

HR Action Plan

Based on the results from the 2006 Human Resource Customer Service Survey, Human Resources has identified areas of focus for the upcoming months to improve service levels.



Action Plan

1. Continue customer service training
2. Continue efforts to standardize policy and procedures
3. Evaluate Financial Planning Resources / Training
4. Work to ensure consistency in feedback
5. Conduct PeopleAdmin feedback/training sessions
6. Assess training needs
7. Continue outreach-visibility on campus and support for University Centers