You Can Address Problem Behavior!

- Stay calm. Don't panic. Be steady, consistent and firm. Do not allow the behavior to continue.
- Don't take the behavior personally. It isn't about you.
- Disruptive behaviors are often caused by stress or frustration.
- Address the disruptive individual directly and immediately. Don't make it a class issue. Avoid an argument or shouting match.
- Do not blame or ridicule the student, or use sarcasm. Do not touch the student.
- Be aware of your limitations. Operate in your own scope of comfort.
  - You can bring class to an end for the day.
  - You can ask for help from University Police.

RESOURCES DIRECTORY
FOR EMERGENCIES DIAL 911

UNIVERSITY POLICE
Non-Emergency
509-963-2959

DISABILITY SERVICES
509-963-2214

EMPLOYEE ASSISTANCE PROGRAM
800-777-4114
or visit www.FirstChoiceEAP.com
Username: cwu

STUDENT MEDICAL & COUNSELING CLINIC
Medical 509-963-1881
Counseling 509-963-1391

VETERAN’S CENTER
509-963-3028

FACILITIES MANAGEMENT
(24-hour maintenance)
509-963-3000

Faculty Relations Coordinator
509-963-1271
Human Resources HR Partner
509-963-1202
Human Resources Civil Rights Investigator
509-963-2206
Dean of Student Success
509-963-1515
Wellness Center
509-963-3213

Does the situation involve faculty performance or misconduct?

Does the situation involve staff performance or misconduct?

Does the situation involve an act of possible discrimination or sexual misconduct by CWU faculty or staff?

Does the situation involve student misconduct related to academics or personal issues?

Does the situation involve a student who has experienced sexual assault and/or sexual harassment?

IMPORTANT INFORMATION FOR FACULTY

CWU Police Department
Call 911 in an emergency!
University Police Non Emergency: 509-963-2959
Report Behavior of Concern @
www.cwu.edu/student-rights/report-behaviors-concern

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