

Topic Area	Participant Question	CWU Response
Below are the most common questions for Placement Testing. If you have a question not answered below please feel free to contact Orientation & Transition Programs via the contact information on our website: http://cwu.edu/orientation/contact		
Placement Testing	can you retake the math and writing tests multiple times?	For the ALEKS (math) test you can take it up to 5 times. This number includes the practice test.
Placement Testing	Do the Incoming Freshman with an IEP take the same placement testing?	You will contact Testing Services at Testing.Services@cwu.edu for clarification on IEP accommodations!
Placement Testing	is it mandatory to take the test	Most likely, yes. You do not have to test for ALEKS IF you meet one of the following: 1) received transferable credit from a college or university (includes AP credits) 2) already taken the ALEKS placement 3) completed 1 year of high school calculus with a B average- please contact CWU math department for approval and placement: janet.shiver@cwu.edu
Placement Testing	what happens if you do not score high enough during the first time taking the math and reading tests?	If you do not score as high as you would like for the ALEKS (math) test, we recommend you review the practice modules on the ALEKS website before taking the test again. These modules are learning tools for you to prepare for the next test. You can take the ALEKS test up to 5 times including the practice test.
Placement Testing	When do we take this test?	Ideally before your Links Orientation. This will help your advisor determine which courses fit best with your ability.
Placement Testing	If I'm a running start student and have these credits already, do I have to wait until my final college transcript to be sent to see if I need or don't need to take these tests ?	If students have transferable math college credits then there is no need to test.
Placement Testing	I'm a running start student, for the placement testing should I select first year or transfer student?	Students who are graduating high school or have less than 40 college credits are considered first-year students. When it comes to placement testing we recommend visiting CENTRAL 101 to review whether or not you need to complete one or both ALEKS (math) and ACCUPLACER (English) tests.
Placement Testing	Can smarter balance assessment scores affect if we need to take a placement test?	Smarter Balance Scores were only used for placement through 2019. We found Accuplacer to be a better measure of the potential for success.
Placement Testing	How much does the placement test cost?	The ALEKS placement test is \$35 and the online version of Accuplacer will be between \$30-\$50 (stay tuned for the final cost once the process is finalized).
Placement Testing	Does the placement test only affect class placement or does it affect enrollment as well	The placement tests only affects class placement.
Placement Testing	How do I find out which math course is required for my major?	During Links Orientation you will meet with an advisor. They will aid you in identifying the proper math sequence for your major/career path.
Placement Testing	As a full running start student, I'm also getting my A.A degree aside from my high school diploma. Do I have to take the placement tests ?	It is unlikely that you will need to test as most students with an AA degree have math college credits and English college credits. Double check with admissions that your most current transcript is uploaded so that CENTRAL 101's placement testing section can help you determine if you need to test or not.
Placement Testing	Is there an online tutorial for ALEKS or should you just jump in to take it since you can take it multiple times?	When you purchase the ALEKS text, it includes study modules (initial knowledge check) as well as the test itself. You will have the opportunity to review before taking the exam.
Placement Testing	With this virus stuff, is it possible to take the full test online or does it have to be in person at the testing office in CWU campus?	As of right now, you can take the ALEKS Initial Knowledge Check and the ALEKS Placement test fully online. The Accuplacer test is currently working on an online proctored environment and we will stay in touch with you when it's available.
Placement Testing	Could Bridge to college class place us, if so how does that work?	Bridge to College Courses cannot be used for placement. That is an agreement with community and technical college in Washington state.
Placement Testing	So there are placements tests for all the subjects? I have only seen math related topics so far.	There are placement tests for math and English. ALEKS is for math and Accuplacer is for English.
Placement Testing	Why are two different tests required for each subject, one unproctored (but locked down) and one proctored in person? Why isn't one testing adequate?	Because one test is for math placement and the other is for English placement. Currently, the math test (ALEKS) has 2 parts, the initial knowledge check and the proctored placement test that is all online. Students will spend at least 3 hours in the ALEKS learning mode to review topics they might have forgotten over time. The Academic Writing I placement test (Accuplacer) currently has study modules online. There are two portions to that test measuring different skillsets: Reading & Writing. We will send an email with updates once we know more about online testing options.
Placement Testing	Do you have 48 hours from when you get the link or from when you press "get started"?	You have 48 hours from when you press "get started".
Placement Testing	Is there another way to pay for the Accuplacer test if you don't want to charge your account because you already have the money.	For the ALEKS math placement test, you can pay now via credit card or have it charge to your student account. For the Accuplacer English placement test you can do the practice modules for free. As for the proctored test itself, we are still waiting to hear an answer since this exam is typically proctored in an in-person setting. We will keep you posted via email.
Placement Testing	If you get a low score does that affect graduating from CWU?	It's alright! You have the chance to take the ALEKS up to 5 times as well as a practice test.
Placement Testing	What happens if your score is extremely low on math? (I haven't taken it yet)	It's alright! You have the chance to take the ALEKS up to 5 times.
Placement Testing	once we pay and go through the tutorial is there a certain amount of time that we have to take the official test?	The initial knowledge test needs to be completed with 48 hours. You have a year to use the additional tests. We do want you to have taken a proctored ALEKS test prior to Links Orientation.
Placement Testing	are there ways for students who can't pay for the tests to still take them? scholarships or something?	We are waiting to hear from a couple of offices and will update once we have more information.
Placement Testing	Is testing based upon just SAT or ACT test scores? Or are class grades from high school courses also considered?	There are two circumstance that initially come to mind where high school classes may factor in: 1. If you receive AP or college credit. 2. If you receive a B or higher in High School Calculus and receive approval from the Janet.Shiver@cwu.edu
Placement Testing	If you retake the ALEKS test will you have to pay each time?	One testing fee of \$35 allows you access to 5 tests.
Placement Testing	Is placement testing required for transfer students?	Most Transfer Students bring in Academic Writing I and Quantitative Reasoning credits making placement testing unnecessary. If you are concerned please consult with professional advising at professional_advising@cwu.edu
Placement Testing	Just to be clear we will be taking the Accuplacer at home correct?	As of right now you have the option to take ALEKS online. We are hoping to have more information soon as things change. We will get in touch with you when we do.
Placement Testing	How do I get to the practice test?	You can get this information from the placement testing section in CENTRAL 101! Quantitative Reasoning Step 2 will take you to ALEKS learning mode to complete study modules which also includes the location for the placement test.
Placement Testing	Can you upload the email on who to contact about waving the placement testing in the comments?	Testing.Services@cwu.edu
Placement Testing	Why are two different tests required for each subject, one unproctored (but locked down) and one proctored in person? Why isn't one testing adequate?	Because one test is for math placement and the other is for English placement. Currently, the math test (ALEKS) has 2 parts, the initial knowledge check and the proctored placement test that is all online. The English test (Accuplacer) currently has study modules online but they do not have an online proctored setting just yet. We will send an email with updates.
Placement Testing	Is there an online tutorial for ALEKS or should you just jump in to take it since you can take it multiple times?	There is no need to practice for the initial ALEKS placement test. The purpose of the initial test is to identify areas for you to review prior to taking the "official" proctored version of the test.

Placement Testing	Do you have to do all of the placement testing PRIOR to the on campus orientation sessions this summer? What if the quarantine is still in place? Will there be on campus orientation at that point despite quarantine?	Placement test should be completed prior to you Links Orientation in order for our advisors to have the correct information to help with course selection.
Placement Testing	how do you do a lockdown browser	Within ALEKS there is a link to download the Respondus Lockdown browser. Once it is downloaded you will simply need to select the link to open it and then close any programs that may be deemed possible avenues to obtain information.
Placement Testing	how long is each test?	It depends. The time a student may complete the tests varies to that student. There are also practicing modules which you must take into account. The ALEKS proctored test gives you 3 hours to test and the ACCUPLACER will be coming soon for in-home testing.
Placement Testing	Will we be notified when the Accuplacer tests will be available.	Yes! You will receive an email to the email address you added to your admissions application when the ACCUPLACER at home proctored test is available!
Placement Testing	If I took the Accuplacer test for a CWU in the high school class this year, will I be required to take it again?	If you took the Accuplacer Reading and Writeplacer tests you can request that they be sent to CWU. Contact Admissions admissions@cwu.edu for instructions on submitting those scores.
Placement Testing	What if you have taken IB course not AP	Equivalency guidelines can be viewed in the CWU academic catalog: http://catalog.acalog.cwu.edu/content.php?catoid=60&navoid=3757
Placement Testing	I took a few math courses at my local college, do I not need to take the placement test then? I took them as a running start student	If students have transferable math college credits then there is no need to test.
Placement Testing	What is the minimum math course required for freshman. I am not a math student and don't want to take math courses.	There is no one requirement. It typically depends on your major. Your academic advisor will walk through your "math" pathway. However, the ALEKS placement test is required for all quantitative reasoning courses.
Placement Testing	If I am going for a specific major, does that affect my placement testing?	Yes as different majors have different class requirements. Please review the placement testing section in CENTRAL 101 and make sure CWU Admissions has your most recent transcript on file to make sure things go as smoothly as possible.
Placement Testing	what is the class code how do I get to the ALEKS website to log in	You can get this information from the placement testing section in CENTRAL 101! Quantitative Reasoning Step 2 will take you to ALEKS learning mode to complete study modules and the placement test. The class code is listed on Quantitative Reasoning Step 3.
Placement Testing	My daughter has taken a semester of college Algebra and a semester of statistics from her community college? How do we find out if that waives the placement test?	If students have transferable math college credits then there is no need to test.

Below are the most common questions for Financial Aid. If you have a question not answered below please feel free to contact Financial Aid via the contact information on their website: <https://www.cwu.edu/financial-aid/contact-cwu-financial-aid-office>

Financial Aid	In households where the parents are divorced. Can each parent apply for a Parent Plus loan for the same child/student?	If a dependent student's parents are divorced, both parents can take out separate Parent PLUS Loans with separate Master Promissory Notes (MPNs). But the combined Parent PLUS Loans cannot exceed the loan limits awarded in the students financial aid package.
Financial Aid	When do we need to accept or decline financial aid by?	There is no deadline to accept your financial aid. However, we would encourage you to move forward as soon as possible to ensure your aid is not delayed.
Financial Aid	Is it possible to request changes to the FA award offer? E.g., get more work study instead of parent loans?	It is a good idea to schedule a meeting with Financial Aid to discuss any possible adjustments.
Financial Aid	For financial aid do we pay the whole year cost or by quarter?	Fees are assessed quarterly and due on the 5th day of classes. Financial Aid will be applied and if there is a remaining balance refunds will be distributed around the 8th day of classes.
Financial Aid	Can WUE be used if other scholarships are awarded?	Great information on the WUE can be found online at: https://www.cwu.edu/scholarships/WUE
Financial Aid	Is it too late to apply for FAFSA?	You can still apply for Financial Aid using the FAFSA. In order to allow time for processing please submit the FAFSA as soon as possible.
Financial Aid	Is the FAFSA application still open? because I did not fill it out because we were still confused on where my son is going but now he committed to Central.	The FAFSA is still open. We would encourage you to complete it as soon as possible to avoid any delays and or late fees during your fall quarter.
Financial Aid	How does work study work out in are financial aid	Work study is awarded as a part of some student's financial aid packages. Work study will potentially reduce other awarded aid.
Financial Aid	How much of cost of attendance can I pay with scholarships?	If you have scholarships to cover the total cost you are welcome to use them to cover all costs. Depending on the scholarship some monies may be used for books and living expenses as well.
Financial Aid	Is the potential "tuition award" the amount that your tuition is reduced because of the GPA you held in high school?	I believe you are referring to Merit Scholarships. For additional Fall 2020 information please refer to: https://www.cwu.edu/scholarships/fall-2020-merit
Financial Aid	How do I accept aid shown on my award letter?	To accept your Financial Aid 1. Log into your MyCWU. 2. Navigate to your Student tab. 3. Check out your Financial Aid Folder on the left side of your screen. 4. Select "Accept/Decline Awards"
Financial Aid	I got my financial aid award letter, but CollegeBound wasn't listed. How do I apply this or see if I'm eligible?	In this situation, we would recommend that you contact financial aid to discuss your specific award.
Financial Aid	When you accept your award package and loans does the student receive the money or does the financial aid office immediately start paying off tuition, housing, and fines?	Financial Aid is applied to your tuition and fees. If there is a remaining balance it may be refunded starting on the 8th day of classes.
Financial Aid	When will I find out if I received any CWU scholarships I applied for?	Financial Aid is in the process of contacting students awarded scholarships for 2020-2021 through Scholarship Central.
Financial Aid	What is the process for WA. STATE Grant?	The application process for the Washington College Grant is simple. All you need to do is complete a Free Application for Federal Student Aid, commonly known as the FAFSA. To apply online or review your status go to www.fafsa.gov .
Financial Aid	What aid is available for international students?	If you are not eligible to complete the FAFSA due to your immigration status, you still may be eligible to apply for the Washington College Grant by completing the Washington Application for State Financial Aid (WASFA).
Financial Aid	If we are selected for verification, how long will it take until we know the amount we get?	That varies with each situation. The sooner you can submit documents the better. Feel free to contact Financial Aid with specific questions.
Financial Aid	I applied for scholarships through the CWU scholarship page, when should I know if I was awarded any scholarships?	Financial Aid is in the process of contacting students receiving scholarships through Scholarship Central.
Financial Aid	How do we apply for work study ?	Work Study is typically awarded as a part of your Aid package. If it is something you want added to your award please contact financial aid with your request.
Financial Aid	do we have to accept the loan by September or can we get it later in the year?	You can accept a loan at any time throughout the year. However, please plan to request the monies well in advance to ensure that they can be applied to your account by the specified due date.
Financial Aid	Where can parents apply for the Parent Plus Loan?	Once a student has accepted the parent plus loan you can apply for the loan via https://studentaid.gov
Financial Aid	What kind of financial aids are available to international students?	Some international student may qualify for the WASFA or scholarships and grants that International Studies may be aware of.
Financial Aid	Why isn't FAFSA on my financial aid package?	FAFSA is an application it is not awarded monies. If you are asking why your account is not indicating that you have submitted your FAFSA please contact Financial Aid to look at your account.
Financial Aid	If you have uploaded materials how long will it be before know if aid package is finalized?	Each situation is different. We would encourage you to submit your documents via the to do list items in MyCWU. This will ensure that your aid is not delayed.
Financial Aid	My dad is active duty in the military and is giving me a part of his GI Bill, would I contact the veterans office for this aid?	Please do contact the Veteran's Center at va@cwu.edu
Financial Aid	What date do I have to accept my financial aid offer by?	There is no deadline for accepting your Financial Aid, what you're awarded is good throughout the academic year. However, we would encourage you to accept and complete all steps as far in advance as possible. This is to avoid any delays or late fees.
Financial Aid	Is there a service fee for the payment plan?	There is a \$50 enrollment fee for the Payment Plan.

Below are general questions asked during the webinar. If you have a question not answered below please feel free to contact Orientation and Transition Programs via the contact information on their website: <https://www.cwu.edu/orientation/contact>

General Questions	should we sign up for orientation and pay for it even though it may be cancelled?	You are welcome to register for Links Orientation at any time. You do not pay until fall so even if we do shift the time and place we will automatically refigure what you owe. The registration page is located on the final screen of CENTRAL 101/301. You must view all content prior to gaining access to the final screen.
General Questions	Will incoming students be able to visit campus or tour the dorms prior to move-in week?	When we determine it is safe to host students on campus we will examine what is possible. We do want to get students on campus as soon as we safely can.
General Questions	How do we register for orientation, I've looked at the website but I've only seen info about the orientation and not how to register	The registration page is located on the Final Screen of CENTRAL 101/301. You must view all content within the course to gain access to the registration page.
General Questions	How do I sign up for classes or is that later on	Advising and registration will occur during your Links Orientation this summer.
General Questions	Has orientation been cancelled for July?	Links Orientation is still scheduled... If we decide to cancel the in-person sessions we hope to make that decision by April 17th.
General Questions	is there going to be another orientation	Recordings of Wildcat Wednesdays will be available at http://cwu.edu/orientation
General Questions	where do we find our Student ID#	When you log into your MyCWU is is located in the top left hand corner of the screen. If you need assistance logging in please use the Account Recovery Tool: https://wildcatpassword.cwu.edu/ or if that fails contact the CWU helpdesk for assistance 509.963.2001
General Questions	Should we attend every wildcat Wednesday?	They are optional. We will post the recordings on cwu.edu/orientation after we have time to add closed captioning and clean up the Q&A.
General Questions	should we sign up for orientation and pay for it even though it may be cancelled?	You are not charged right away when you register for orientation. That takes place in Fall. We encourage you to register for orientation and should there be any changes we will work with you!
General Questions	Is the transfer student orientation same?	We design our Transfer Orientation to best meet the different needs of our transfer students.
General Questions	how can I reach out to my regional counselor	Please go to https://www.cwu.edu/admissions/directory to connect with your regional counselor.
General Questions	Applying to the a LLC, do I have to apply to a variety when I only want to live in a specific one?	Only apply for the LLC in which you want to live and participate.
General Questions	when and how do we meet with our advisors/counselors?	During Links Orientation you will meet with an advisor. They will aid you in identifying classes that will help you move toward your academic goals.