New Employee Ambassador Checklist



(Checklist assumes employee is beginning work on 1st day of pay period.)

Prior to 1 st Day of Work		
1.		 Contact employee to introduce yourself (hiring department has contact information): Arrange where to meet at 8am on their 1st day of work (Recommend meeting at one of the four parking kiosks on campus – lots D-5, Q-14, I-15 or G-16). Lot D-5 is closest to HR. Assist with questions about directions, building location, and parking.
2.		Obtain Key Card from their supervisor, complete with appropriate signatures.
3.		Schedule time to pick up keys in the afternoon of their 1st day of work.
4.		Email parking@cwu.edu to obtain code for employee's first day parking permit. Include your name, employee's name & department, and start date in the email.
On t	he Em	ployee's 1 st Day of Work
5.		Greet employee <i>at arranged location</i> at 8am. Head to parking kiosk.
6.		Assist employee at parking kiosk to secure complimentary parking permit (requires code you obtained from Parking and employee's license plate number with no spaces or dashes).
7.		Lead employee to park in <u>General Parking lot</u> . Recommend lot D-5 (closest to HR).
8.		Escort employee to HR in Mitchell Hall, 1 st floor , by 8:20am for <i>New Employee Welcome</i> . <i>New Employee Welcome</i> begins at 8:30am.
9.		Direct employee to HR front desk to grab their <i>Welcome packet</i> and <i>complete I-9 verification</i> (if time allows). If <i>health center employee</i> , also provide COVID-19 vaccination verification.
10.		Discuss afternoon plans before parting ways.
11.		After New Employee Welcome:
		escort employee to SURC Information Center for connection card
		 escort employee to Lock Shop to pick up keys at time you scheduled (requires signed Key Card & some form of new employee's ID)
		 assist employee with purchasing parking permit for future (beyond first day of work), or direct them to Parking Systems staff for assistance - (509) 963-2667.
12.		Take the time to show employee emergency exits in their office building.
Wee	ks Fol	lowing Employee's First Day
13.		Touch base with employee as needed and offer ongoing support and assistance. Remember the Wildcat Way !

See page 2 below for detailed directions on assisting new employee with first day parking permit.

Need a new checklist? Visit the **New Employee Ambassador Program website**:

https://www.cwu.edu/about/offices/human-resources/ documents/new-employee-ambassador-program.php

NEW EMPLOYEE PARKING PERMIT – 1st DAY OF WORK

Ambassador, please read the instructions below to ensure your new employee has a pleasant parking experience on their first day of work. **Allow extra time** on employee's start date for this.

Prior to Employee's Start Date

Step 1:

- Email parking@cwu.edu to request parking code for new employee's first day of work. **Include in the email:**
 - o your name
 - o employee's name
 - o employee's department
 - o employee's start date
- Code will be used to assist employee in securing complimentary parking permit for their first day of work only. Permit valid on day it is "purchased" only and expires at 11:59pm same day.
- With complimentary permit, parking allowed in CWU **General Lots** (not Staff lots).

Step 2:

- Familiarize yourself with locations of *General Lots* on campus by accessing <u>CWU's</u> interactive map >> type *general parking lot* in **Search box**.
 - Parking in any lot that does not say General Lot on its signage will likely result in a parking ticket for your new employee.

On Employee's Start Date

Step 3:

• Meet employee on first day of work at <u>parking permit kiosk</u> in one of the following lots:

D-5 (corner of University Way and Wildcat Way)

o **Q-14** (Nicholson Pavilion)

o **I-15** (SURC)

o **G-16** (9th Ave, opposite side of Starbucks).

All 4 of these are **General Lots**.

- Assist employee at kiosk to enter:
 - o letters/numbers of their vehicle license plate (no spaces or dashes)
 - o code you obtained from Parking.

Code is good for one use only. If vehicle license plate is entered incorrectly and parking code is used, employee will have to pay \$6.00 to purchase new daily permit with correct plate.

Step 4:

• Lead employee to park in **General Lot**. Recommend lot D-5 (closest to HR).

Additional Details:

- Permit not valid in timed or reserved spots or ADA spots unless driver has current ADA placard hanging from rearview mirror or ADA plates.
- **Direct parking questions** to Parking Services, 509-963-2667, during regular business hours.