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You can easily distribute the results as an attachment to an email or post the document to your own campus Web site. You may want to consider ordering additional reports from Noel-Levitz to review your data set in multiple ways. For more information on the options and the applicable fees, or with any questions on how to review your results, please contact Noel-Levitz at 800-876-1117 or at info@noellevitz.com.

Strategic Planning Overview

Strengths and Challenges
Strengths
11. Student assignments are clearly defined in the syllabus.
25. Faculty are responsive to student needs.
3. Instructional materials are appropriate for program content.
18. Registration for online courses is convenient.
2. My program advisor is accessible by telephone and e-mail.
23. Billing and payment procedures are convenient for me.
Challenges
6. Tuition paid is a worthwhile investment.
12. There are sufficient offerings within my program of study.
4. Faculty provide timely feedback about student progress.
20. The quality of online instruction is excellent.
30. Campus item 4
36. Campus item 10
14. I receive timely information on the availability of financial aid.
9. Adequate financial aid is available.
Benchmarks
Lower Satisfaction vs. National Online Learners
11. Student assignments are clearly defined in the syllabus.
25. Faculty are responsive to student needs.
6. Tuition paid is a worthwhile investment.
12. There are sufficient offerings within my program of study.
7. Program requirements are clear and reasonable.
3. Instructional materials are appropriate for program content.
10. This institution responds quickly when I request information.
4. Faculty provide timely feedback about student progress.
18. Registration for online courses is convenient.
20. The quality of online instruction is excellent.
14. I receive timely information on the availability of financial aid.
17. Assessment and evaluation procedures are clear and reasonable.
23. Billing and payment procedures are convenient for me.
9. Adequate financial aid is available.

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