## Meeting Topic: Be *Inclusive*!

# Inclusion:

"portraying an attitude of respect and gratitude for ALL"



Gather your team.



Watch the video!

https://goo.gl/GNQg0I

Do people see themselves reflected in our environment?



- a desk or counter at a comfortable height for everyone?
- an entrance/exit free of obstacles?



Do team members and visitors feel they have a fair and equal opportunity to participate?



Is our space comfortable, inviting and nonthreatening?

"Diversity is being invited to the party;

inclusion is being asked to dance." - Vernā Myers



Consider these questions:

#### Does our environment:

- welcome
- inspire
- applaud

...active participation by all

### ...so our customers feel:

- valued and respected
- supported
- heard

#### ...to:

- share their ideas
- ask questions
- request assistance
- fully participate?

