-voting member of Equity Services Council (ESC); provide training/support for clubs and orgs related to alcohol risk reduction; provide volunteer opportunities for members of student government and ASCWU clubs

### **[4] BUSINESS & FINANCIAL AFFAIRS**

review of mandatory Wellness Center fee (currently \$18 per student per quarter for those registered for 6+ credits); approval of S&A quadrennial request for funds (dedicated VPRC position)

### **[5] CAREER SERVICES**

refer students with general wellness concerns or those who have experienced violence for assessment/career support; use Career Services professionals to support/grow student employees in Wellness Center

### **[6] CENTER FOR DIVERSITY & SOCIAL JUSTICE**

collaborate on programming efforts; provide Safe Space and diversity training for Wellness student employees; consult/refer for individual students

### **[7] COMMUNITY AND BUSINESS**

Membership in community coalitions (CCRT, KCCNC) and contracts (MERIT); conversations with local police/prosecutors for individual students

### **[8] DISABILITY SERVICES**

refer students for accommodation needs; provide training on alcohol risk reduction, sexual consent and other wellness issues for targeted groups of students

### **[9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER**

[10] **FACULTY & ACADEMIC AFFAIRS**  
consult with faculty in Women's, Gender and Sexuality studies, Psychology, Public Health, Sociology and more for research, data dissemination, training and collaboration; present in academic classes; integrate Wellness Center data/information into appropriate curriculum

### **[11] FINANCIAL AID**

refer students; request assistance for victims of power-based personal violence

### **[12] GOVERNMENT RELATIONS**

Policy development and recommendations (RCW, WAC, APA, Title IX, S&A fee)

### **[13] GRANT FUNDED PROGRAMS**

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
provide education at beginning of year related to overall health/wellness to students in CAMP, TRIO

### **[14] LEARNING SUPPORT SERVICES**

(Includes tutoring and developmental courses)  
Refer students with general wellness concerns for tutoring support

### **[15] PRESIDENT'S OFFICE**

Clery stats (through campus police); annual reporting; some education/updates to Cabinet on semi-annual basis

### **[16] REGISTRAR**

refer students; request assistance for victims of power-based personal violence

### **[17] STUDENT INVOLVEMENT**

(Includes Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life)  
Programming collaborations, publicity, radio promotional and event services

### **[18] STUDENT MEDICAL & COUNSELING CLINIC**

refer students; request assistance for victims of power-based personal violence; collaborate for health promotion campaigns and initiatives; partner with providers for programming and services

### **[19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)**

offer classes for students found responsible for policy violations (ASTP); respond to students who report sexual misconduct; accompany students through reporting/conduct for discrimination grievance cases; collaborate/interact with case managers for student wellness concerns; attend weekly Student Consultation Team meetings

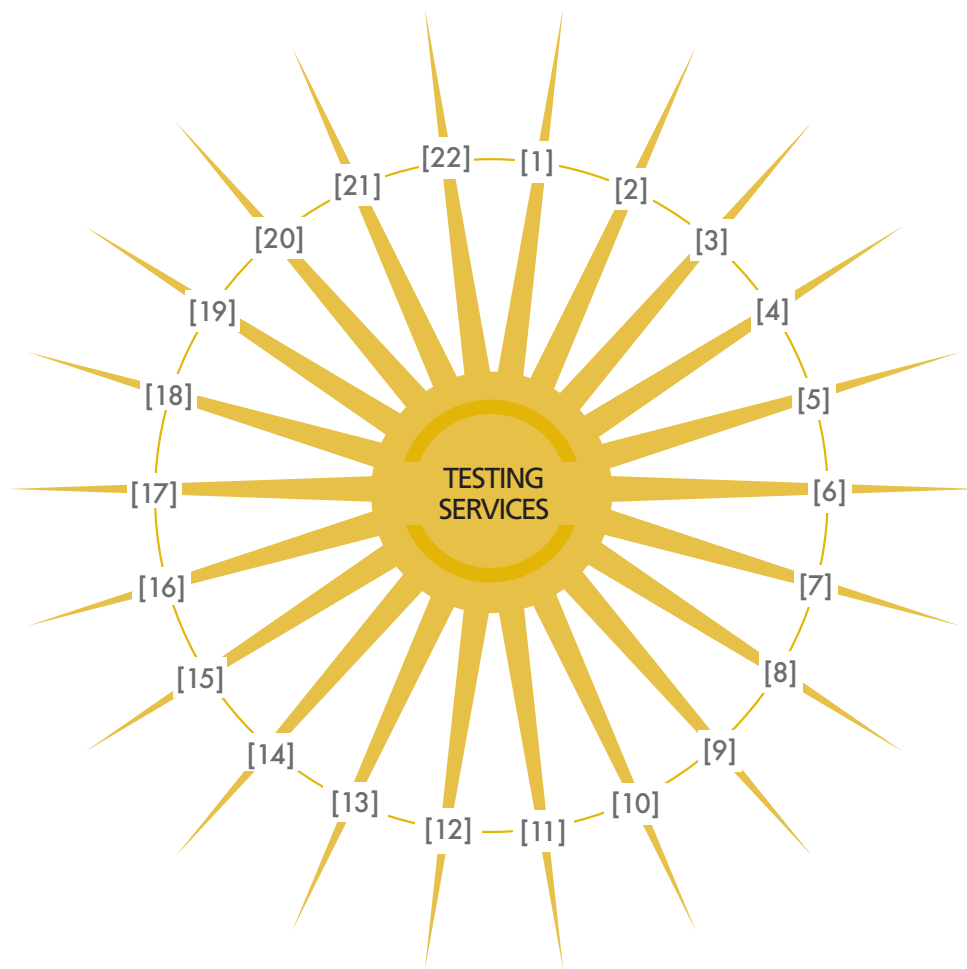
### **[20] TESTING SERVICES**

### **[21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS (Includes FYE and SYE Programs)**

provide content and training for student RA's, professional staff and new students related to alcohol risk reduction, responding to sexual assault and violence and more; presentations at all orientation and first six weeks programs

### **[22] VETERANS CENTER**

provide wellness support, resources, training specific for student veterans on request



**MISSION STATEMENT**

Our mission is to provide Central Washington University and the central Washington community with a secure, distraction free environment in which to take exams. We will strive to exceed the expectation of our customers whom we define as students, faculty, testing partners and the community. We subscribe to the National College Testing Association (NCTA) Professional Standards and Guidelines for post-secondary testing centers.

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

- We serve the students and faculty of CWU and also the Central Washington community.
- We provide placement testing, graduate school testing and certification testing for our students.
- We provide capstone and assessment testing for the faculty.
- We provide certification testing for the Central Washington area.

**TOP STRATEGIC GOALS**

- Provide exam proctoring services in a comfortable, monitored environment where all examinees can take university, state, or national exams for use in admissions, certification or licensure regardless of age, ethnicity or academic experience.
- Generate new revenue sources, increase overall revenue by 3% over previous year and effectively manage current resources.
- All staff members will continue to work on and seek out ways to expand professional development.

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Surveys will be provided to all examinees to tell us about their experience

# TESTING SERVICES

## [1] ACADEMIC ADVISING

Orientation testing; placement testing

## [2] ADMISSIONS

Administer ACT-Residual for expedited admissions

## [3] ASCWU STUDENT GOVERNMENT

## [4] BUSINESS & FINANCIAL AFFAIRS

## [5] CAREER SERVICES

## [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

## [7] COMMUNITY AND BUSINESS

Certification exams

## [8] DISABILITY SERVICES

Testing accommodation service

## [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

## [10] FACULTY & ACADEMIC AFFAIRS

Capstone, Major Field tests, other as requested; math grant testing

## [11] FINANCIAL AID

## [12] GOVERNMENT RELATIONS

## [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Placement testing as needed

## [14] LEARNING SUPPORT SERVICES

(Includes tutoring and developmental courses)

Student referrals for help with placement testing

## [15] PRESIDENT'S OFFICE

## [16] REGISTRAR

Ensure student scores are recorded

## [17] STUDENT INVOLVEMENT (Includes

Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU, Westside Student Life)

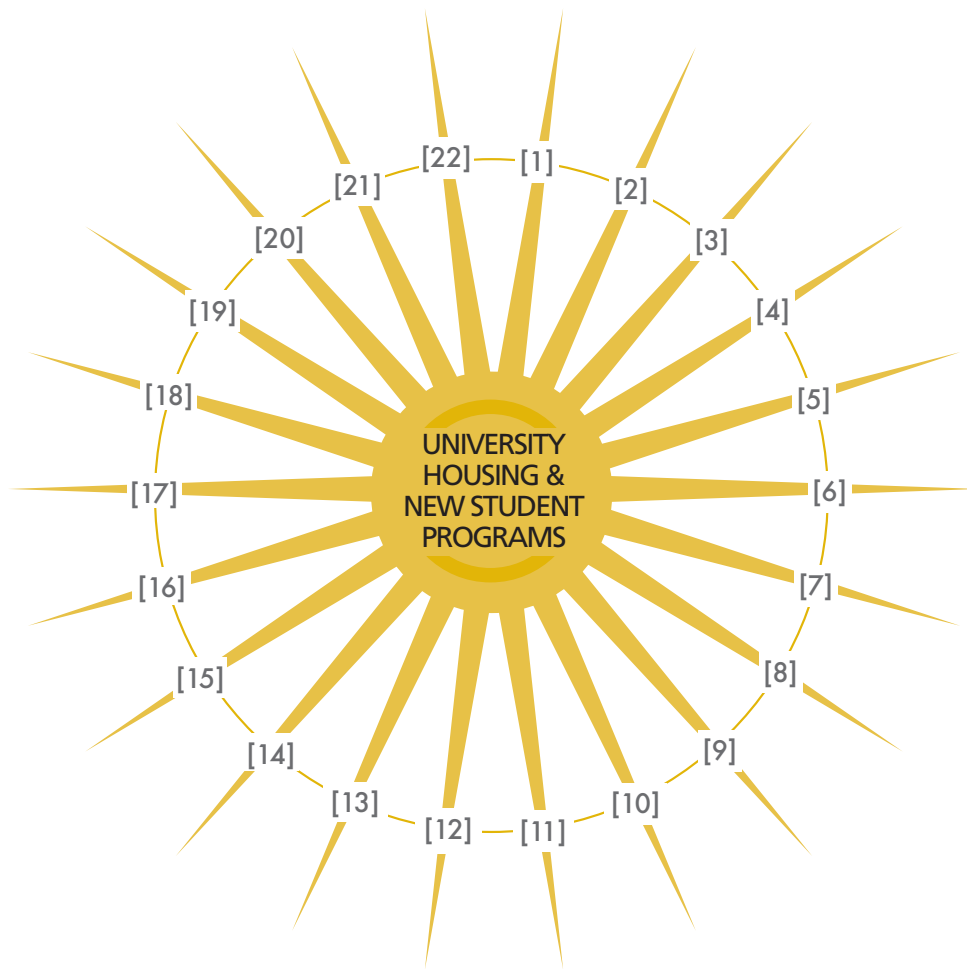
## [18] STUDENT MEDICAL & COUNSELING CLINIC

## [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

## [20] TESTING SERVICES

## [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS

## [22] VETERANS CENTER



**MISSION STATEMENT**

The Office of University Housing and New Student Programs develops premier residential communities and programs that promote student learning and personal development.

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

We are committed to:

- Providing quality service and responding to students’ needs
- Ensuring a strong community living experience
- Providing an orientation program that acclimates students to campus and augments student learning
- Assisting students in developing cultural and academic competence

- Promoting diversity, tolerance, and cultural competence
- Challenging students in the areas of personal wellness, integrity, and responsible citizenship
- Offering a safe, clean, comfortable and academically enriched living environment
- Projecting future trends
- Community Development
- Student Staff Experience
- Integrate a focus of resilience in all we do
- Integrate a focus on diversity, social justice, and inclusivity in all we do
- Interacting and collaborating with other departments to ensure seamless service, provide co-curricular experiences, and promote student engagement

**TOP STRATEGIC GOALS**

- Improve our communication and measurement of student engagement through use of digital platforms.
- Respond to rising enrollment and housing demands to allow to accommodate as many students in our campus housing as possible

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Mapworks
- Skyfactor Benchworks (Formerly EBI)
- Resident Exit Survey
- Occupancy and Application Benchmark Reports

# UNIVERSITY HOUSING & NEW STUDENT PROGRAMS

## First Year Experience (FYE) and Sophomore Year Experience (SYE)

### [1] ACADEMIC ADVISING

Orientation, In-Hall programs, SYE Newsletter, Mapworks

### [2] ADMISSIONS

Visitation Presentations, Tours, Enrollment Management Collaboration, Orientations, CA, WA, AK Programs, Wildcat Day, Traditions Keepers

### [3] ASCWU STUDENT GOVERNMENT

RHA partnerships, Homecoming, Halloween Programs

### [4] BUSINESS & FINANCIAL AFFAIRS

Traditions Keeper funding, Auxiliary Services Funding and Facilities Budget, Conference Services Housing collaboration, Room and Board Rate

### [5] CAREER SERVICES

Internships, In-Hall Programs

### [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

In-Hall programs, staff training

### [7] COMMUNITY AND BUSINESS

Orientation flyers, Q & A panel, Traditions Keepers, Movers and Shakers, Housing and Homeless Community Board

### [8] DISABILITY SERVICES

Orientations, Mapworks, Housing accommodations and consultation

### [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

Facility and staff support for events

### [10] FACULTY & ACADEMIC AFFAIRS

Mapworks, Orientation, Living Learning Communities

### [11] FINANCIAL AID

Orientation, Mapworks, FA Package Review, Cost of Attendance, Deposit Deferral Reviews

### [12] GOVERNMENT RELATIONS

Responses to Government and legislative requests

### [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
Orientation, Mapworks, housing presentations

### [14] LEARNING SUPPORT SERVICES

(Includes tutoring and developmental courses)  
Mapworks, Orientation Programs, In-Hall programs

### [15] PRESIDENT'S OFFICE

Orientation, Athletic Compliance Committee, Movers and Shakers, Marketing and Publications

### [16] REGISTRAR

Orientation, SYE Newsletter, student status reviews

### [17] STUDENT INVOLVEMENT

(Includes Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life)  
Publications, Movers and Shakers, Mapworks

### [18] STUDENT MEDICAL & COUNSELING CLINIC

Orientations, Mapworks, Immunization Policy

### [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

Case Managers, Conduct Hearings, Mapworks, Referrals

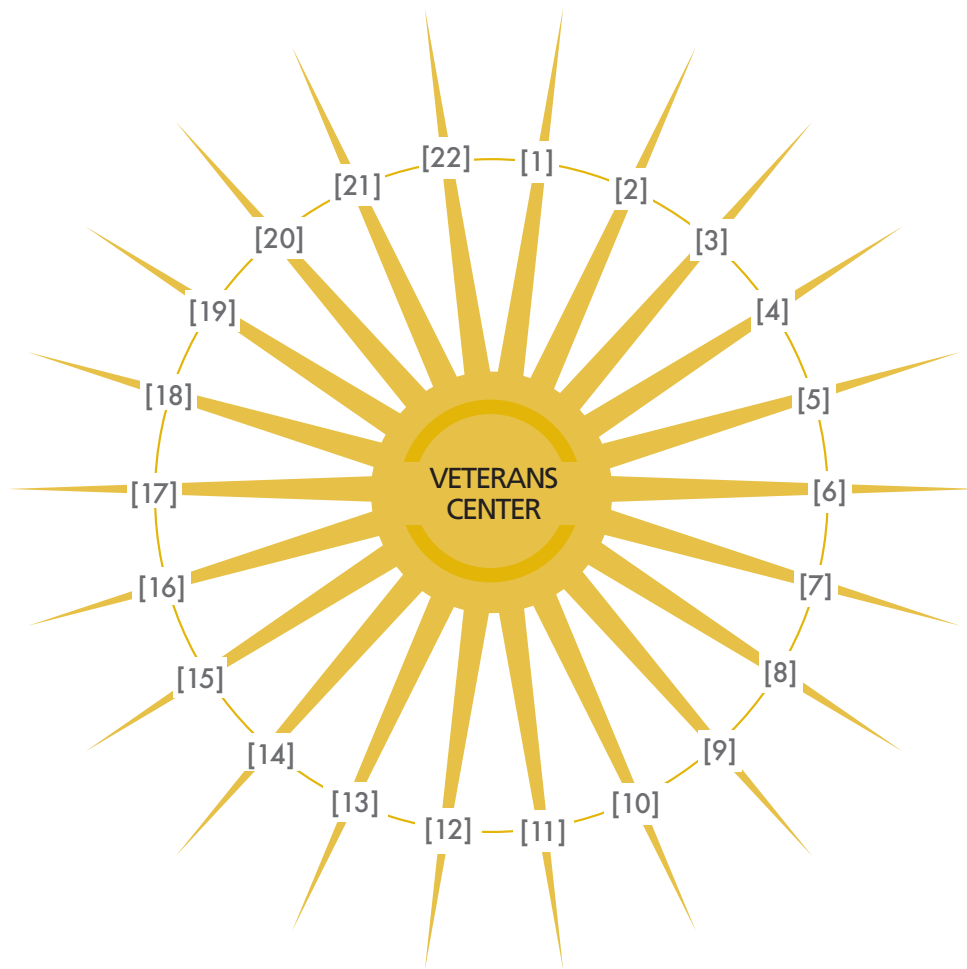
### [20] TESTING SERVICES

Orientations

### [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS

### [22] VETERANS CENTER

Orientation, Veteran Reception, Mapworks, Student funding review and support (Post 911 GI Bill)



**MISSION STATEMENT**

Central Washington University is dedicated to serving veterans and their families by supporting them as they achieve their academic career and life goals. We offer an integrated holistic approach to support services within higher education. We strive to be known as the premier university of choice for veterans to achieve their academic success.

**WHO WE SERVE AND HOW WE ENGAGE STUDENTS**

We serve student veterans and their families. We engage students as soon as they apply to the university letting them know of our services. We also engage them throughout their journey at CWU until graduation.

**TOP STRATEGIC GOALS**

- To create a veteran friendly atmosphere that makes a difference in their student life.
- To increase awareness of CWU veterans assistance programs
- To increase veteran enrollment
- To increase collaboration between campus and community organizations
- Increase veteran retention
- To help student veterans smoothly make the transition from military to student life
- To increase the number of veterans receiving degrees

**ASSESSMENT TOOLS WE USE TO MEASURE OUR PROGRAMS**

- Qualtrics survey was utilized in the past
- Moving forward we will use our student check-in system to target surveys to students who attended events or visited our Veterans Center
- Veterans Center-specific canvas page has the potential for additional assessments

# VETERANS CENTER

## [1] ACADEMIC ADVISING

Ensure students courses are used towards requirements - VA purposes

## [2] ADMISSIONS

Collaborate on recruiting efforts/events and admissions process

## [3] ASCWU STUDENT GOVERNMENT

Support student government initiatives and participate on committees we have been invited to (Veterans Memorial)

## [4] BUSINESS & FINANCIAL AFFAIRS

Work very closely to ensure VA payments are accurate

## [5] CAREER SERVICES

Share space and refer students to their services. Partner on relevant workshops

## [6] CENTER FOR DIVERSITY & SOCIAL JUSTICE

Partner on programming for students

## [7] COMMUNITY AND BUSINESS

We invite our community veteran organizations to support on campus events

## [8] DISABILITY SERVICES

Connect students to services to receive appropriate accommodations

## [9] EARLY CHILDHOOD LEARNING CENTER & RAINBOW CENTER

Refer students with families to their services

## [10] FACULTY & ACADEMIC AFFAIRS

Work closely with faculty that have a vested interest in veteran related topics

## [11] FINANCIAL AID

Work very closely with to award Veterans Center specific aid

## [12] GOVERNMENT RELATIONS

Communicate veteran related events or legislation concerns/request from outside entities

## [13] GRANT FUNDED PROGRAMS

(Includes CAMP, EOC, TRIO, HEP, GEAR Up, Dare to Dream)  
To promote on campus events and give their staff an opportunity to engage campus visitors/speakers

## [14] LEARNING SUPPORT SERVICES (Includes tutoring and developmental courses)

Connect students with services based on individual needs

## [15] PRESIDENT'S OFFICE

Include Presidents office on invitations to events and support/attend Presidents office events

## [16] REGISTRAR

Collaborate on implementing state/federal legislation that impacts student veterans/dependents directly

## [17] STUDENT INVOLVEMENT

(Includes Administration & Student Government Advising; Center for Leadership & Community Engagement; Student Union Operations, Campus Activities, Publicity Center, SURC Maintenance/Custodial; Recreation Center Operations, Challenge Course & Climbing Wall, Competitive Sports & Camps, Fitness and Personal Training, Intramurals & Special Events, Outdoor Programs/Rentals; KCWU; Westside Student Life) Partner on events throughout the year

## [18] STUDENT MEDICAL & COUNSELING CLINIC

Refer students to their services

## [19] STUDENT SUCCESS, OFFICE OF THE DEAN (Includes Academic Success Initiatives, Student Rights & Responsibilities, Case Management, Wellness Center)

Communicate information requested from their department specific to situations or students

## [20] TESTING SERVICES

## [21] UNIVERSITY HOUSING & NEW STUDENT PROGRAMS

Participate in all orientations and requested attendance for other events

## [22] VETERANS CENTER

## EQUAL OPPORTUNITY POLICIES

Central Washington University is an AA/EEO/Title IX Institution. CWU's policies and practices affirm and actively promote the rights of all individuals to equal opportunity in education and employment without regard to their race, color, creed, religion, national origin, sex, sexual orientation, gender identity and gender expression, age, marital status, disability, or status as a protected veteran. The university provides an internal procedure for reporting discrimination and affords protection against retaliation for participating in the complaint process. Central Washington University complies with all applicable federal, state, and local laws, regulations, and executive orders including when soliciting bids and in the fulfillment of all contracts with governmental agencies. Direct related inquiries to Equal Opportunity, Bouillon Hall, room 205, Ellensburg, WA 98926-7425; Telephone 509-963-2205; or e-mail [oeo@cwu.edu](mailto:oeo@cwu.edu). Persons of disability may request this material in alternative format or make arrangements for reasonable accommodations by contacting Disability Services at [DS@cwu.edu](mailto:DS@cwu.edu).

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### Office of the Dean of Student Success

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