EXECUTIVE SUMMARY

The area of Student Engagement serves students at the intersection of multiple identities that revolve around their co-curricular experience being involved with Student Groups (ASCWU Clubs, Sport Clubs, and ESC Organizations).

Throughout the 2019-2020 year we have seen students develop, personally, professionally, and scholarly.

In the first half of the year, our Inter Club Association (ICA) students really embraced the purpose-driven, rejuvenated atmosphere of the ICA Club Council, as well as the training and execution of our ICA Funds Council.

In the first part of the year students also engaged in travel to workshops, conferences, competitions, and gatherings that were highly formative.

In the latter half of the year, we saw students shine as beacons of adaptability amidst a global pandemic. Although they remained physically distant, individual clubs leaned into their social connection by occupying virtual space and continuing to engage in activities.

Michael Middleton, Coordinator

AT A GLANCE

150+ registered student clubs

183+ club activities, campus and virtual events

FOUR campus locations with recognized clubs

$145,069 total funding (FY20)

Recognized clubs may request funds through Club Council and/or S&A processes

CLUBS BY COLLEGE

- College of Business (13)
- College of Arts & Humanities (23)
- College of Education & Professional Studies (29)
- College of the Sciences (25)

FUNDS COUNCIL

- Student Academic Senate/SAS requests (33)
- Club-related requests (38)
- SAS & Club shared requests (14)

CLUB TRAVEL

- Intent to Travel forms: 38
- In-State Trips: 14
- Out-of-State Trips: 24
- Total Club travel Days: 62

Office of Student Involvement | Division of Student Success

2019-2020 ANNUAL REPORT
STUDENT ENGAGEMENT • CLUBS

Wildcats Belong Here.

AREA ACCOMPLISHMENTS

• Fully implemented Inter Club Association (ICA) - transitioned from ASCWU Student Government

• Fully implemented Funds Council and were on track (pre-COVID) to have enough funds to last well into the Spring Quarter. (Previous two years funds ran out early, due to lack of well-guided voting parameters on funding.)

• Presence Software Student Data File Integrated

• Presence Software Faculty/Staff Data File Integrated

• Redefined the role of Faculty/Staff Advisers

• Drastically updated web presence

• Two successful Club Fair Events

• Team successfully responded to a potential travel emergency based on updated travel policy and protocol

• Updated club onboarding process and new officer training

STAFF ACCOMPLISHMENTS

• Michael Middleton, Student Engagement Coordinator
  Received the Outstanding New Professional Award from Association of College Unions International (ACUI) - Region IV

• Brandon Wear-Grimm, Student Senior Special Projects Coordinator
  Nominated for Student Employee of the Year

ISSUES/CHALLENGES

Capacity is always the number one challenge. Based on conversation with colleagues it seems to be a big shared one. The majority of folks I talk to within the division (myself included) admit to overworking (working outside of allotted paid hours) on a consistent basis, and more often than not. We need more professional staff “boots on the ground.”

2020-2021 GOALS

1. Fully integrate Presence campus-wide including all of its tools (finance, opportunities, and experiences)

2. Increase virtual leadership and development opportunities and workshops

3. Increase feedback and active participation in clubs deciding the course of the ICA.
STUDENT INVOLVEMENT

Student Engagement • Center for Leadership & Community Engagement
Student Union & Activities • Publicity Center & Hype • KCWU 88.1 The Burg

RETENTION AND COMPLETION INITIATIVES

Welcoming environments and culture that contribute to students’ overall well-being and feeling of belonging
- The 3rd floor lounge of the Student Union was designated a “Quiet Zone” for students to study and relax.
- “Procrastination Stations” designated Student Union meeting room space with technology as open for student use during finals week to meet about group projects, go through presentations and collaborate with each other.
- Each unit’s diversity, equity and inclusion statements will be posted on their websites and in their office spaces. Ongoing dialogue with staff will bring statements into daily consciousness.

Leadership development opportunities that build skills and introduce resources
- CLCE hosted the 13th Annual Experience Leadership Project (ELP) for 120+ incoming first-year and new transfer students, to help develop a support network, improve leadership skills, and learn about resources available at CWU.
- Wildcat Leadership Academy helps students experience different leadership pathways and grow capacity.

Student employment and professional development opportunities
- Student lead positions regularly participated in the interviewing and training process of new student staff, adding value and stronger ties to their position.
- Student staff met regularly with their supervisors for mentoring, guidance, and performance reviews; all units met with student staff teams to strengthen the organization and celebrate them.
- Student Union introduced monthly student employee engagement workshops for more interaction cross-departmentally to create a greater sense of common purpose. Students are also able to take Strengths Quest survey for a look at what strengths they bring to the table in their work and personal lives.
- KCWU continued to offer students a unique, hands-on broadcasting experience not found at many other universities, and training in a true learning laboratory environment that is FCC-licensed.
- Publicity Center student staff worked in a professional creative agency setting, putting their education to work in a real-world environment and building their portfolios and resumes in the process.

Programmed and events that encourage social interaction, networking and making connections
- An array of activities were offered at different times and days, ranging from highly interactive to passive participation; encouraged students to connect with the college experience at their comfort level.
- Collaborations with other departments and student groups to ensure programming representative of our student body and interests.
- CWU Hype Street Team regularly “invited” students to join them at events and activities, and created multiple interactive social campaigns to keep students checking in.

Providing tools and avenues for engagement
- Launched a new engagement tool, Presence. Students clubs, orgs and associated departments will be able to stay better connected and informed. The goal is to have full registration by September 30 for earlier engagement that will be sustained over time.
- Finalized handbook for student groups to streamline processes and get up and running more efficiently.
- Worked with CWU alumni in multiple ways, from speaking engagements, roundtables and networking to promotion of events and initiatives, to encourage persistence and completion.
- CWU Hype followed relevant hashtags to be among first to welcome new students to CWU and launched a new social media channel to connect better with students.

COVID RESPONSE

- Cancelled scheduled space for all spring and summer campus events
- Created a virtual space in25Live to post on University calendar and CWU Connect
- Shifted in-person events to virtual as possible
- Developed new online events
- Created a COVID-19 Emergency Management Plan for the Student Union
- Managed HVAC, water systems, and lighting controls during closure of the facility
- Provided data for costs/revenue losses related to COVID-19 interruption of operations, cancellations, etc.
- Evaluated budgets and reduced costs for the fiscal year by removing travel and reducing goods and services
- Reduced hours in the SURC for CWU Students only for food pick up and Wildcat Shop access
- Managed daily SURC door access and security
- Developed and facilitated meetings with the “Virtual Engagement Team” of 30 professionals within DOSS
- Facilitated and advised ASCWU online elections
- 20 professional and student staff participated in an inaugural Retention Outreach Campaign of all currently enrolled students
- Navigated HR processes with staff
- Provided all SURC signage related to COVID-19 advisories and notices; consulted with Public Affairs on communications and dept requests
- Provided weekly updates to SURC, Dining, and Wildcat Shop hours - at building entrances, websites and social media
- Pulled all publicity for spring events and developed simplified process for digital requests
- pivoted KCWU programming for students to access and create remotely, including navigating technology, networking, and server challenges
- Expanded KCWU content into new areas
- Developed remote drop system for university PSA’s and announcements from Public Affairs
- Supported clubs by waiving engagement hours requirements, offering office hour consultations, promoting virtual event ideas and resources
- Provided video support to Public Affairs
- Researched and submitted proposal to secure livestreaming capabilities
- Participated in and/or led several Fall Reopening planning committees and workshops
- Continued preparations including ordering of plexi shields, cleaning supplies and sanitation stations, door kicks, signage; determining circulation pattern; storing/moving furniture to meet occupancy reductions; setting ballroom and theatre for academic class space, preparing training and staffing schedules, etc.

- Retained all student staff by adapting work assignments and providing professional development options
- Produced regular Student Involvement video updates to stay connected with staff
- Employed Teams and Zoom for virtual meetings with staff, partners, and clients; secured technology for staff as needed
- Loaned laptops to Information Services for distribution to students in need

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DIVERSITY, EQUITY, AND INCLUSION INITIATIVES

- All units in Student Involvement have developed diversity, equity and inclusion statements. All professional and student staff stay current with required training, and many seek out additional resources and education to further improve the campus climate and that of our greater community.
- Recruitment and hiring practices have become more intentionally focused on expanding candidate pools and outreach. There continues to be an increase in the applications and hiring of employees from traditionally underrepresented groups.
- The Publicity Center consults with the Diversity and Equity Center and Disability Services, and advises clients of best practices, to insure marketing materials are inclusive and accessible. This includes attention to imagery and language, using accessible hashtags, alt tags, and captioning.
- CWU Hype students seek out stories and cover events that highlight the diversity of the student body, and work with many departments, student clubs and orgs to develop materials promoting their events.
- KCWU actively creates opportunities and positions to help address the gender gap in a traditionally male broadcast industry. Continued efforts have resulted in multiple women gaining jobs in the industry.
- KCWU will also continue working to create a more inclusive and inviting physical and cultural space of the radio station, and create opportunities for more diverse voices.
- 12th year of the Cross-Cultural Leadership Program (CCLP), which is designed to explore the relationship between leadership and culture, in an effort to grow global leadership.
- 5th year of the Male Success Initiative (MSI), a student success initiative aimed at improving the educational outcomes of men of color at CWU. The Brother to Brother (B2B) chapter has operated as the primary vehicle for MSI with a plan to make a significant improvement in male students’ satisfaction, academic performance, campus engagement, and retention and graduation rates with qualitative and quantitative measures of program success.
- Support of culturally and inclusion based clubs through updated recognition and onboarding process. New clubs such as the Jewish Student Union, The National Gay Pilot Association, and the Native American Student Union learned about the process to become an Equity and Services Council Organization and connected with the Diversity and Equity Center.
- Changed hiring practices for student employees to ensure we were reaching larger groups of potential employees. Student Union & Activities have observed a significant difference in our hired students’ social groups and an increase in female and non-binary demographics.
- Scheduling Services and the DEC worked together to get the new Multicultural Center established in 2SLive and ready to use as a functional event space for on-campus organizations and departments.
- Scheduled, planned, and/or provided services for over 5000 diverse events on campus with more than 9000 student participants.
- The Student Involvement team is also highly engaged and committed to serving our campus and community while pursuing new knowledge through active participation in professional organizations and opportunities:

COMMITTEES, COUNCILS, BOARDS: CWU Campus
- ASL Onboarding Committee
- Homecoming Committee
- Late Night and Weekend Programming Committee
- Central Circulation Committee
- Commencement Committee
- Wildcat Neighborhood Farm Steering Committee
- Student Union & Recreation Center Safety Committee
- Student Union Advisory Board
- University Safety Council
- Convocation Committee
- Student Living Staff Gathering Planning Committee
- SURC Partners Committee
- SURC Governance Committee
- Minority Employee Council / Welcoming Committee
- Essential Personnel
- Suicide Prevention Committee/Postvention Subcommittee
- PEECs: Travel, The Collective, Central Resilience, Processes, Code of Ethics
- CWU USHLI Committee
- HIS Strategic Planning Subcommittee
- Enterprise Communications Committee
- Sustainability Council
- Fall Opening planning: Programming, Service Centers, Circulation, Socialization

COMMITTEES, COUNCILS, BOARDS: Off Campus
- Ellensburg Youth Baseball/Softball (PR, web)
- Ellensburg Hardwood Club (secretary, web, social media, photo)
- Kittitas County 4H/ 4H’ers That (volunteer, photo)
- Kittitas County League of Women Voters
- Ellensburg City Council (through Dec. 31, 2019)
- Ellensburg City Lodging Tax Committee (chair through Dec. 31, 2019)
- Ellensburg City Parks & Recreation Committee (through Dec. 31, 2019)
- Ellensburg Senior Advisory Committee (through Dec. 31, 2019)
- International Rotary
- Kittitas County Chamber of Commerce – Leadership of Kittitas County Advisory Committee
- Kittitas County Emergency Alert System (chair)
- Kittitas Valley Hospital Patient Family Advisory Board
- Yakima Jiu Jitsu (club president, volunteer instructor/children’s class)

Regional/National Positions
- ACUI Regional Communications Coordinator
- ACUI Regional Director
- NASPA Region V Advisory Committee – Volunteer Coord
- NASPA Region V Advisory Committee – Knowledge Committee Chair
- National Association of Campus Activities (NACA) West Region – Regional Coordinating Board: Conference Showcase Production Coordinator
- Student African American Brotherhood (SAAB) National Advisory Committee

PROFESSIONAL AFFILIATIONS & MEMBERSHIPS
- Association of College Unions International (ACUI)
- College Broadcasters Inc.
- Intercollegiate Broadcasting System
- National Association of Broadcasters
- National Association of Broadcast Engineers
- National Association of Campus Activities (NACA)
- National Association of Student Personnel Administrators (NASPA)
- Student Affairs Assessment Leaders (SAAL)
- University and College Designers Association (UCDA)
- WASECC (Emergency Management Group for WA)
- Washington State Association of Broadcasters

TEACHING
- Africana and Black Studies (ABS) 302: Hip-Hop as Global Culture
- Business 310: Professional Development 2
- Event Management Capstone
- UNIV 101: Transition to College
- “Don’t Cancel That Class” select topics per faculty request