

Topic Area	Participant Question	CWU Response
<b>Below are the most common questions for Housing and Residence Life.</b>		
<b>If you have a question not answered below please feel free to contact CWU Housing via the contact information on their website: <a href="http://cwu.edu/housing/contact-us">http://cwu.edu/housing/contact-us</a></b>		
Housing	I am not yet 18, will I be able to apply?	Absolutely! We will just need to have your parent/guardian sign off on your contract as well before you sign off on it.
Housing	Can I move in early?	We don't have an early move in program. There are a couple of programs that have students come in early, but overall we do not have an early arrival program.
Housing	How do you room by yourself?	You would have to have a single room, or have an accommodation to have a room alone. You are not able to have a double room by yourself.
Housing	After signing up for housing (through the myhousing site) and having a roommate picked out what are the next steps payment etc.?	You are set - you will be billed when you receive your university bill.
Housing	Do we get the \$200 deposit back?	Yes - assuming there isn't any room damage.
Housing	if I am a transfer student can I stay in a dorm room?	Yes! We encourage transfer students to live in residence halls and many do for their first year or two (and some throughout the time they are at CWU).
Housing	If I changed my option for housing should it still show my 1st option?	You should only see the housing that you have, which should only be a single option. Please contact us directly with questions - <a href="mailto:housing@cwu.edu">housing@cwu.edu</a>
Housing	how often do you approve housing exemptions? is it common?	Hi- we take all exemptions on a case by case basis. We have a committee that meets to decide.
Housing	What appliances are not allowed in the dorm rooms?	The appliances that are allowed in the residence halls are single serve coffee device (such as a Keurig type device).
Housing	How are damages assessed in a shared room? How do they decide who is responsible to pay for it?	It depends on the type of damages. Some are very clearly from one roommate, others are shared. Most times, students let us know if they were responsible for damage.
Housing	Is the housing application for on-campus housing only, or do we need to apply for apartments as well?	Both residence halls and on campus apartments are available online through MyHousing.
Housing	Are there limits to what furniture we can bring?	No, but everything that is in the room needs to remain in the room throughout the year, and you are sparing a space approximately 12ft by 12ft with another person. So you will want to be aware of that.
Housing	how do you pay for housing? do they take it directly from scholarships or do we pay monthly?	Housing and Dining are charged to your student account along with tuition, fees, etc. You can set up a monthly payment plan with the Cashier's Office.
Housing	How can we know which hall would be the best to reside in?	It really depends on the student, what kind of space and community they are looking for. We are happy to talk individually at 509.963.1831 if you want to talk through options.
Housing	Can you request a specific room mate? I was hoping to have the same housing as a relative also accepted into Central.	During self selection you all can log in to the Housing Application and look for an empty room (two beds available) and each select a bed in that room.
Housing	What will move in day look like?	On move in day, students and support networks will come to the CWU at a designated time on September 18, 2020. That specific time will be given to students mid summer. Students will drive up to the hall they are assigned to and a great crew of volunteers will help unload the car. The student will check-in at their hall and receive their key and check the condition of their new room with a staff member.
Housing	Is there enough room in the dorms to bring our own storage organizers?	Yes - most rooms have some additional floor space for storage organizers, tv stand, a chair, etc.
Housing	Are there on-campus apartments that come with a personal kitchen?	Yes, there are! Go to <a href="http://cwu.edu/housing">cwu.edu/housing</a> to discover the different types of housing and their features!
Housing	Can I bring a coffee machine into my dorm?	Single serve coffee machines (think Keurig) are allowed but not a traditional heater type coffee pot.
Housing	Can we pay for storage monthly on campus?	We do not provide storage on campus in the halls.
Housing	How long does it take to get a response from LLC ??	It typically takes a week or two. you can contact us at <a href="mailto:housing@cwu.edu">housing@cwu.edu</a> and we can help connect you.
Housing	By what date do we have to apply for rooms	Self-selection ends June 1, however the housing application is open until school starts in the fall.
Housing	can you hang things on the walls?	Yes via 3M command strips.
Housing	Are prices different per hall or per room capacity (single/double)	Housing prices are set based on two criteria: type of hall and type of room. Hall types (legacy vs. renovated/new) set part of the cost and the type of room (single, double, suite) set the other part. You can see next year's rates at <a href="http://www.cwu.edu/housing">www.cwu.edu/housing</a> .
Housing	is there floor plans with room dimensions?	The floor plans online can give you a sense of the room but exact dimensions are not available due to the unique architecture of the residence halls.
Housing	Where can we find the prices for our dorms?	Room rates are listed online at <a href="http://www.cwu.edu/housing">www.cwu.edu/housing</a>
Housing	Is there Greek life at CWU? If so, what does housing look like for that?	Greek life is not available at CWU.
Housing	I know you talked about what are in rooms but what about pods? What furniture is in the main living rooms?	Our suites often have living room spaces, most which are furnished with a couch/love seat, coffee table, etc.
Housing	What if I don't know anyone who is coming to CWU? How are random roommates chosen?	Most students do not know their roommate before coming to CWU. We work with students to set roommate expectations and make that relationship successful.
Housing	are sleepovers with the same gender allowed?	With permission from your roommate up to three day and two nights in a given week
Housing	How do I get in contact with my dorm roommate presently?	You can see your roommates information on your MyHousing account.
Housing	I know who I want to room with. How do we make sure we get the same room?	You could either select the same residence hall room (many students apply simultaneously) or list each other specifically as roommates and then select a room. Let us know if you need any help at <a href="mailto:housing@cwu.edu">housing@cwu.edu</a> .
Housing	Are there lockers or places to store your stuff in the communal bathrooms?	There are lockers available in the Student Union and Recreation Center (SURC) for students to use!
Housing	Is there a limit to the size of a TV we bring to our dorm?	No limit, but be mindful that most students find they need less than they anticipated when moving in. Many students do not use a tv in their room and just use the tv in the lounge areas.
Housing	Do some dorm formats cost more than others?	Yes - room costs are based on type of hall (renovated vs. legacy hall) and the type of room (double, single, suite style). Our halls are really unique and there are options for everyone. You can see our room and board rates at <a href="http://www.cwu.edu/housing">www.cwu.edu/housing</a> .
Housing	will I be notified if the other bed gets filled in my room?	You are not notified individually, but will be able to see it's selected when you log into your MyHousing account.
Housing	is the deposit refundable if the State of Wa social distancing is still in place?	That is something we are working through, and will let students know when that decision is made and what happens.
Housing	If you're transferring in mid-year (say spring quarter) is the application process for housing the same?	The application process is, but the selection is now - after June 1, we assign students, they are not able to select their own room.
Housing	Can you apply for housing before you have a room mate?	You do not need to have a roommate before you select housing. Roommates are selected and placed randomly.
Housing	Can I move in early?	Student move in is Friday, September 18th. You will receive a specific time period to move in on that day in August.
Housing	I am not yet 18, will I be able to apply?	You will likely need a parent/guardian to agree to the housing and dining contract.
Housing	Do you have to room in a dorm your first year?	Housing can look up who is listed if you contact us at <a href="mailto:housing@cwu.edu">housing@cwu.edu</a> Students are required to live on campus their first year.
Housing	What if I can't pay the \$200 down payment for the room?	You can contact our office: <a href="mailto:housing@cwu.edu">housing@cwu.edu</a> and request a deferment request and we can send that to you. Once filled out, we send to Financial aid to see if you qualify.
Housing	Are we able to use financial aid, possibly loans, to pay for on campus apartment rent?	Yes, we send everything to your student account - we actually do not take any money in our office. There is a process that you can have all of your quarter charges put on your account in the beginning of each term.
Housing	If I'm in a student apartment, do I need a meal plan, or can I supply my own food?	If you are in an on campus apartment you do not need to have an on campus meal plan.

Housing	how do you pay for housing? do they take it directly from scholarships or do we pay monthly?	Housing is applied to your student account just other university charges. We don't take any money in our Housing Office.
Housing	we are able to change rooms right?	There is a room change freeze the first 3 weeks of each term, but there are chances to change rooms including a process on the 3rd Thursday of each term - Transfer Day. In the event of an emergency, you can work with the hall staff to facilitate an emergency room.
Housing	What if you live in Ellensburg and are living at home for the first year?	You would need to apply for an exemption, they are not automatic just because you have an Ellensburg address.
Housing	if you have applied to one of the living learning communities already and have not heard back yet, how long should a person wait to sign up for housing. I just want to apply for housing as early as possible in order to get my preference and if I don't hear back soon from the community learning dept, what do you suggest I do.	I suggest you log in and select a room in a building that you might want to live in and then if you get into the LLC we can switch your housing/have you select a room in the LLC.
Housing	Can I choose my roommate whenever or do I have to have them picked out when signing up for housing?	If you know who you want to live with, it is best to match before either of you select a space. Once either of you select a space, you are not able to match with each other, although you are able to still be able to live with them, it just won't be through matching.
Housing	what if our roommate is not lgbtq friendly? can we switch rooms after move in	Absolutely! We want the space to be the best for you. Your RA staff and professional staff will help at every turn and are highly trained in supporting all our students.
Housing	How do I apply for rooms if I am under 18?	If you are under 18 years old, the application will be sent to the parent/guardian's e-mail address we have on file. They would read and sign the application and send it to the Housing Office. The application will then be sent to the students CWU Outlook e-mail account. Students would read and sign the contract and send it to the Housing Office where the staff there process the contact. Please give 24 hours for the staff to process the contract. Next the student can log back into their housing application and complete the application. housing@cwu.edu
Housing	Where can we find layouts or pictures of the rooms we chose	You won't be able to see the layout of your exact room, you can take a look at our website and get general information about their building and the floor plans
Housing	are singles available?	There are limited singles available on a first come first serve basis.
Housing	When does the housing application need to be completed?	The housing application is open now and students who would like to self-select their room can do so until June 1, 2020. Students can sign up to live on campus until school starts.
Housing	how are roommates selected?	Most students select their room vs. selecting their roommate. We have a very high roommate satisfaction due to the work our hall staff do to help you have a positive roommate relationship.
Housing	how much are the apartments per month?	Apartment rates can be found here - <a href="http://www.cwu.edu/housing/apartment-rate-information">http://www.cwu.edu/housing/apartment-rate-information</a>
Housing	What is the size of the beds for bedding	All beds are XL twin beds here. We locally buy our mattresses from Oregon Mattresses and choose pillow top mattresses so a roomy depth is also helpful.
Housing	Can you apply for housing before you have a room mate?	Most of our students select their room first and do not know their roommate before moving in. We have a very high roommate satisfaction rate but know that living with a stranger brings challenges. Our hall staff work hard to help roommates get to know each other and have a successful relationship.
Housing	How should I choose which dorms to apply for. Are there any specific pieces of information about each dorm that differentiate them	We would encourage you to take a look at the website to get more information about the halls - part of it will be if the location matters to you or even if the cost matters to you.
Housing	is there a curfew for the dorms?	There is not a curfew for the dorms.
Housing	What if you live in Ellensburg and are living at home for the first year?	You would want to submit an exemption request. A committee reviews these requests and makes decisions on campus live on requirement exceptions.
Housing	What dorms are closest to the athletic department	It depends on which athletic team you are a part of. Many athletes choose Alford-Montgomery, Carmody-Munro, Wendell, or Dugmore to be towards Nicholson Pavilion, and athletic fields.
Housing	How do I find a roommate?	If you have a specific person you would like to be your roommate, you have the ability to search for that person in the application. During the self selection process there is not a specific roommate search function for those who have already selected a room. You would select a bed, and if there is already someone else in that room, their information will show on your MyHousing page. A reminder that self selection goes until June 1 so you have the ability to move spaces until then. If you are looking to meet other incoming students you can download the CWU Connect app and engage within the First-Year Student Q&A discussion board.
Housing	Are there limits to what furniture we can bring?	You can bring most any furniture but no furniture in the room can be removed. You are very limited to what appliances you can bring due to fire risk. Every room comes with a microwave, freezer, and fridge
Housing	is there a form that needs to be filled out if we need housing accommodations?	Housing works with Disability Services to provide housing accommodations. Please visit <a href="http://cwu.edu/disability-support">cwu.edu/disability-support</a> or contact them at <a href="mailto:ds@cwu.edu">ds@cwu.edu</a> .
Housing	are prices different per hall or per room capacity (single/double)?	The rates are all per person for the halls, but they will vary based on the building and type of room
Housing/Dining?	Does the estimated cost of room and board also include meal plans or is that excluded?	Meal plans are included in that cost.

**Below are the most common questions for Dining Services.**

**If you have a question not answered below please feel free to contact Dining Services via the contact information on their website: <http://cwu.edu/dining/contact-us>**

Dining	If you don't get a meal plan cause your living off campus, do you still have access to all dining? Can you pay for everything in regular cash?	Yes that's correct! You can also get Wildcat Bucks to use for food. Get more information about Wildcat Bucks is on CENTRAL 101/301.
Dining	does the money from food plan carry over to next year?	Meal plan money carries over from quarter to quarter until Spring quarter. You have to use your plan by the end of Spring quarter or you lose it.
Dining	Can you use Dining Dollars to purchase ingredients at the market to make meals yourself?	You can use dining dollars at the markets on campus, but you aren't able to do full scale grocery shopping i.e. you wouldn't be able to purchase chicken or beef or prep in the on campus markets to cook.
Dining	Do the dining dollars work M-F or do they work on Sat and Sun too?	You can use dining dollars 7 days per week!
Dining	Are meal plans required for first-year students, if they aren't living on campus?	No, you are only required to have a meal plan if you live off campus.
Dining	What's the best place to get food on campus?	It's alllllll good! We have lots of new and exciting healthy eating options. We just opened a new restaurant called Fresh Bar that features healthy vegan, vegetarian, sustainable foods. It also utilizes product from our farm.
Dining	What options are there for healthy eating?	
Dining	I am allergic to shellfish. Would there be other options available for me on Crab fest?	At all of our special event dinners we always offer alternates for people with allergies.
Dining	How many fast-food joints do you guys have?	We have 1 franchised Panda Express on campus. We also have our own fast service burgers & fries restaurant, a pizza place, a Mexican restaurant and many others.
Dining	what happens if you don't use all your meal plan money? does that happen a lot?	If you have extra money left on your meal plan at the end of quarter, that money carries over to the next quarter. At the end of the school year (spring), you would need to use all of the remaining balance on your card. If, at the end of the first quarter you have a lot of money left on your meal plan, at the start of the next quarter you have the option to change your meal plan to a smaller plan if that is your desire or if you ran out of money on your meal plan at the end of the quarter you can change to a bigger meal plan.
Dining	Is there any Halal options in dining?	We approach this on a case-by-case basis and are happy to accommodate. If you have needs for Halal dining we would like to meet with you at the beginning of the year and come up with a plan. <a href="mailto:dining@cwu.edu">dining@cwu.edu</a>
Dining	I chose Meal Plan A, but would like to change to Plan B, can I change that now?	Please email <a href="mailto:housing@cwu.edu">housing@cwu.edu</a> .
Dining	What is the maximum amount of hours we can get working for dining services?	All student employees can work at maximum of 20 hours per week with all campus jobs.
Dining	how much are the meal plan options?	All of the rates are found on our website <a href="http://cwu.edu/housing/residence-hall-information">cwu.edu/housing/residence-hall-information</a> .
Dining	Can you change dining plan during the year?	Yes! You can change your meal plan during the beginning of each quarter. This change period usually begins on the first day of classes and ends exactly 1 week afterwards.
Dining	Is the meal plan pay per item?	Yes, it is. All of the items are priced individually.

**Below are the most common questions regarding Major Exploration and General CWU items.**

**If you have a question not answered below please feel free to contact Orientation and Transition Programs via the contact information on our website: <http://cwu.edu/orientation/contact>**

Major Exploration	How soon do the departments usually respond to your declaration?	Once you submit your request most departments will respond within two weeks. However, their priority is current students. They may delay processing incoming student requests until closer to orientation.
Major Exploration	can we double major?	You can definitely double major! It is important to work with your advisor, starting at orientation, to develop a plan for double major and the time it may take to complete your academic journey.
Major Exploration	when and how can we declare our major	All students are required to declare a major prior to earning 75 credits. Students should contact the department in which the intended major is located. For example, a Chemistry student would need to contact the Chemistry department to see what the qualifications are to be a Chemistry major.
Major Exploration	How many General ed credits do I need? Does that vary in degree?	You will receive an advising guide (during the summer) that will have detailed information on the general education curriculum.
Major Exploration	Can students double minor?	Yes they can! Just keep in mind it may extend their time at Central.
Major Exploration	How many classes would you take for your major	It depends on the major. You can use the catalog to view specifics for each major <a href="http://catalog.acalog.cwu.edu/index.php">catalog.acalog.cwu.edu/index.php</a> . Look at the listing of degrees and programs.
Major Exploration	How and when would an AA transfer know if there are any prerequisite requirements for a major they haven't met with their AA.	All students with college credits will meet with an advisor during Links Orientation. During that meeting they will review how you transfer credits fit with the major requirements. You are also encouraged to review the major worksheets as outlined in the Exploring Majors recording from April 15th.
Major Exploration	is there a maximum number of credits allowed per quarter?	Most students take 15-18 credits per quarter. Over 18 credits can be challenging.
Major Exploration	Will AP test scores from this spring still be accepted for credits for next year.	Yes, please view the catalog for details.
Major Exploration	should we be reaching out to departments if we have obtained our AA with an emphasis in our intended major?	That is not required but you may want to check in with the department. They may ask you to wait until Links Orientation when they can provide common content to a larger group of students at once.
Major Exploration	If we have an AA degree and already know what degree we want to pursue, when and how can we plan our classes/ find out how long it will take to earn a Bachelor's?	In the summer, you will meet with your academic advisor. During that meeting you will be able to gain information about academics at Central and discuss your major and classes.
Major Exploration	Since ROTC students are required to take classes for the full four years, what do they generally do if they come in with a lot of college credits they have already earned?	You will need to contact the ROTC program at <a href="mailto:armyrotc@cwu.edu">armyrotc@cwu.edu</a>
Major Exploration	do we have to apply for every major? would there be a chance of being denied?	At some point every student seeking a degree will need to apply for a major. There are various requirements for each major and it is possible to be denied admission to a specific major program.
Major Exploration	How do we access the catalog?	Once you go to <a href="http://cwu.edu">cwu.edu</a> , you can stroll down to the very bottom and select "catalog" under the "student resources" column! <a href="http://catalog.acalog.cwu.edu/index.php">catalog.acalog.cwu.edu/index.php</a>
Major Exploration	How and where do you figure out who your advisor is?	Students are assigned to a staff and/or faculty advisor from the academic program once the student is admitted to a major. Undecided students are assigned to an exploratory advisor at the beginning of their first quarter and will work with this exploratory advisor until they apply or get accepted to their major.
Major Exploration	How/when do we sign up for classes	If you are a student coming to Central this fall, you will sign up for classes this summer during Links Orientation with an academic advisor. At that time, your advisor will provide instructions on how to sign up for classes!
General	I am not sure yet if I will be considered a first year student or a transfer student because I have 1 year of running start. If I get enough credits to transfer how do I go about switching?	All students who are graduating high school are first-year students. If you are a student who is not graduating high school and has more than 45 college credits (non-Running Start credits), submit all your credits to Admissions to make sure you are listed as a transfer student.
General	IF I am not interested in working in the culinary business, what other jobs are available for employment?	You may browse student jobs at <a href="http://careers.cwu.edu">careers.cwu.edu</a>
General	Can we visit Central at this time? Or is campus closed?	Campus is not open to the public at this time. You can view our virtual campus tour at <a href="http://admissions.cwu.edu/portal/online_tours">admissions.cwu.edu/portal/online_tours</a> .
General	when will we receive connection cards?	Either at orientation or at move-in. You can submit your photo via the instructions in CENTRAL 101/301 (coming soon)!

General	Can you still get scholarships when in college ?	Yes! CWU has a scholarship portal for incoming and returning students to use called Scholarship Central. Scholarship Central opens October 1st and closes February 1st. You can also apply and use scholarships outside of Scholarship Central.
General	I cannot remember how to access my email, where can I find that?	Email is accessible via the MyCWU dropdown at the top of the CWU homepage. See Outlook. To log in use your CWU username@cwu.edu with your CWU password.
General	Since Lynx orientation may be cancelled, how and when will we meet with our advisors to help direct us to which classes we may need?	The Orientation and Advising team are working together to provide virtual time for you and your advisor to meet and discuss your academic journey! You will receive an email about this process.
General	Can I apply for a job before school starts?	Once you are enrolled in classes for fall 2020, you are able to apply for any Central student jobs that are available through your MyCWU.
General	How often should I be checking my CWU email?	We recommend, if you are able, download the Outlook Mail app to your phone and add your CWU email to it. Make sure notifications are on so you can see emails as they come in. If you do not turn notifications on, we recommend you check your email daily!