### INFORMATION TECHNOLOGY SERVICES DEPARTMENT POLICY

<table>
<thead>
<tr>
<th>Title: iPhone/NotifyLink Policy</th>
<th>Number: PL804.0</th>
<th>Eff: 7/1/09</th>
<th>Rev:</th>
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**Purpose:**

To assure that CWU users of iPhones that connect to GroupWise via the Notify/Link server are aware of how to change their Wildcat password in NotifyLink so they do not lock their CWU account.

**Policy:**

ITS will provide written documentation on the steps that a user must follow to change their Wildcat password in NotifyLink. The ITS Help Desk, Training and Computer Support Services staffs will be trained and be provided this documentation so they can help users when they have problems.