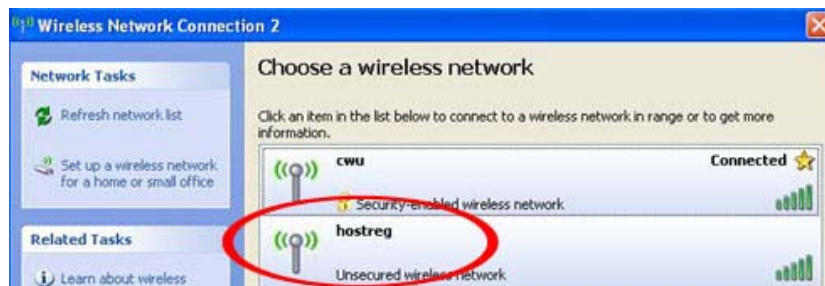


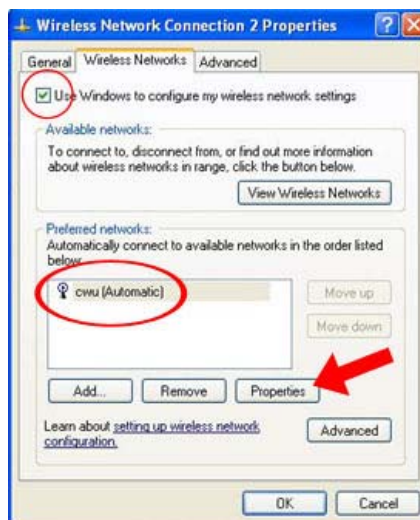
Configuring/Troubleshooting SecureW2 for Windows XP

The SecureW2 client available for download at CWU has been pre-configured for use with the CWU secure wireless network and should begin working automatically after installation. However, certain hardware/software combinations may prevent proper initialization, in which case you'll need to check that all settings are correct. Follow the steps below to ensure proper operation:

1. The most common connection problem we've seen is that Windows has connected to the hostreg network rather than CWU. Right-click the connection icon in the taskbar and select "View Available Networks". If hostreg is connected, select it and click on "Disconnect". SecureW2 should then connect to the CWU network.



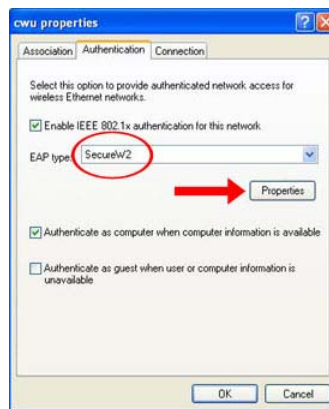
2. If you still have no connection, right-click the connection icon in the taskbar and select "Open Network Connections". Right-click the wireless icon and select "Properties." After making sure that Aegis isn't checked under the General tab, open the Wireless Networks tab and:
 - a. Make sure "use Windows to configure my wireless network settings" is checked.
 - b. CWU network should be at the top of the connection list. Then click on the Properties button:



- Under the Connection tab, “Connect when this network is in range” must be checked:



- Select the Authentication tab, make sure EAP type is SecureW2, and click on Properties:



- Make sure that CWU is the selected profile and click on Configure:



- Under the Connection tab, outer identity must typed in as “anonymous”:



7. Under the Authentication tab, authentication method must be PAP:



8. Under the User Account tab, un-checking “Prompt User for Credentials” will allow you to change your login information. Leaving this un-checked will set SecureW2 to log into CWU automatically on startup, without requesting your password. This can be more convenient but is less secure. It can also result in your getting locked out of your account if your password expires and you don’t update it in SecureW2.



9. As a final step, restart your computer; the changes you have made will initialize and your laptop should connect.