

## Services & Activities Fee Annual Program Review

Program Name: Office of International Studies and Programs  
Program Manager: Nicki Kukar  
Fiscal Year: 2022

1. In what ways does your program support CWU students? Please be specific, yet concise.

Our program offers CWU international students support in their integration into the campus community via our Orientation Program. Orientation covers all aspects of campus life, as these students are experiencing not only the adjustment to university life but living in a new culture, as well. Our support is ongoing throughout their time at CWU. We offer social and learning events and individual field opportunities that foster confidence, individual growth, and personal bonds.

2. What are your specific program goals or learning/operational objectives? How are you assessing the effectiveness of your program in achieving those targets?

Our program goals are to provide various activities and events designed to bring international students together with the rest of the student body to enable personal and academic connections together with cultural learning. We also provide leadership opportunities for student leaders and work experience for international students. We have an annual Student Services survey that is given to all international students to gain an understanding of their needs, interests, and areas for development. Over the past several years, students have asked for more programming designed to help the international population interact and engage with the domestic population.

3. What is the overall purpose of your program and what service(s) does your program provide?
  - a. Are there overlaps or intersections with other university programs who have a similar purpose or service?

Our purpose is to foster the personal growth and success of all CWU students with our focus on cultural diversity and understanding. To this end, we have partnered with several CWU departments (SLICE, DHC, DEC, and more) to hold events and learning opportunities for all students.

4. How does your program align with the purpose of S&A funding? *“Supporting cocurricular and extracurricular activities and programs participated in by students in the furtherance of their education.”*

Our program offers all students the opportunity to further their cultural and global education. It also provides students with an invaluable chance to make connections that will expand, deepen, and compliment their academic education.

5. How does your program support CWU’s mission and goals? (<https://www.cwu.edu/mission/>)

Core Theme One: We strive to provide our international students with the continuous support needed to be able to persist to graduation. Our faculty work very closely with our students both in and out of the classroom.

Core Them Two: Our program personifies inclusivity and diversity. Interaction between all students at CWU will assist in preparing students to be part of an increasingly global society and workforce.

6. Please provide detailed information regarding who utilizes your program? (*Students, faculty, staff, community? Specific demographic information? Class standing, gender, ethnicity, transfer, campus location, etc.*)

While we provide some exclusive events for our international student population, most programs include all CWU students in keeping with our stated goals. We have also hosted events where a wide range of CWU staff and faculty, as well as Ellensburg community members have been invited. The express purpose of these events is to promote a climate of cultural awareness and engage domestic and international students in stimulating activities to facilitate mutual support across the university and student body.

7. How many unique CWU students utilize your program or services?
- How do you gather these metrics?
  - If you do not, what is preventing you from getting that data and how are you determining usage by CWU students?

We currently serve 251 students from 63 countries. All participants at our events are required to sign in with their names and contact information. We track our international students by their citizenship and campus. We employ many international students who often find on campus student employment opportunities difficult to obtain. We also hire domestic students that have an interest in broadening their connection with our global society.

8. Are there any current vacant positions in your program?

While we currently have no vacancies, we do have one staff member who is out on FMLA.

9. Given the budget reductions taking place and continuing for the remainder of the funding cycle, please tell us what specific impacts those reductions have had on your program compared to what was originally planned and including in your initial base funding request.

Because we were allowed to carry a balance forward from FY 2021, had a vacancy in our Program Coordinator position, and the campus closures at the Centers, we have not been impacted.

10. Are there any circumstances or challenges that are currently impacting your ability to use your base funding allocation this year?

Our Program Coordinator unexpectedly left CWU in October 2021 and we were unable to fill the position until February 1, 2022. This position holds the primary responsibility for student program/event coordination supervises the student program staff. Even though other OISP staff stepped in to continue our programs, we were unable to stage as many events as we had planned. This has resulted in a lower student staff expenditure than we had anticipated. However, we are getting back up to speed very quickly.

The campus closures at the Centers have also limited our outreach to the students there.

11. What growth or increases would you like to see in your program in the future?

We would like to see the growth of our interaction and connection to all CWU students but particularly at the Centers. Because of the differences in the student dynamics there, we are hoping to expand our services to meet their needs.