



Central Washington University

Degree Program Student Learning Outcome Assessment Plan

Department: ITAM

Program: BAS Information Technology & Administrative Management

Student Learning Outcome (performance, knowledge, attitudes)	Related CWU Strategic Outcome(s) http://www.cwu.edu/strategic-planning/	Method(s) of Assessment (What is the assessment?)*	Who Assessed (Students from what courses - population)**	When Assessed (term, dates)***	Standard of Mastery/ Criterion of Achievement (How good does performance have to be?)
(a) An ability to apply knowledge of technology and management skills appropriate to the discipline.	1.1.1 Students will achieve programmatic learning outcomes.	a. Course grade b. Project dealing with trigonometry and graphics in Flash c. Cases d. Assignments e. Exam f. Paper	a. Students b. Students c. Students d. Students e. Students f. Students Identified ITAM Classes for Assessment ADMG 424 IT 271 IT 260 IT 351 IT 362 IT 322 IT 456	a. ADMG 271 quarterly (knowledge of mathematics) b. IT 322 quarterly when offered c. IT 362 quarterly when offered d. IT 351 quarterly when offered e. IT 351 quarterly when offered f. ADMG424 quarterly when offered	a. 75% of students will satisfactorily complete their first attempt at ADMG 271. b. 75% of students will satisfactorily complete the trigonometry and graphics project. c. 75% of students will obtain a C or above to their total score for the cases. d. 75% of students will complete the assignment with a C or better e. 75% of students will complete the exam with a C or above f. 75% of students will complete the exam with a C or above

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			RMT 467		
b) An ability to analyze a problem, and identify and define the requirements appropriate to its solution.	1.1.1 Students will achieve programmatic learning outcomes.	a. Final Project b. Final Exam/Production Assignment c. Assignments d. Exam Questions e. Report	a. Students b. Students c. Students d. Students Identified ITAM Classes for Assessment ADMG 372 ADMG 385 ADMG 424 IT 248 IT 336 IT 428 IT 436 IT 456 IT 461 RMT 467 IT 381	a. IT 248 quarterly when offered; IT 428 quarterly when offered; ADMG 385 quarterly when offered; ADMG 424 quarterly when offered; RMT 467 quarterly when offered. b. IT336 quarterly when offered c. IT 461 quarterly when offered d. IT 461 quarterly when offered e. RMT 467 quarterly when offered	a. 75% of students will satisfactorily complete the Final Project. b. 75% of students will satisfactorily complete the Final Project. c. 75% of students will complete the assignments with a C or above. d. At least 50% of students will complete the requirements' problem in the exam with a C or above. e. 75 % of students will complete the report with a C or better.
(c) An ability to design, implement, and evaluate a technology system, process, component, or	1.1.1 Students will achieve programmatic learning outcomes.	a. Project b. Project	a. Students b. Students	a. IT 376 quarterly when offered	a. 75% of students will satisfactorily complete the Project b. 75% of students will satisfactorily complete

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program to meet desired customer and organizational needs.		c. Paper d. Exam e. Project	c. Students d. Students e. Students Identified ITAM Classes for Assessment IT 376 IT 438 IT 462 IT 468 RMT 335 RMT 366	b. IT 462 quarterly when offered c. RMT 366 quarterly when offered d. RMT 335 quarterly when offered e. IT 468 quarterly when offered	the major project. c. 75% of students will complete the paper with a C or above d. 75% of students will complete the exam with a C or above
(d) An ability to function effectively on teams to accomplish a common goal. Identified ITAM Classes for Assessment ADMG 372 IT 436 IT 376 RMT 340 RMT 345	1.1.1 Students will achieve programmatic learning outcomes.	a. Project b. Project c. Assignment d. Selling Plan e. Project	a. Students b. Students c. Students d. Students e. Students	a. ADMG 372 quarterly b. IT 436 quarterly when offered c. ADMG 376 quarterly d. RMT 340 quarterly e. RMT 345 quarterly	a. 75 % of students will satisfactorily complete the project with presentation. b. 75 % of students will satisfactorily complete the project. c. 75 % of students will satisfactorily complete the project. c. 75 % of students will satisfactorily complete the assignment. e. 75 % of students will satisfactorily complete the project.

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(e) An understanding of professional, ethical, legal, security, and social issues and responsibilities.	1.1.1 Students will achieve programmatic learning outcomes.	a. Exam questions on ethics in business b. Discussion question concerning ethical decisions in the workplace c. Discussion question concerning internet privacy. d. Case Studies on retail ethics	a. Students b. Students c. Students d. Students Identified ITAM Classes for Assessment ADMG 201 ADMG 372 IT 238 IT 301 IT 338 RMT 330	a. ADMG201 quarterly b. ADMG 372 quarterly c. IT 301 quarterly d. RMT 330 quarterly when offered	a. 75% of students will answer the question correctly. b. 75% of students will answer the question correctly. c. 75% of students will receive a satisfactory grade based on a grading rubric d. 75% of students will receive a satisfactory grade based on a grading rubric e. 75% of students will complete the Case Studies with a C or above

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(f) An ability to communicate effectively with a range of audiences.	1.1.1 Students will achieve programmatic learning outcomes.	a. Project with presentation b. Analytical report c. Project d. Project with presentation e. Project with presentation f. Discussion Board Thread	a. Students b. Students c. Students d. Students e. Students f. Students Identified ITAM Classes for Assessment ADMG 372 ADMG 385 IT 461 RMT 340 RMT 350 ADMG/IT/RMT 490 RMT 345	a. ADMG 372 quarterly b. ADMG 385 quarterly c. IT 462 quarterly when offered d. RMT 340 quarterly when offered e. RMT 350 quarterly when offered f. ADMG/IT/RMT 490 Summers	a. 75% of students will satisfactorily complete a project with presentation b. 75% of students will satisfactorily complete a project with presentation c. 75% of students will satisfactorily complete a project d. 75% of students will satisfactorily complete a project e. 75% of students will satisfactorily complete a project with presentation f. 75% of students will satisfactorily complete a project with presentation g. 75% of students will satisfactorily complete a discussion thread.
(g) An ability to analyze the local and global impact of technology and management decisions on individuals, organizations, and society.	1.1.1 Students will achieve programmatic learning outcomes.	a. Exam Questions b. Exam Questions c. Exam Questions d. Exam Questions e. Exam Questions	a. Students b. Students c. Students d. Students e. Students	a. IT 301 quarterly when offered b. IT 302 quarterly c. IT 372	a. 75% of students will complete the Exam Questions correctly b. 75% of students will complete the Exam Questions correctly c. 75% of students will complete the Exam Questions correctly

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		f. Exam Questions	f. Students Identified ITAM Classes for Assessment ADMG 201 ADMG 302 ADMG 372 IT 362 IT 438 IT 466 IT486 RMT 485	quarterly d. IT 362 quarterly when offered e. IT 486 quarterly when offered f. RMT485 quarterly when offered	d. 75% of students will complete the Exam Questions correctly e. 75% of students will complete the Exam Questions correctly f. 75% of students will complete the Exam Questions correctly
(h) Recognition of the need for and an ability to engage in continuing professional development.	1.1.1 Students will achieve programmatic learning outcomes.	a. Case Study b. Integrative Paper c. Discussion Question d. Exam Question e. Discussion Thread	a. Students b. Students c. Students d. Students e. Students Identified ITAM Classes for Assessment ADMG 372 ADMG 471	a. ADMG 372 quarterly b. ADMG 471 quarterly when offered c. RMT 330 quarterly when offered d. ADMG/IT/RMT 490 quarterly when offered	a. 75% of students will earn a satisfactory grade on the case studies. a. 75% of students will earn a satisfactory grade on the paper a. 75% of students will earn a satisfactory grade on the discussion question a. 75% of students will earn a satisfactory grade on the exam question e. 75% of students will earn a satisfactory grade on the discussion thread

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			RMT 330 ADMG/IT/RMT490 IT 381		
(i) An ability to use current techniques, skills, and tools necessary for technology and management practice appropriate to the discipline.	1.1.1 Students will achieve programmatic learning outcomes.	a. Final Project Grade b. Final Project Grade c. Exercises d. Final Project Grade e. Final Project Grade f. Final Project Grade g. Final Project Grade h. Final Project Grade	a. Students b. Students c. Students d. Students e. Students f. Students g. Students h. Students Identified ITAM Classes for Assessment ADMG 302 ADMG 371 IT 248 IT 338	a. ADMG 302 quarterly b. ADMG 371 quarterly c. IT 248 quarterly d. IT 338 quarterly when offered e. IT 426 quarterly when offered f. IT 428 quarterly when offered g. IT 359 quarterly when offered	a. 75% of students will satisfactorily complete the Final Project. b. 75% of students will satisfactorily complete the Final Project. c. 75% of students will satisfactorily complete the Final Project. d. 75% of students will satisfactorily complete the Final Project. e. 75% of students will satisfactorily complete the Final Project. f. 75% of students will satisfactorily complete the Final Project. g. 75% of students will satisfactorily complete the Final Project. h. 75% of students will satisfactorily complete the Final Project.

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			IT 422 IT 426 IT 428 IT 359 IT 470	h. T 470 quarterly when offered.	
(j) An ability to identify and analyze customer and/or organizational needs and take them into account in the selection, creation, evaluation, and administration of technologies and management practices.	1.1.1 Students will achieve programmatic learning outcomes.	a. Exam question b. Exam question c. E-R Model Project that includes E-R diagram, logical model, and physical model of system. d. Exam question e. Exam question f. Assignment	a. Students b. Students c. Students d. Students e. Students f. Students Identified ITAM Classes for Assessment ADMG 201 ADMG 372 IT 438 IT 461 IT 463 IT 468 RMT 366	a. ADMG 201 quarterly b. ADMG 371 quarterly c. IT 461 quarterly when offered d. IT 463 quarterly when offered e. IT 468 quarterly when offered f. RMT366 quarterly when offered	a. 75% of students will complete the exam with a C or above b. 75% of students will complete the exam with a C or above c. 75% of students will satisfactorily complete the E-R Model Project. d. 75% of students will complete the exam with a C or above e. 75% of students will complete the exam with a C or above f. 75% of students will complete the assignment with a C or above

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			IT 381		
(k) An understanding of current issues in the content of technology and/or management standards and their application.	1.1.1 Students will achieve programmatic learning outcomes.	a. Cases b. Assignments c. Project d. Assignments	a. Students b. Students c. Students d. Students Identified ITAM Classes for Assessment ADMG 471 IT 486 RMT 340 RMT 485	a. ADMG 471 quarterly when offered b. IT 486 quarterly when offered c. RMT 340 quarterly when offered d. RMT 485 quarterly when offered	a. 75% of students will obtain a C or above to their total score for the cases. b. 75% of the students will complete the assignments with a C or above. c. 75% of students will complete the project with a C or above d. 75% of students will complete the assignments with a C or above
(l) An ability to assist in the creation of an effective project plan.		a. Project b. Project c. Project d. Project	a. Students b. Students c. Students d. Students Identified ITAM Classes for Assessment ADMG 372	a. ADMG 372 quarterly b. ADMG 376 quarterly c. ADMG/IT 374 quarterly when offered d. RMT 340 quarterly	a. 75% of the students will complete the project with a C or above b. 75% of the students will complete the project with a C or above c. 75% of the students will complete the project with a C or above d. 75% of the students will complete the project with a C or above

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			IT 376 ADMG 374 RMT 340		
(m) Ability to anticipate and manage continual technological and organizational change.	1.1.1 Students will achieve programmatic learning outcomes.	a. Assignments b. Assignments c. Assignments d. Assignments	a. Students b. Students c. Students d. Students Identified ITAM Classes for Assessment ADMG 302 ADMG 372 ADMG 374 RMT 335	a. ADMG 302 quarterly b. ADMG 372 quarterly c. ADMG 374 quarterly d. RMT 335 quarterly when offered	a. 75% of students will complete the assignments with a C or above b. 75% of students will complete the assignments with a C or above c. 75% of students will complete the assignments with a C or above d. 75% of students will complete the assignments with a C or above
(n) Ability to advise and consult effectively on technological and managerial decisions.	1.1.1 Students will achieve programmatic learning outcomes.	a. Cases b. Project c. Assignment d. Assignment e. Assignment f. Project	a. Students b. Students c. Students d. Students e. Students Identified ITAM Classes for Assessment	a. IT 362 quarterly when offered b. ADMG 385 quarterly c. ADMG 485 quarterly when offered d. IT 461	a. 75% of students will obtain a C or above to their total score for the cases. b. 75% of the students will complete the project with a C or above. c. 75% of the students will complete the assignment with a C or above. d. 75% of the students will complete the assignment with a C or above e. 75% of the students will complete the

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			ADMG 372 ADMG 385 ADMG 485 IT 459 IT 461 IT 462 IT 466 RMT 366	quarterly e. IT 462 quarterly f. RMT 366 quarterly	assignment with a C or above f. 75% of the students will complete the project with a C or above.

*Method(s) of assessment should include those that are both direct (tests, essays, presentations, projects) and indirect (surveys, interviews) in nature.
 **Data needs to be collected and differentiated by location (Ellensburg campus vs University Centers) and modality (e.g. online, face-to-face, hybrid)
 ***Timing of assessment should ideally be at different transition points of program (i.e., admission, mid-point, end-of-program, post-program)

Assessment Cycle

Analysis and Interpretation: December

Improvement Actions: Completed by June

Dissemination: Completed by June

Year	15-16	16-17	17-18	18-19	19-20	20-21
SLOs						
1						
2						
3						
4						
5						
6						

Assessment Oversight

Name	Department Affiliation	Email Address	Phone Number