

## Services & Activities Fee Annual Program Review

Program Name: Student Union Engineering  
Program Manager: Cherie Wilson  
Fiscal Year: FY 2023

1. In what ways does your program support CWU students? Please be specific, yet concise.

This program oversees the day-to-day building structure and integrity, collaborates with Facilities Management for specialized building projects and capital planning and assists director with building contracted services for the SURC.

2. What are your specific program goals or learning/operational objectives? How are you assessing the effectiveness of your program in achieving those targets?

Student Union strives to provide a community centered gathering place with exceptional programs, services, and facilities to encourage formal and informal student learning and leadership growth. We are assessing the effectiveness of our program by staying in compliance with our Building Condition Indexes, work orders, annual Fire Inspections, EH&S procedures, and providing building preservation plans.

3. What is the overall purpose of your program and what service(s) does your program provide?
  - a. Are there overlaps or intersections with other university programs who have a similar purpose or service?

Student Union provides an environment that promotes innovation, integrity, service, and community. Our facility is the hub for student life at CWU, with many opportunities for students to engage in activities and events. We provide structural integrity, general maintenance and building safety for the SURC. No other S&A program offers similar purpose or service.

4. How does your program align with the purpose of S&A funding? *“Supporting cocurricular and extracurricular activities and programs participated in by students in the furtherance of their education.”*

Often referred to as the living room of campus, the Student Union offers a safe place for students to relax, study and engage in cocurricular and extracurricular activities and programs in a well maintained and quality facility. The Engineering budget is 100% funded by S&A dollars.

5. How does your program support CWU’s mission and goals? (<https://www.cwu.edu/mission/>)

We support CWU’s mission and goals by providing opportunities for creative expression through the events we support; provide learning and development opportunities for our student that extend outside of the classroom; through strategic planning, we promote effective

stewardship of our student fees; offer leadership opportunities through our roles within the Student Union Advisory Board committee.

6. Please provide detailed information regarding who utilizes your program? (*Students, faculty, staff, community? Specific demographic information? Class standing, gender, ethnicity, transfer, campus location, etc.*)

Last fiscal year a total of 1.34 million people come into the Student Union based on our door counters. This includes students, faculty, staff, and the community.

7. How many unique CWU students utilize your program or services?
- How do you gather these metrics?
  - If you do not, what is preventing you from getting that data and how are you determining usage by CWU students?

Unfortunately, we don't have a way to gather unique students that utilize our programs and services. We gather data through door counters at building entrances and through club usage but not by individual usage. Many of the students attending programs within the facility are counted by those program areas hosting the event.

8. Are there any current vacant positions in your program?

None.

9. Given the budget reductions taking place and continuing for the remainder of the funding cycle, please tell us what specific impacts those reductions have had on your program compared to what was originally planned and including in your initial base funding request.

Our goods and services are directly impacted by funding reductions. This is challenging because we're already seeing increases to the building utilities. Our goods and services are used to repair and replace aging equipment, purchase supplies, and conduct general maintenance to the building.

10. Are there any circumstances or challenges that are currently impacting your ability to use your base funding allocation this year?

Other than the current supply chain when ordering equipment and supplies, nothing is impacting our ability to use our base funding.

11. What growth or increases would you like to see in your program in the future?

Many projects have been postponed due to budget constraints. Once funding is available, I would like to be able to work towards our 5-year building and replacement master plan on building projects continuing to maintain and refresh the facility. In this plan, I would like to see us phase in our lighting controls upgrades as funding allows.