



IMPORTANT CONTACT INFORMATION



Does the situation involve faculty performance or misconduct?



Faculty Relations
Charlene Andrews
509-963-1271

Does the situation involve staff performance or misconduct?



Employee Services
HR Partner
509-963-1202

Is the claim an act of discrimination or sexual harassment from a faculty or staff towards a student or employee?



Equal Opportunity
Gail Farmer
509-963-2206

Does the situation involve student misconduct, academic and/or personal issues?



Student Success
Office
509-963-1515

Does the student appear to have an alcohol problem? Was the student a victim of sexual assault?



Wellness Center
Office
509-963-3213

If a complaint is brought to your attention...

Ask for help or assistance. It is fine to say to someone, "I don't know, but I'll get back to you."

Be intentional. Build partnerships with others. Build trust with faculty, staff, and students so they will come to you. Do what you say you will do. Be direct.

Communicate. **Listen.** Don't feel like you have to talk. Deal with things when they are small. Don't wait for them to escalate.

Ensure that those who need to know (your supervisor, dean, etc.) **DO!**

CWU Human Resources Department

Call **509-963-1202** to assist you with finding resources.

CWU IS AN AA/EEO/TITLE IX INSTITUTION. FOR ACCOMODATIONS: DS@CWU.EDU.

RESOURCES DIRECTORY

DISABILITY SERVICES

Wendy Holden 509-963-2149

EMPLOYEE ASSISTANCE PROGRAM

800-777-4114

EQUAL OPPORTUNITY

Gail Farmer 509-963-2206

FACULTY RELATIONS

Charlene Andrews 509-963-1271

STUDENT MEDICAL & COUNSELING CLINIC

Medical 509-963-1881

Counseling 509-963-1391

UNIVERSITY POLICE

509-963-2959

VETERAN'S CENTER

509-963-3028