

# UNIVERSITY HOUSING AND NEW STUDENT PROGRAMS – DRAFT DRAFT DRAFT

## *MISSION STATEMENT*

The Office of University Housing and New Student Programs develops premier residential communities and programs that promote student learning and personal development

## *VISION STATEMENT*

We are a department passionate about the success of our students, our stakeholders, our communities, and our employees. We are committed to:

- Providing quality service and responding to students' needs
- Ensuring a strong community living experience
- Providing an orientation program that acclimates students to campus and augments student learning
- Assisting students in developing academic competence
- Promoting diversity, tolerance, and cultural competence
- Developing staff and student leaders who make a difference that matters
- Offering a safe, clean, comfortable and academically enriched living environment
- Projecting future trends
- Interacting and collaborating with other departments to ensure seamless service, provide co-curricular experiences, and promote student engagement

## *STRATEGIC PLAN*

1. Refine the undergraduate residential experience to maximize opportunities for connections, personal growth, and intellectual stimulation while promoting Central Washington University;
2. Champion opportunities that enhance a meaningful partnership with the academic mission of the university;
3. Provide facilities that enhance the residential experience;
4. Utilize resources in ways that best support established priorities, and still provide for a flexible response to unexpected opportunities;
5. Create assessment opportunities to evaluate overall satisfaction and assist with informed decisions;
6. Challenge students in the areas of personal wellness, integrity, and responsible citizenship;
7. Augment classroom experiences by fostering an environment that promotes life-long learning, which includes intellectual, social and emotional growth, and provides leadership opportunities.

## *2008-2009 STRATEGIC INITIATIVES*

- Finalize preparations (including construction) for Student Village South and create a successful marketing plan that will capture at least a 97% occupancy for Fall 2009
- Continue University Housing and New Student Programs' Master Plan implementation and adjustments to financial plan
- Increase number of students selecting a Living Learning Community as their number one assignment choice and create intentional interactions with faculty involved in the LLC program
- Fully integrate Wildcat Wellness Center into University Housing and New Student Programs' operations
- Increase preservation opportunities in the residence halls to address deferred maintenance and to create better community spaces (including development of an IT plan)
- Continue developing departmental operations manuals to document processes and unit wide procedures

- Incorporate parent programming into our orientation and define as important stakeholders in our organization
- Promote responsible citizenship by promoting rights and responsibilities afforded all students