



Letter of Reference for Central Access

May 13, 2015

- i. Flathead Valley Community College (FVCC)
- ii. FVCC offers career and technical programs and transfer degree options.
- iii. Anna San Diego  
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In December of 2014, I contacted Central Access to discuss options for textbook braille with Adrienne Zimny. Adrienne helped me with the entire process as this was the first time I had accommodated a student who uses braille. In the past 5 months, FVCC has had six chapters of two books converted to braille format, an algebra textbook and a Spanish textbook. I found the staff at Central Access to be responsive immediately to my requests and communications (by e-mail and phone). When any mistakes occurred, which was rare (i.e. some spelling errors with Spanish), it was addressed immediately and reprinting of material was offered. I appreciate the efforts of the staff to get our materials by the necessary deadlines and to keep me informed of the status of the projects.

I have found the services of Central Access to be excellent and I will continue to use their braille services in the future. I appreciate all of the support and assistance I received and feel the staff went above and beyond their expected duties to help me.